

AGENDA



Committee on Administration
Tuesday, May 13, 2025, at 2:30 p.m.

Government Center (721 Oxford Ave, Eau Claire, WI)
Room 3312

Join by Phone:

Dial in Number: 415.655.0001
Access Code: 2539 374 3013

Join by Meeting Number:

Meeting Number: 2539 374 3013
Meeting Password: SQsxMJ3p6k2

Join from Meeting Link:

<https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=m569d9ed676d4bc81de18e10324f8deb5>

For those wishing to make public comment, you can submit your request to speak and/or written comment to Samantha Kraegenbrink at samantha.kraegenbrink@eauclairecounty.gov at least 60 minutes prior to the start of the meeting.

1. Call meeting to order and confirm meeting notice
2. Roll Call
3. Public Comment
4. Review and approval of meeting minutes – **Discussion/Action**
 - April 8, 2025
 - April 29, 2025
5. County Administrator Recruitment Plan presented by PAA and Human Resources – **Discussion**
6. File No. 25-26/008: Resolution requesting resolutions to be considered at the 2025 WCA Annual Business Meeting – **Discussion/Action**
7. File No. 25-26/026: Resolution authorizing to abolish one (1.0 FTE) Child Support Resource Specialist position and contract with the Child Support Call Center – **Discussion/Action**
8. File No. 25-26/023: Resolution confirming and ratifying the authority of Counsel for Eau Claire County to add additional defendants to opioid litigation, including in MDL 2804 – **Discussion/Action**
9. Proclamation proclaiming Thursday, June 19, 2025, as “Juneteenth Day” in Eau Claire County – **Discussion/Action**

Prepared by: Samantha Kraegenbrink – Executive Office Administrator

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters, remote access, or other auxiliary aids. Contact the clerk of the committee or Administration for assistance at (715) 839-5106. For additional information on ADA requests, contact the County ADA Coordinator at (715) 839-7335, (FAX) (715) 839-1669, TTY: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.

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Room 3312

10. 2024 Annual Report – **Information/Discussion**

- Veterans Services
- Facilities
- Information Systems
- Child Support
- Corporation Counsel
- Risk Management
- Administration

11. Q1 Financials – **Information/Discussion**

- Veterans Services
- Facilities
- Information Systems
- Child Support
- Corporation Counsel
- Risk Management
- Administration

12. Future Agenda Items

13. Announcements

14. Adjournment

Prepared by: Samantha Kraegenbrink – Executive Office Administrator

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MINUTES



Committee on Administration
Tuesday, April 8, 2025, at 2:30 p.m.

Government Center (721 Oxford Ave, Eau Claire, WI)
Room 3312

Present: Nancy Coffey, Connie Russell, Gerald Wilkie, Steve Chilson, Katherine Schneider (remote)

Others: Samantha Kraegenbrink – Committee Clerk, Kathryn Schauf, Sharon McIlquham, Sonja Leenhouts, Angela Eckman, Jason Szymanski, Vickie Gardner (remote), Allen Myren (remote), Glenda Lyons (remote), Greg Dachel (remote), Leah Simington (remote) Matt Theisen (remote), Megan Brasch (remote)

Call meeting to order and confirm meeting notice

Chair Coffey called the meeting to order at 2:30 p.m. and confirmed meeting notice.

Roll Call

Indicated above.

Public Comment

None.

Review of meeting minutes from:

- March 6, 2025
- March 11, 2025
- March 18, 2025
- April 2, 2025
- April 2, 2025

Motion by Supervisor Wilkie to approve as presented. No deletions, corrections or additions. All in favor to approve of all minutes listed above. Motion passed.

25-26/007: Resolution requesting the State of Wisconsin biennial budget include funding to ensure matching funds for continuation of Wisconsin related Passenger Rail corridor studies

Motion by Supervisor Russell. Roll call vote 3 aye (Supervisors Coffey, Russell, Schneider) 2 nay (Supervisors Chilson, Wilkie.) Motion passed.

County Administrator Hiring Process

Corporation Counsel, Sharon McIlquham provided detail on the process of hiring a new County Administrator.

MINUTES



Committee on Administration
Tuesday, April 8, 2025, at 2:30 p.m.

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County Administrator Recruitment Search Firm

Purchasing Manager, Greg Bowe provided details on the recruitment of a search firm for the County Administrator.

One-time Sojourner House Funding potential

Wes Escondo, Eau Claire Foundation, presented an ask for one-time funding for the Sojourner House. Supervisor Wilkie motioned to approve funding from contingency for \$45,000 and to refer to the Committee on Finance & Budget for review. Supervisor Coffey offered an amendment to change the amount to \$30,000 given previous funding from the County, as well as to bring to the County Board on May 20, 2025, to allow time for Finance & Budget and the City of Eau Claire to review the request from Catholic Charities. On a roll call vote, all in favor of the amendment. On the main motion, all in favor, motion passes.

Outside Agency Funding

The Committee discussed the process for outside agenda funding. There will be further discussion at future meetings.

Appointments

Motion by Supervisor Chilson to approve the following appointments. On a voice vote, all in favor. Motion passes.

- ADRC Board
 - Jean Doty (reappointment)
- Airport Commission
 - Peter Hoeft (reappointment)
 - Bill Hilgedick (reappointment)
- Conduct Inquiry Board
 - Carol Craig (reappointment)
- Housing Authority
 - Philip Swanhorst (reappointment)
- Local Emergency Planning Committee
 - Darrell Christy (reappointment)
 - Jamie Burkhardt (reappointment)
 - Robert King (reappointment)
 - Jesse Henning (reappointment)
 - Brian Dollinger (reappointment)
 - Frank Neibauer (reappointment)

MINUTES



Committee on Administration
Tuesday, April 8, 2025, at 2:30 p.m.

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- Veterans Services Commission
 - David Lance (new appointment)

Future Agenda Items

- Outside Agencies
- Recruitment
- Rules of the Board

The meeting was adjourned at 5:14 p.m.

Respectfully submitted by,

Samantha Kraegenbrink
Executive Office Administrator

MINUTES



Committee on Administration
Tuesday, April 29, 2025, at 2:30 p.m.

Government Center (721 Oxford Ave, Eau Claire, WI)
Room 3312

Present: Nancy Coffey, Connie Russell, Gerald Wilkie, Steve Chilson (remote), Katherine Schneider (remote)

Others: Samantha Kraegenbrink – Committee Clerk, Greg Bowe, Greg Bowe, Angela Eckman, Jason Szymanski

Call meeting to order and confirm meeting notice

The meeting was called to order at 2:30 p.m. and confirmed meeting notice.

Roll Call

Indicated above.

Public Comment

None.

Motion by Supervisor Russell, seconded by Supervisor Wilkie to go into closed session pursuant to Wis. Stat. 19.85(1)(e) for deliberating or negotiating the purchasing of public properties, investing of public funds, or conducting other specified public business, whenever competitive or bargaining reasons require a closed session to review and consider proposals from executive and recruitment firms.

Roll call for closed session: Nancy Coffey, Connie Russell, Gerald Wilkie, Steve Chilson (remote), Katherine Schneider (remote)

Others: Samantha Kraegenbrink – Committee Clerk, Angela Eckman, Greg Bowe, Jason Szymanski

The meeting was moved to closed session at 2:33 p.m.

Return to open session to take action as may be necessary or appropriate on matters discussed in closed session and/or to continue with remaining agenda items to consider and proceeding with hiring an executive and recruitment firm.

The committee returned to open session at 3:21 p.m. Motion by Supervisor Schneider to negotiate with and hire Public Administration Associates (PAA) for the selection and recruitment firm for the County Administrator search. On a roll call vote, all in favor of the motion.

The meeting was adjourned at 3:23 p.m.

Respectfully submitted by,

Samantha Kraegenbrink - Committee Clerk
Executive Office Administrator

Eau Claire County

County Administrator Recruitment Plan

Preparing a comprehensive and detailed strategy to produce the highlight quality candidate that best fits the need of our county.

Completion Date- (all dates are subject to change)	Activity	Owner/Contributors	Meeting Req'd
May 1st	Introduction- HR & Corporation Counsel to meet with PAA to discuss strategy, assign roles and responsibilities as well as propose a timeline	HR/Corp Counsel/PAA	
May 2nd	Deliverables Exchanged- HR to send PAA current CA contract & compensation range. PAA to send revised contract to Corp Counsel, HR & Purchasing	HR/Corp Counsel/PAA/ Pruchasing	
May 5th- 9th	Marketing Brochure- HR will send proposed Marketing Brochure to COA members for review and feedback on May 5th with all final edit suggestions due May 8th with final draft going to PAA on May 9th	HR/PAA/COA	
May 6th- May 8th	Recruitment Plan Draft Created- HR will work on creating a recruiting plan that includes proposed meeting dates, actionable items and role assignment. HR will present this to Corp Counsel, County Board Chair & PAA on May 6th with final review feedback due back to HR by May 8th.	HR/Corp Counsel/County Board Chair & PAA	
May 9th	Recruitment Plan Draft Provided- HR to send draft for inclusion in COA agenda packet	HR/COA	
May 13th*	Recruitment Plan Presented- PAA & HR to present recruitment plan to COA for review	PAA/HR/COA	*Meeting
May 5th- 8th	Internal Survey Creation- HR will work with PAA to create an internal survey for Dept Head's & County Board Supervisors.	HR/ Corp Counsel, Board Chair & PAA	
May 9th- 12th	Internal Survey Provided- HR to send draft survey to COA for review and feedback with all final edits being due to by May 12th	COA	
May 13th- 20th	Internal Survey Sent- HR to distribute the designated survey to Department Head's & County Board Supervisors	HR/County Board Supervisors/Dept Head	
May 21st -22nd	Internal Survey Reviewed- HR & Corp Counsel to provide results back to PAA for review and discussion before recruitment begins	HR, Corp Counsel & PAA	
May 22nd- 23rd	Marketing Brochure Update- PAA to incorporate any survey feedback that may be needed in the advertising of the position.	PAA	
May 22nd- 23rd	Recruitment Begins- PAA to post the position	PAA	
May 27th- 28th	Management Questionnaire Creation- HR & Corp Counsel will work with PAA on the creation the qualifying management questionnaire for candidates	HR/Corp Counsel & PAA	
June 4th- 5th	Management Questionnaire Results- HR will work with PAA to incorporate any results from the feedback that may be helpful for inclusion	HR/Corp Counsel & PAA	
June 6th	Management Questionnaire Provided- HR will send draft for inclusion in COA agenda	HR & COA	
June 4th - 5th	CA Contract Discussion- PAA, HR & Corporation Counsel to have a discussion about employment contract details.	HR/Corp Counsel & PAA	
June 6th	CA Contract Proposed- PAA & HR to draft proposed CA employment contract for inclusion in COA agenda		
June 10th*	CA Contract Finalized- HR & Corporation Counsel to present proposed draft of CA employment contract for COA's decision & approval	PAA/HR/Corp Counsel & PAA	*Meeting
June 9-11th	Interview Questions Drafted- HR, Corp Counsel, County Board Chair & PAA to work on drafting the interview questions for final candidates	HR/Corp Counsel, Board Chair & PAA	

Completion Date- <i>(all dates are subject to change)</i>	Activity	Owner/Contributors	Meeting Req'd
June 27th	Recruitment Closes- PAA to start reviewing all submitted applications and share initial findings with HR & Corp Counsel	PAA, HR & Corp Counsel	
July 3rd	Candidate Report- PAA to provide HR & Corporation Counsel the candidate report for distribution to COA	PAA/HR/Corp Counsel & PAA	
July 8th*	Candidate Selection- PAA to come in person to COA meeting to discuss the final candidate report and facilitate discussions surrounding final selections	PAA/HR/Corp Counsel & PAA	*Meeting-schedule change
July 16th*	Facility Tours and Candidate Assessments- PAA will work with HR to coordinate with top 3 candidates for COA	PAA/HR/County Board Chair & COA	*New Meeting Date
July 16th*	Meet & Greet- held in the evening with top 3 candidates and Dept Heads and full County Board	PAA/HR/COA/Dept Heads/County Board of Supervisors	Encourage public & community stakeholders to attend
July 17th*	Special Meeting- PAA to facilitate final selection discussion with COA. HR & Corporation Counsel to lead discussion on final contract negotiations.	PAA/HR/Corporation Counsel/COA	*New Meeting Date
end of July	Offer Extended to Final Candidate- HR to extend offer to candidate for the County.	PAA	
end of July- TBD*	Approval of New Administrator Appointment- Special County Board meeting to confirm the appointment of the new County Administrator	County Board Supervisors	*Special Meeting
September	Candidate Start- assuming 60 day notice needed	HR	

FACT SHEET

TO FILE NO. 25-26/008

This resolution refers to resolutions adopted by the county board beginning with the June 2024 meeting, which took positions on proposed state legislation or issues under consideration by the state legislature or which the board recommended for consideration by the state legislature. If the recommendations in the county board resolutions were acted on by the state legislature they have not been included. If adopted, a copy of this resolution and the resolutions referred to will be forwarded to the Wisconsin Counties Association for review by the appropriate steering committee and consideration at the 2025 WCA Annual Business Meeting.

Respectfully Submitted,

Sharon McIlquham
Corporation Counsel

SGM/YK

4 REQUESTING RESOLUTIONS TO BE CONSIDERED AT THE 2025 WCA ANNUAL
5 BUSINESS MEETING

6
7 WHEREAS, each year counties can submit resolutions to be considered at the annual
8 WCA Convention; and

9
10 WHEREAS, the deadline for submitting resolutions to be considered at the 2025 WCA
11 Annual Business Meeting is on June 23, 2025; and

12
13 WHEREAS, the following adopted resolutions, beginning with the June 2024 meeting are
14 appropriate to be forwarded for consideration at the 2025 WCA Annual Business Meeting.

15
16 NOW, THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors
17 recommends that the following resolutions and any resolutions adopted at the June meeting, be
18 sent to WCA for consideration at the 2023 WCA Annual Business Meeting.

- 19
20 1. Resolution File No. 24-25/050 RESOLUTION IN SUPPORT OF STATE
21 INVESTMENT FOR MENTAL HEALTH FUNDING (August 20, 2024, Agenda pp.
22 116)
- 23 2. Resolution File No. 24-25/052 RESOLUTION SUPPORTING AN INCREASE IN
24 FUNDING FOR NUTRITION PROGRAMS FOR AGING AND DISABILITY
25 RESOURCE CENTERS (August 20, 2024, Agenda pp. 112)
- 26 3. Resolution File No. 24-25/102 RESOLUTION TO FORMALLY SUPPORT
27 SPECTRUM MID-AMERICAN, LCC’S GRANT APPLICATION FOR
28 BROADBAND, EQUITY, ACCESS AND DEPLOYMENT PROGRAM (BEAD)
29 FUNDING FROM THE WISCONSIN PUBLIC SERVICE COMMISSION’S
30 BROADBAND EQUITY, ACCESS & DEVELOPMENT (January 1, 2025, Agenda
31 pp. 66)
- 32 4. Resolution File No. 24-25/109 RESOLUTION URGING CONGRESS TO NOT
33 MAKE DRAMATIC CUTS TO MEDICAID AND OLDER AMERICANS ACT
34 FUNDING IN THE PROPOSED RECONCILIATION BILL. THE BOARD OF
35 SUPERVISORS URGES CITIZENS TO CONTACT THEIR LEGISLATORS TO
36 VOICE THEIR CONCERNS REGARDING THE NEGATIVE IMPACT THESE
37 DRASCIT CUTS WOULD CAUSE TO AMERICAN CITIZENS (February 9, 2025,
38 Agenda pp. 24)
- 39 5. Resolution File No. 24-25/116 RESOLUTION URGING GOVERNOR EVERS AND
40 THE WISCONSIN LEGISLATURE TO PROVIDE ADEQUATE FUNDING TO
41 SUPPORT THE COUNTY COURTS (April 2, 2025, pp. 23)

42
43 BE IT FURTHER RESOLVED that the county clerk, before June 23, 2025, send certified
44 copies of this resolution and the above-named resolutions with a cover letter to Mark D. O’Connell,
45 WCA Executive Director, requesting that the above resolutions be considered at the 2025 WCA
46 Annual Business Meeting.

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ADOPTED

Committee on Administration

AYE NAY ABSTAIN ABSENT

Nancy Coffey

Connie Russell

Gerald Wilkie

Steve Chilson

Katherine Schneider

Dated this _____ day of _____, 2025.

ATTEST:

Samantha Kraegenbrink – Committee Clerk
Resolution 24-25/XXX

FACT SHEET
To File No. 25-26/026

**RESOLUTION AUTHORIZING ABOLISHING ONE (1.0 FTE) CHILD SUPPORT
RESOURCE SPECIALIST POSITION IN THE EAU CLAIRE COUNTY CHILD SUPPORT
AGENCY**

The Eau Claire County Child Support Agency (CSA) handles a large volume of calls throughout the course of the year. CSA currently manages a high volume of customer phone calls using a combination of a Resource Specialist position and a phone tree system. The Resource Specialist directs calls to appropriate staff and handles front desk reception, mail processing, and other administrative duties. This position has experienced significant turnover, with six different individuals filling the role in the past seven years. Each turnover results in substantial training demands and workflow disruptions, requiring other CSA staff to absorb additional duties which reduces the agency's efficiency.

To address these issues, CSA proposes abolishing the Resource Specialist position to explore contracting with Conduent, a third-party provider of Child Support Call Center services. Under this proposal, Conduent would handle all incoming calls to the agency. The call center would use the state's KIDS system to communicate with CSA staff, ensuring seamless coordination. Once a staff member responds to a customer inquiry, the customer follows up with the call center directly. Counties similar in size to ours, including La Crosse and St. Croix counties, have already implemented this model and report a reduction of approximately two hours per day per of staff member time spent handling calls.

Financially, contracting with Conduent is projected to save the County approximately \$4,000 annually, even after accounting for the cost of services. Both the current Resource Specialist position and the call center contract qualify for 66% reimbursement, making the transition fiscally advantageous. In addition to cost savings, this change would reduce the administrative burden on staff, improve customer service consistency, and allow CSA staff to focus more on program performance and case management.

Given the ongoing turnover in the Resource Specialist role and the demonstrated benefits of call center services in similar size counties, the Child Support Agency is requesting abolishing the Resource Specialist position to allow for entering into a contract with Conduent or other Child Support Call Center provider. This solution offers improved efficiency, long-term stability, financial benefits for the County, and increased ability to meet the performance measures required by the State of Wisconsin.

Fiscal Impact	Resource Specialist	Call Center Contract	Savings*
Cost with Wage/Fringe	\$73,472 per year	\$61,500 per year	\$11,972

*\$11,972 prior to State's 66% reimbursement. County fiscal savings approximately \$4000.

Respectfully Submitted,

Megan Brasch
Child Support Director

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CONFIRMING AND RATIFYING THE AUTHORITY OF COUNSEL FOR EAU CLAIRE COUNTY TO ADD ADDITIONAL DEFENDANTS TO OPIOID LITIGATION, INCLUDING IN MDL 2804

WHEREAS, the County Board of Supervisors previously authorized the County to enter into an engagement agreement with von Briesen & Roper, S.C., Crueger Dickinson LLC and Simmons Hanly Conroy LLC (the “Law Firms”) to pursue litigation against manufacturers, distributors, and retailers, among others, of opioid pharmaceuticals (the “Opioid Defendants”) in an effort to hold the Opioid Defendants responsible for the opioid epidemic in the County’s community; and

WHEREAS, on behalf of the County, the Law Firms filed a lawsuit against the Opioid Defendants; and

WHEREAS, the Law Firms filed similar lawsuits on behalf of 66 other Wisconsin counties and all Wisconsin cases were coordinated with thousands of other lawsuits filed against the same or substantially similar parties as the Opioid Defendants in the Northern District of Ohio, captioned *In re: Opioid Litigation*, MDL 2804 (the “Litigation”); and

WHEREAS, four (4) additional Wisconsin counties (Milwaukee, Dane, Waukesha, and Walworth) hired separate counsel and joined the Litigation; and

WHEREAS, since the inception of the Litigation, the Law Firms have coordinated with counsel from around the country (including counsel for Milwaukee, Dane, Waukesha, and Walworth Counties) to prepare the County’s case for trial and engage in settlement discussions with the Opioid Defendants; and

WHEREAS, to date, through nationwide settlements, the Law Firms have achieved considerable success on behalf of the County in holding the Opioid Defendants responsible for their role in creating or maintaining the opioid epidemic; and

WHEREAS, through the course of ongoing discovery and investigation concerning the opioid epidemic and parties potentially responsible therefore, it was determined that meritorious opioid-related claims exist against additional parties, including but not limited to the entities listed on Exhibit A hereto, and that they should be added as defendants in the Litigation; and

WHEREAS, the engagement agreement with the Law Firms provides “depending upon the results of initial investigations of the facts and circumstances surrounding the potential claim(s), there may be additional parties sought to be made responsible”; and

**Exhibit A – Non-Inclusive List of Potential Defendants
(Including all Related Entities of Each Listed)**

- 1
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- 4 Abbot Laboratories, Inc.
- 5 Albertsons LLC
- 6 Allergan, Inc.
- 7 Alvogen, Inc.
- 8 Amerisource Bergen
- 9 Amneal Pharmaceuticals, Inc.
- 10 Associated Pharmacies, Inc.
- 11 Auburn Pharmaceuticals
- 12 Aurolife Pharma LLC
- 13 Baker, Stuart
- 14 Cardinal Health
- 15 Costco Wholesale Corporation
- 16 CVS Health Corporation
- 17 Dakota Drug, Inc.
- 18 Discount Drug Mart
- 19 Eckerd Corp.
- 20 Eveready Wholesale Drugs
- 21 Express Scripts Inc.
- 22 Henry Shein, Inc.
- 23 Hy-Vee, Inc.
- 24 Indivior Inc.
- 25 Janssen Pharmaceuticals
- 26 K-VA-T/Ahold Delhaize
- 27 KVK-Tec, Inc.
- 28 Louisiana Wholesale Drug Co., Inc.
- 29 Lupin Pharmaceuticals, Inc.
- 30 McKesson
- 31 Miami-Luken, Inc.
- 32 Morris & Dickson Co., LLC
- 33 Mylan Pharmaceuticals, Inc.
- 34 North Carolina Mutual Wholesale Drug Co.
- 35 Omnicare Distribution Center
- 36 OptumRx, Inc.
- 37 Pharmacy Buying Association Inc.
- 38 Prescription Supply, Inc.
- 39 Publix Super Markets, Inc.
- 40 Purdue Pharma
- 41 Raymond Sacker Trust
- 42 RiteAid of Maryland, Inc.
- 43 Sacker, Kathe A.
- 44 Sacker, Richard S.

1 Sackler Defendants
2 Sackler Lefcourt, Ilene
3 Sackler, Beverly
4 Sackler, David A.
5 Sackler, Mortimer D.A.
6 Sackler, Theresa
7 Sandoz, Inc.
8 Smith Drug Company
9 Smith's Food & Drug Centers, Inc.
10 Sun Pharmaceutical
11 Supervalu, Inc. d/b/a Advantage Logistics
12 Target Corporation
13 Teva Pharmaceuticals
14 The Kroger Co.
15 Thrifty Payless, Inc.
16 Top Rx, Inc.
17 Tris Pharma, Inc.
18 Walgreens Boots Alliance
19 Walmart Inc.
20 Warner Chilcott Company, LLC
21 West-Ward Pharmaceuticals Corp. n/k/a Hikma Pharmaceuticals, Inc.
22 Winn-Dixie
23 Zydus Pharmaceuticals (USA), Inc.
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FACT SHEET

TO FILE NO. 25-26/023

CONFIRMING AND RATIFYING THE AUTHORITY OF COUNSEL FOR EAU CLAIRE COUNTY TO ADD ADDITIONAL DEFENDANTS TO OPIOID LITIGATION, INCLUDING IN MDL 2804

The law firm of Crueger Dickinson LLC has represented Eau Claire County, along with numerous other Wisconsin Counties, regarding opioid litigation since October 2017. In order to verify they have continued authority to represent Eau Claire County regarding the opioid litigation, this resolution will give Crueger Dickinson LLC continued authorization to act as attorneys for Eau Claire County regarding the ongoing opioid litigation as indicated in the initial engagement letter executed in October 2017. Crueger Dickinson determined it would be helpful and prudent for Eau Claire County if the county desires to continue with the litigation to adopt a formal resolution confirming and ratifying authorization to proceed with litigation against the PBMs. A copy of the resolution will be provided to Crueger Dickinson if the resolution is adopted.

Fiscal Impact: \$0

Respectfully Submitted,

Sharon L.G. McIlquham
Corporation Counsel, Eau Claire County

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4 **AUTHORIZING ABOLISHING ONE (1.0 FTE) CHILD SUPPORT RESOURCE SPECIALIST**
5 **POSITION IN THE EAU CLAIRE COUNTY CHILD SUPPORT AGENCY**

6
7 **WHEREAS**, the Eau Claire County Child Support Agency (CSA) is currently
8 responsible for managing a high volume of customer phone calls through the use of a Resource
9 Specialist position, including a phone tree system; and

10
11 **WHEREAS**, the Resource Specialist position has experienced significant turnover,
12 having been staffed by six individuals in the past seven years. The turnover of the Resource
13 Specialist position has caused ongoing disruptions to workflow, increased training demands, and
14 reduced overall program efficiency; and

15
16 **WHEREAS**, the CSA seeks to improve efficiency and stabilize operations by contracting
17 with the Child Support Call Center provider that specializes in handling incoming customer calls
18 and communicating with agency staff through the State KIDS system; and

19
20 **WHEREAS**, counties of comparable size have reported measurable improvements in
21 staff capacity and time management following the implementation of similar contracted services;
22 and

23
24 **WHEREAS**, the proposed contract is eligible for 66% federal reimbursement under
25 existing program guidelines, and the County is projected to save approximately \$4,000 annually
26 by eliminating the Resource Specialist position and outsourcing these duties; and

27
28 **WHEREAS**, the proposed contract would enhance service delivery, reduce the
29 administrative burden on CSA staff, and improve the efficiency and effectiveness of the Child
30 Support Program in Eau Claire County.

31
32 **NOW, THEREFORE, BE IT RESOLVED** that the Eau Claire County Board of
33 Supervisors hereby authorizes the abolishment of the Child Support Resource Specialist position
34 to allow for the Eau Claire County Child Support Agency to enter into a contract for utilizing the
35 Child Support Call Center services, which contract will be subject to final review and approval
36 by the Child Support Agency and Corporation Counsel; and

37
38 **BE IT FURTHER RESOLVED**, the position of Resource Specialist within the Eau
39 Claire County Child Support Agency is hereby abolished.

40
41 **ADOPTED**

42
43 **Committee on Administration**

44 **AYE** **NAY** **ABSTAIN** **ABSENT**

45 Nancy Coffey

46 Connie Russell

47 Gerald Wilkie

1 Steve Chilson

2 Katherine Schneider

3 Dated this _____ day of _____, 2025.

4 ATTEST:

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7 _____
8 Samantha Kraegenbrink – Committee Clerk
9 Resolution 25-26.026

10 **Committee on Finance & Budget**

11 AYE NAY ABSTAIN ABSENT

12 Jim Dunning

13 Stella Pagonis

14 Jim Schumacher

15 Bob Swanson

16 Dane Zook

17 Dated this _____ day of _____, 2025.

18 ATTEST:

19
20 _____
21 Leah Simington – Committee Clerk
22 Resolution 25-26/026

23 **Committee on Human Resources**

24 AYE NAY ABSTAIN ABSENT

25 Heather DeLuka

26 Larry Hoekstra

27 Allen Myren

28 Cory Sisk

29 Jim Schumacher

30 Dated this _____ day of _____, 2025.

31 ATTEST:

32
33 _____
34 Samantha Kraegenbrink – Committee Clerk
35 Resolution 25-26.026
36

PROCLAMATION

PROCLAIMING THURSDAY, JUNE 19, 2025, AS “JUNETEENTH DAY” IN EAU CLAIRE COUNTY

WHEREAS, Juneteenth is the oldest known celebration commemorating the Emancipation Proclamation, the document which ended slavery in the United States; and

WHEREAS, June 19, 1865 is recorded in history as the date when word of the Emancipation brought freedom to the last remaining slaves in the country; and

WHEREAS, this occasion in the United States has grown into a global celebration which encourages self-development and appreciation for all races and cultures; and

WHEREAS, many area organizations and community members have organized a celebration to heighten awareness of this observance and to provide an opportunity for all people in the community to get together and share in an atmosphere of respect and inclusion.

NOW, THEREFORE, THE EAU CLAIRE COUNTY BOARD OF SUPERVISORS hereby proclaim Thursday, June 19, 2025, as Juneteenth Day in the County of Eau Claire and encourages all residents to join in recognizing this day of unity, freedom, and opportunity and to honor the diversity of all racial and ethnic groups in our community.

Dated this 20th day of May 2025

Nancy Coffey, Eau Claire County Board
Chairperson

Veteran Services

2024 Annual Report

Mission: To advocate with purpose and passion for Eau Claire County Veterans and link them to superior services, benefits, and support.

Vision: Recognized at the premier point of entry for Eau Claire County Veterans to access earned services, benefits, and support.

County Veteran Service Office is Statutorily Mandated: Wisconsin State Statute Chap 45o provides professional guidance and assistance in obtaining federal, state and county veteran benefits. Advise veterans with physical and mental health concerns on available resources and services. Ensure veterans, dependents, survivors are treated fairly and equitably. Provide public outreach and education to raise awareness. Act as official liaison between county, state, and federal programs and providers. Advocate for veterans.

Department Staff: Veteran Services Director – Eric Killen, Veteran Service Officer – Adam Kohls, Administrative Specialist – Beth Risen, Veteran Benefits Specialist – Angela Deutschlander, College Intern – David Lance

Core Services: Disability compensation, Health care, Mental Health Counseling, Veteran and survivors Pension benefits, Education Tuition and Allowances, Burial benefits, Assisted living / Long-term care, Transportation to Mlps VA Medical, Property tax benefits, WI GI Bill, WI Veterans Homes / Cemeteries, Vets Housing Reintegration Program, Obtaining military records / awards, Assistance with Housing and Homelessness, State subsistence grants, Driver’s license identifier, Park passes, Other...

2024 Accomplishments

- 1735 appointments (9% increase, all-time high)
- 509 claims for benefits (12% increase, all-time high)
- 4380 phone calls with Vets/agencies/etc (5% increase)
- 2490 emails with Vets/agencies/etc (2% increase)
- 53 gas/food cards awarded to Vets (40% increase)
- 82 Veterans transported to the Minneapolis medical center (2% decrease)
- 134 hours of professional certification training (no change)
- 8,600 flags placed on Veterans graves (no change)
- 98% customer satisfaction rate based on surveys (no change)
- Awarded \$14.3K grant from WI Dept. of Veterans Affairs.
- 811 people like and follow us on Facebook.
- 64 social media postings / articles.
- Monthly collaboration with Augusta Senior Center
- College intern – part-time (no cost).
- Veteran Benefits Fair – 51 vendors and 350 attendees.
- Partnership with CVTC to provide dental services to Veterans in need.

1 - Federal, State and County Veterans' Benefits Programs

As mandated by state law each county will maintain a Veteran Service Office to provide professional guidance and assistance in obtaining federal, state and county benefits for Veterans and their families. The Veteran service staff (service officers) are certified and accredited through the US Department of Veteran Affairs. 1,700 accredited representatives throughout 36 states responsible for successfully processing nearly \$43 billion in claims annually.

Source: U.S. Dept of Veterans Affairs, National Center for Analysis and Statistics

Veteran Population and Demographics in Eau Claire County (ECC)

- ECC is home to 7,560 Veterans, approx. 7% of the population. (with dependents it is 10,000+)
- ECC has 1,425 disabled Veterans (1,319 men, 106 women). 176 are 100% disabled.
- Vietnam Era Veterans are the largest veteran population (38% of the Veterans in ECC).
- Most Veterans in ECC are male (91%). However, women currently make up 16% of the U.S. military which points to a steady increase in the female Veteran population.
- Most Veterans (42%) are age 60 or older but the overall age is trending younger.
- 54% of ECC Veterans served in the U.S. Army.
- About half of all Veterans served in a combat zone.
- About 20% of Veterans are military retirees (20 or more years of service)
- About half of ECC veterans have used educational benefits
- About 10% of ECC Veterans are currently in school.
- Note: The military is higher educated than the public. In the military today, 99% of the people have a high school education. In the U.S. it's only 86%.
- Most Veterans (65%) in ECC are homeowners.
- Most Veterans (30%) do not participate in veteran organizations

OUTPUTS

Source: Vetra Spec Database

	2022	2023	2024
Appointments with Veterans / Family	1197	1590	1735
Phone calls with Vets/agencies/etc.	3386	4137	4380
Emails with Vets/agencies/etc.	1808	2452	2490
Claims for Benefits submitted to VA	366	480	509
Transported to Mlps VA Med Center	88	84	82
Grants awarded to Vets (Gas/Food)	30	32	53
Federal Compensation Dollars (VA)	\$30.1mil	\$33.5mil	unk
Federal Medical Care Dollars (VA)	\$23.3mil	\$23mil	unk
Federal Education/vocational Dollars	\$2.1mil	\$2.4mil	unk

Performance Goals	Outcome Measures	2021	2022	2023
Veterans are satisfied with the professional, compassionate, and timely services they receive.	Satisfaction rate - overall experience interacting with the ECC Veteran Services Office was timely and positive. <u>Benchmark is 90% positive response rate to online and in person surveys.</u>	97%	98%	98%
		100 responses to survey	103 responses to survey	53 responses to survey
Service officers are nationally accredited by the VA to prepare, present, and prosecute U.S. Department of Veterans Affairs (VA) claims.	Maintain accreditation and subject matter expertise of federal, state, and local veteran benefit programs to provide effective services. <u>Benchmark – each service officer attends a min of 40 hours professional education at the state or national level each year.</u>	96 hrs.	160 hrs.	132 hrs.

2 - Outreach, Education and Liaison Duties

Provide outreach and education to the public and the county’s Veterans and dependents to raise awareness about federal, state and county Veteran’s benefits, services and health care and Veterans’ contributions and legacy. Acts as liaison between county, state and federal programs and providers. Many Veterans do not utilize the benefits they have earned because they are unaware or unable. Out of 19 million Veterans in the United States, only about nine million are enrolled in VA health care, five million receive disability compensation, and three million are active VA home loan participants—with other VA programs showing similar rates of underutilization. *Source: National Center for Veterans Analysis and Statistics*

OUTPUTS		2022	2023	2024
Flags/Headstone/grave marker placed annually		8600	8635	8635
Number of community presentations		14	12	15
Number of offsite enrollment events		0	2	7
Number of social media articles/postings		58	64	68
Collaborative meetings with partner agencies		5	4	4
Performance Goal	Outcome Measures			
Expand awareness and education of Veterans’ programs, benefits, and legacy. Include women Veterans and adapt to their evolving needs. Utilize tech, including social media, off site locations, local partnerships, and historical education as the primary drivers.	Submit an article for social media posting <u>each week (52)</u> for publication and followers.	58 646	64 724	68 811
	Minimum of <u>monthly (12) presentation</u> to a community or veteran's organization.	14	12	15
	Contribute to family well-being with new <u>U.S. flags on all Vet graves</u> annually	100%	100%	100%
	Develop an enduring <u>partnership with CVTC to provide dental services</u> to Veterans in need.	N/A	N/A	Yes 15 have received services
	Increase access for rural veterans with <u>offsite benefits enrollment teams</u>	N/A	N/A	Yes, monthly at August
	Annual Veterans benefits fair to provide information and services to as many Veterans from as many partner agencies as possible in one location	N/A	N/A	Yes 350 attendees and 51 agencies

Alignment with Strategic Plan

Provision of Services	Communication	Customer Service
<p>According to the VA, three-quarters of the veterans' claims submitted for VA benefits come through a county veterans service office. The CVSOs are staffed by ac-credited veteran service officers, trained to navigate a complex bureaucracy. The Veteran services office in Eau Claire County is the at-home, back-to-the-community stop for Veterans who have served the nation. We are the local link in an intergovern-mental chain serving the county's 10,000 Veterans and family members.</p>	<p>Social medica is the primary means to communicate with customers and partners. It allows us to effectively engage our customers, reach new audiences, and build authority as experts in veterans services. Currently we have 646 Facebook followers (9% increase) and over the last year posted 58 informational articles of interest to Veterans and families.</p>	<p>Listening to our Veterans plays an important role in providing exceptional customer service. Eau Claire County Veteran Services is not only listening to our customers, but we are also acting on their concerns and recommendations to improve. We listen to feedback from Veterans, their families, caregivers, and partner agencies through multiple feedback channels. These include responses to online surveys, in-person interactions, drop box comments, working with Veterans advocates, and participating in community engagement activities.</p>

2025 Goals – How Success is Measured!

Goals (based around the concept of Serve, Move, and Communicate). Each quarter we will internally evaluate our progress in achieving the following:

1. Collaborate with local and state agencies; leaders; other partners; and customers to enhance services and protections for Veterans and their families.

- Continue Dental program in partnership with CVTC to assist Veterans in maintaining dental health.
- Lead and facilitate two collaboration meetings/summits with partner agencies and leaders. Our office can play a leading role in bringing Veterans' service providers together to improve and expand support and outreach to all Veterans.
- Update the Veterans Resource Guide for 2025
- Plan & facilitate a Veterans Benefits Fair in collaboration with Chippewa County and UWEC. Goal is to have a bigger/better event at Sonnetag Center
- Monthly presentations with community groups to improve strategic engagement with community leaders and stakeholders regarding Veteran issues.

2025 Goals – How Success is Measured! Cont...

- Engage state legislators and communicate ECC and Veterans issues as a WCA Ambassador.
- Customer feedback surveys to ensure Veterans and their families are satisfied with the care and services they receive.
- State of Veterans in ECC Survey to better understand the makeup and needs of Veterans in the Chippewa Valley.
- Partner and collaborate with Habitat for Humanity for house for deserving Veteran/family.

2. Bolster outreach and service delivery to rural and other underserved Veteran populations in Eau Claire County.

- Improve service delivery to underserved rural communities with offsite locations to provide benefit education and enrollment services. We will go to the rural customers a monthly in 2025! Directly connecting Veterans to resources is more important than providing information via a website.
- Continue to post weekly on Facebook current information that is relevant and informative to Veterans.

3. Invest in our workforce and enhance operational effectiveness to maximize service to our Veterans.

- 100% Service Officer attendance at national convention to attain initial certification and continuing education requirements for maintaining certification.
- Attend the quarterly NW WI CVSO Association meetings.
- Appointed training officer for CVSO organization.

Facilities

The Facilities Department provides cost effective and efficient general and preventative maintenance/custodial services to County departments and facilities. The department provides a safe, secure, clean, healthy, and efficient work environment for courthouse employees and general visiting public.

Courthouse/Jail/Towers					
In-house department that provides cost effective, efficient maintenance and custodial services for the Eau Claire County Courthouse. Provides a safe, secure, clean, and healthy work environment for courthouse employees and general visiting public.					
OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
General requests/repairs completed	4290	4178	4090	4922	5104
OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
95% of maintenance and custodial work orders will be completed within 7 days of being requested.	98%	97%	94%	95%	95%
Maintenance cost per ft2 of building (not including labor & utilities)	\$1.39	\$1.22	\$1.26	\$1.04	\$1.13
Utilities (Electric, Natural Gas & Water) cost per ft2 of building.	\$1.12	\$1.37	\$1.65	\$1.57	\$1.42
Ag Center					
In-house department that provides cost effective, efficient maintenance and custodial services for the Eau Claire County AG Center. Provides a safe, secure, clean, and healthy work environment for AG Center employees and general visiting public.					
OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
General requests/repairs completed	139	131	143	142	150
OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2023</u>
95% of maintenance and custodial work orders will be completed within 7 days of being requested.	98%	99%	95%	92%	91%
Maintenance cost per ft2 of building (not including labor & utilities)	\$1.53	\$1.53	\$2.20	\$1.45	\$1.64
Utilities (Electric, Natural Gas & Water) cost per ft2 of building.	\$0.35	\$0.40	\$0.62	\$0.49	\$0.34
Cemetery					
In-house department that provides cost effective maintenance, service procurement, and contract oversight for the Orchard Cemetery.					

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Grave sites maintained	318	318	318	318	318
Square footage of grounds mowed & maintained	31,873	31,873	31,873	31,873	31,873
OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
95% of maintenance and custodial work orders will be completed within seven days.	100%	100%	100%	100%	100%

2024 Accomplishments

Maintenance Projects

- Jail Booking remodel design
- I.S. Suite remodel
- Courtrooms Card Access Doors project
- Juvenile Detention dayroom carpet replacement
- Entryways walk off mat carpet replacement
- Ag Center parking lot bollards replacement
- Jail HVAC Building Automation Controls upgrade
- Jail Chillers teardown and rebuild
- DHS restrooms upgrade
- Facilities Master Plan update
- DHS ground & 1st floor lobbies study/design
- Skid Steer replacements
- Plow Truck replacement

Efficiency Projects

- Courthouse solar array installation
- Ag Center solar array installation

Additional Projects

- Master 3 radio equipment upgrade
- Expo Center Tower lease project

Alignment with Strategic Plan

Ensure Financial Stability.	Innovate and adapt.	Improve Collaboration
-Energy Efficiency Projects lowering funds spent on utilities. Installation of the Courthouse & Ag Center solar arrays are examples	-New Custodial equipment will improve efficiency and amount of work performed without additional staff	-Radio Communications system overview and system upgrades collaboratively with the City of Eau Claire
-Preventative Maintenance on equipment extends life, lowers operating costs	-Expansion of building automation system to remote County facilities will provide environmental monitoring to reduce overall risk to facilities	-Work with the Health Department and Sheriff's Department to improve their operations with facility improvements

2025 Future Challenges/Opportunities

- Courthouse exterior railing replacement
- Courtroom carpet replacement
- Courthouse/Jail exterior door/frame replacement
- Jail Booking remodel
- Health Department Family Planning Clinic remodel
- Ag Center card access project
- Expo Center Tower construction
- Master 3 radio equipment upgrade completion
- Expand building automation system to remote County facilities
- Custodial Equipment that allows greater efficiency
- Staffing has become a concern with the additional responsibilities the Facilities Department has and will continue to take on

Information Systems

The Information Systems (IS) Department is responsible for securely implementing and maintaining technology solutions for all county departments. These solutions include a multitude of applications, network, and server infrastructure that county staff rely on to serve Eau Claire County residents.

2024 Accomplishments

Applications

- Added online sanitary permits in Ascent and integrated with Laserfiche for tax bills.
- Added a Stormwater Tracking Module to Ascent to improve tracking and data analysis for Planning & Development.
- Moved file sharing for external users to a more secure and robust cloud platform.
- Enhanced reporting infrastructure to facilitate greater visibility and sharing of data across departments.
- Worked with HR on implementation of Quantum for performance management.
- Completed digitization projects for Health Department and Planning and Development.

Infrastructure

- Migrated our phone system from the county network into the cloud. This provides improved communication, increased functionality, allows access to remote workers, and reduces costs.
- Refreshed the county's server and storage equipment for our VM environments.
- Installed fiber between Fall Creek and Highway building to provide network redundancy.
- Connected fiber between the Fall Creek tower (County) and Oakwood tower (City) for Public Safety Radio and data network redundancy.
- Completed the installation of new CINC fiber in Fairchild to the Firehouse, Library, and Village Center. This was part of the Broadband Committee grant funding.
- Upgraded the county's core routers and several switches.
- Completed Airport Gate fiber upgrade project which included connecting the Maintenance Shop to the network.
- Connected the Parks & Forest Tower Ridge site to the county network.
- Modernized some of the cameras in the Courthouse (all 2nd floor), Jail, JDC, Expo Center and UW Extension.
- Decommissioned the county's portion of CINC LTE network.
- Updated election support equipment for the County Clerk's office.

Cybersecurity

- Installed Password Access Management (PAM) software to protect admin accounts.
- Successfully completed an external and internal penetration test of the network.
- Completed penetration tests of the network and addressed all findings.
- Completed a Cybersecurity tabletop and updated our Incident Response plan.

Other projects

- Relocated the IS team to suite 3350.
- Worked with the Broadband Committee and the United Way on a digital inclusion program.

Alignment with Strategic Plan

As shown above, IS continues to collaborate with departments and partners across the County and beyond to develop and implement innovative technology solutions. Directly or indirectly, we are supporting Eau Claire County's Strategic Plan through these efforts.

Future Opportunities

Our highest strategic objective is to reduce cybersecurity risk. IS will continue to evaluate opportunities to make improvements to its security posture.

One of our focus areas is using automation to increase efficiency, enhance services, and reduce costs. To illustrate, the following are some of the targeted areas of improvement in 2025:

- Upgrade and simplify the County website to comply with the new ADA regulations.
- Build an AI framework and run a small pilot to show its value to the county.
- Develop an online provider portal for DHS to communicate with community providers and share real-time data.

IS will continue to support and enhance our existing applications and infrastructure while looking for cost-effective opportunities to implement new technology solutions such as AI, enabling county staff to be more efficient and effective.

Child Support Agency

The Child Support Agency (CSA) is responsible for establishing paternity and establishing and enforcing child support orders and health insurance orders provided for by Title IV of the federal social security act. Provision of these services by Wisconsin counties is mandated by Wis. Stat. § 59.53(5).

2024 Accomplishments

Increased performance outcome of paternity establishment by nearly 3%.

\$15,728,914.48 in child support collected for families.

Co-Hosted 2024 WCSEA Statewide Spring Roundtable with Chippewa, Dunn, and St. Croix Counties.

Hosted 2024 July WCSEA Board of Directors and State Meeting.

Increased 2025 Cooperative Agreement funding sources by increasing Sheriff's fees for service of process from \$40 to \$100 per service, paying for transportation costs for customers with child support warrants, and paying for portion of salary/fringe for Family Court Commissioner Judicial Assistant.

Initiative to reduce service of process cost by holding in-person paternity interviews with customers and obtaining Acknowledgements of Service. Obtained 16 out of 24 Acknowledgements of Service from paternity customers from October to December 2024.

CSA continued collaboration with Workforce Resource, Inc. by referring non-custodial parents to Workforce Resource for employment and training assistance and holding monthly job fairs.

Collaborated with courts system regarding mutual treatment court participants.

Ongoing training of three Child Support Specialist, two Legal Specialist, one Resource Specialist, and two Fiscal Specialist staff hired in 2023. Held internal themed collaboration sessions for staff. Collaborated with neighboring counties to train staff.

Managed caseload challenges and maintained office morale while training staff.

Participated in relevant trainings and staff attended WCSEA Fall Conference.

Mentored a new agency director in Price County.

Successful completion of Triennial Review and IRS Compliance Review completed in June.

Staff actively participated in the following statewide organizations and workgroups:

- Centralized Mail and Document Processing Workgroup
- Wisconsin Child Support Enforcement Association Board of Directors- Board Member

- Wisconsin Child Support Enforcement Association Child Support Training Advisory Committee
- Wisconsin Child Support Enforcement Association Legislative Committee
- Wisconsin Child Support Enforcement Fall Conference Planning Committee (2 Members)
- Wisconsin Child Support Enforcement Awards, Nominations, and Scholarship Committee- Committee Co-chair
- Wisconsin Child Support Enforcement Association Website Committee

Staff actively participated in the following county committees:

- United Way
- County VOICE

2025 Opportunities

Continue to review and revise policies and procedures. Current initiative underway to write updated policy manual for the agency and WCSEA New Director Mentors.

Continue training newer staff.

Continue to participate in statewide committees and WCSEA Board of Directors to provide input and stay up to date on changes to policy and law.

Co-host 2025 WCSEA Statewide Spring Roundtable.

Focus on performance to increase current support and arrears outcomes which affects performance based funding. Conducted caseload change in January 2024, in effort to boost performance outcomes.

Enforcement of changes in state and federal law, including changes to Personally Identifiable Information (PII) requirements to be compliant with State contract.

Attend 2025 National Child Support Enforcement Leadership Symposium in August in Atlanta, GA.

Continue to lobby the Legislature to support funding increases and the child support program system modernization project. Continue to keep up to date with proposed legislation and provide recommendations and feedback for proposed legislation.

Continue to host Job Fairs in collaboration with Workforce Resource, Inc.

Continue to collaborate with Treatment Courts regarding mutual customers.

Alignment with Strategic Plan

2024 Strategic Priority: Quality and Meaningful Relationships		
Initiative: Pursue Strategies to enhance fiscal resilience and operational effectiveness	Initiative: Enhance employment engagement and resilience.	Initiative: Identify opportunities to strengthen partnerships and collaboration.
Maintain and improve performance to increase child support funding	Review and update departmental policies and procedures to better align with post-COVID practices and workforce.	Connect with community resources to assist/refer non-custodial parents.
Establish and enforce child support and medical support to ensure children are supported by both parents		Continued collaboration with Workforce Resource Inc. to host monthly job fairs to assist customers with finding and maintain employment.
Continued advocacy for increased child support funding from the State		
Continue to evaluate and identify potential areas for increased efficiencies, funding sources, and reduced costs		

#5 Child Support			2023 Budget \$1,426,703	2023 Levy \$114,439	FTE's 16.02
			<u>2022</u>	<u>2023</u>	<u>2024</u>
Full service (IV-D) cases:			5,208	5,106	5,245
Financial record-keeping only cases (non IV-D):			1,954	2,101	1,936
Performance Goal	Outcome Measures	Benchmark	2022	2023	2024
Maximize performance-based funding and medical support incentives to minimize county levy for the program.	Court ordered rate will meet or exceed the federal/state target of 80%.	80%	93.53%	93.55%	92.04%
	Paternity establishment rate will meet or exceed federal/state target of 80%.	80%	104.92%	104.54%	107.43%
	Arrears collection rate will meet or exceed federal/state target of 80%.	80%	71.36%	70.16%	69.55%
	Current support collection rate will meet or exceed federal/state target of 80%.	80%	73.71%	75.01%	74.02%
Obtain birth cost repayments and health insurance orders when appropriate to maximize MSL incentives	Receipt of budgeted amount (\$5,000 budgeted)		\$5,963	\$11,569	\$4,770
Provide services per State and Federal regulations, and State/County contract.	There will be no substantiated administrative customer complaints.	None	None	None	None
	100% of contracts will be in compliance with state/county contract requirements.	100%	100%	100%	100%
	There were no violations of federal regulations cited during the fiscal year.	None	None	None	None

2024 Corporation Counsel Annual Report

The Office of Corporation Counsel provides civil legal services including legal advice, assistance, formal opinions and court representation to the County Board, County departments, elected officials and County commissions, boards and committees. The duties of the Corporation Counsel's Office are established by Wis. Stat. § 59.42, and Chapter 2.07 of the Eau Claire County Code of General Ordinances.

The Child Support Agency (CSA) is responsible for establishing paternity and establishing and enforcing child support orders and health insurance orders provided for by Title IV of the federal social security act. Provision of these services by Wisconsin counties is mandated by Wis. Stat. § 59.53(5).

Corporation Counsel 2024 Accomplishments

- In REM-Filed 22 of 55 referred.
 - 9 properties have been redeemed.
 - 11 properties foreclosed on.
 - 2 properties dismissed.
- Created & obtained signed MOU's (Memorandum of Understanding) with community agencies that are provided community funding from Eau Claire County Budget.
- Prepared 15 Real Estate Transfer Returns and Buildings, Fixtures and/or Improvements Document(BFI document) for Airport Personal Property changed to Real Property under new law.
- Presented at Adult Protective Service Conference in October regarding residency issues.
- Presented at Court Commissioner Conference in October on Child Support UIFSA (Uniform Interstate Family Support Act).
- CIT training-Crisis Intervention Team- Provided training to law enforcement on Ch. 51 (mental commitment) process and updates.
- Presented at Memorial High School for Junior Achievement on potential careers in government and law.
- Presented at Youth Leadership Eau Claire on potential careers in government and law.
- Eau Claire County Fair Committee – Assisted in development of new structure and creation of Bylaws.
- Provided mandatory reporter training to Health Dept.
- Assisted DHS in reaching permanency for 20 children through TPR and Guardianship cases.
- Cross training Asst. Corp. Counsel Attorneys.
- Cross training Legal Analysts.

Staff actively participated in the following statewide organizations.

- Wisconsin Association of County Corporation Counsel
- Wisconsin Child Support Enforcement Association Board and Child Support Review Committee
- Wisconsin Child Support Enforcement KIDS Modernization Workgroup

Staff actively participated in the following local organizations, committees and teams.

- Drug Endangered Children Committee
- Child Death Review Team
- Coordinated Services Across the Lifespan Committee
- Juvenile Justice Collaborating Committee
- Multi-Disciplinary Team
- Suicide Death Review Team
- Presenter for ECASD Mandatory Reporting
- Crisis Team
- Youth Leadership Eau Claire
- 980 Intercounty Standing Teleconference
- Overdose Death Review Team
- Criminal Justice Collaborating Council
- Sharps Disposal Group
- Intergovernmental community collaboration to address homelessness in Eau Claire
- Crisis Urgent Care and Observation Facilities Advisory Committee with Wisconsin Department of Health Services.
- Wisconsin Legislative Council Study Committee on Emergency Detention and Involuntary Commitment of Minors.
- Junior Achievement

Staff actively participated in the following county committees.

- United Way
- EMS Committee
- Chippewa - St. Croix Passenger Rail Commission
- Communicable Disease Taskforce

Corporation Counsel Alignment with Strategic Plan

Ensure Financial Stability.	Innovate and adapt.	Improve Collaboration
Work with DHS to promote more cost-efficient processes in service of statutory paperwork in juvenile cases.	Prosecute cases in the most efficient manner through use of technology.	Through the use of technology collaborate with the courts, agencies and governmental bodies.
Work with DHS and CSA to make sure the county is capturing all the IV-D and IV-E funding for legal services provided.	Continue to evaluate and identify possible areas for increased efficiency and reduced costs.	Provide training to internal and external departments and agencies to promote efficiency and knowledge in services and roles-County Board, Law Enforcement.

Corporation Counsel 2025 Opportunities

- In REM foreclosures to be filed for properties where taxes are still owed for 2020.
- Code and Policy revisions related to finance policies and budget process.
- Continue participation in statewide groups such as WCSEA, WACCC, State Bar Govt. Lawyers, so that we can remain current with the law and issues that are relevant to the county, the corporation counsel office, and the child support agency.
- Finalize the new Military Policy for Eau Claire County under USERRA Uniformed Services Employment and Reemployment Rights Act through the Human Resources Committee.
- Continue to promote training and cross training within the office to expand the capabilities of our existing staff.
- Provide training for mandated reporters.
- Provide training to Law Enforcement on Ch. 51 process updates.
- Continue to work with the Department of Human Services on providing timely permanency to children in out-of-home care.
- Continue to promote a system within the office that allows employees flexibility to work remotely when necessary.
- Continue to work on more paperless system in the office.
- Work with Dept. of Human Services and Information Systems on updates to HIPAA Policy.
- Update County's Record Retention Schedule in Eau Claire County Code.

General Legal Services

2024 Budget
\$869,853

2024 Levy
\$832,853

FTE: 6.98

Provide contract, ordinance and resolution review and drafting, provide legal advice to departments and county board. Prosecution of county citations. Process claims against the county. Protect county interests and reduce liability risk.

OUTPUTS	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>YTD 2024</u>
Number of Child Abuse Restraining Orders opened	24	12	20	33
Number of contracts (All) Maintained	258	263	265	268
Number of Litigation Claims Opened for Year/still Pending in Litigation at end year	2/2	2/1	7/6	0/3
Number of Non-Litigated Claims Opened for Year/# of Non-Litigated Claims Pending at end of year	12/5	17/2	23/9	35/10
Number of county ordinance violations pretrials held	46	32	26	19
Number or ordinances and resolutions reviewed prior to Cty Bd	111	97	101	161
IN REM Referred/Filed	NA	NA	48/17	55/22
OUTCOMES				
	2021	2022	2023	YTD 2024
Number of Claims paid	7	6	7	16
Number of Claims denied/no action	10	17	13	21
Number of pretrials convicted to dismissed	NA	11/11	12/11	12/2
IN REM Properties Foreclosed	NA	NA	3	11

NA Data is unavailable for this new tracking measurement

CHIPS, JIPS, TPRs and DHS Legal Services

Provide legal counsel and representation to the Department of Human Services (DHS) by processing children in need of protection and services (CHIPS) cases, juveniles in need of protection and services (JIPS) cases, and termination of parental rights (TPRs) cases. Protect children and allow them to thrive. Maintain families when possible.

OUTPUTS	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>YTD 2024</u>
Number of CHIPS cases opened	119	99	106	64
Number of CHIPS cases Drug related	65	52	35	28
Number of JIPS cases opened	114	87	133	100
Number of Minor guardianship cases opened	22	11	12	16
Number of TPR cases opened **	6/18	8/5	21	7

*** TPR 1st number Opened Corp. Counsel Atty/2nd number opened contracted ECC attorneys*

OUTCOMES	2021	2022	2023	YTD 2024
Number of CHIPS Petitions Filed to referred	98/119	81/99	90/106	53/64
Number of JIPS Petitions Filed to referred	22/114	11/87	32/133	26/100
Number of Minor Guardianships Filed to referred	9/22	17/11	9/12	16/16
Out of Home Placements at end of year/Total Placements	120/235	102/194	108/174	110/176

Chapters 51, 54, and 55 and Annual Reviews

Provide legal counsel and representation to the Department of Human Services (DHS) by drafting and review of legal documents, court representation in matters prosecuting Chapter 51 mental commitments, Chapters 54 and 55 temporary guardianships, guardianships and protective placements and annual protective placement reviews. Protect individuals with mental illness and the residents of the county. Protect vulnerable adults from abuse / neglect.

OUTPUTS	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>YTD 2024</u>
Number of Chapter 51 cases opened	331	367	341	450
Number of Chapter 51 (New) cases committed	40	28	48	25
Number of Chapter 51 recommitment cases continued	31	47	38	47
Continued signed stipulation	26	30	30	40

Continued via court appearances	5	17	8	7
Number of Chapters 54 and 55 cases opened	77	59	59	50
Number of Chapter 54 Temporary Guardianship cases opened	43	39	33	37
Number of Protective Placement Annual reviews scheduled	281	293	297	304
Total fees collected from 54, 55 and Annual Reviews	\$30,600	\$29,675	\$30,128	\$43,260

OUTCOMES	2021	2022	2023	YTD 2024
Number of CH. 51 Cases filed to referred	40/331	28/367	48/341	25/450
Number of Recommitted cases to Initiated Recommitments	31/40	47/51	38/48	25/47
Number of Ch. 54/55 contested/Uncontested	42/239	37/256	33/264	36/268

Collections				
Provide legal counsel and representation to any department of the county requiring assistance in pursuing collection and reimbursement.				
OUTPUTS	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>YTD 2024</u>
Number of OPEN Collection Files	190	183	176	172
OUTCOMES	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>YTD 2024</u>
Closed Collection Files	7	9	4	10
Amount of payments received from tax intercept	\$5,124	\$5,759	\$6,184	\$4894
Amount of payments received, excluding tax intercepts	\$195	\$165	\$195	\$105
Total amount collected:	\$5,319	\$5,924	\$6,379	\$4999

Administration

The County Administrator's office provides executive management and oversight to all operations of Eau Claire County government. The County Administrator is the county's chief administrative officer, develops and executes the annual budget and ensures that policies and procedures adopted by the county board are carried out. With oversight of all county operations, the County Administrator emphasizes fiscal and program accountability of services offered to Eau Claire County taxpayers.

2024 Accomplishments

Risk Management

- Held annual MSHA 8-hour refresher training for the Highway Department in March 2024. New Highway employees attended a 24-hour New Miner class to receive their MSHA training as per the requirements.
- Highway hands-on safety training days were held in April, June, and October 2024 for all highway operations employees and management. These have been well-received by employees.
- Beginner, Intermediate and Advance level chain saw training was provided for 45 employees (Highway and Parks and Forest) in September.
- Worker's Comp cases were managed to minimize costs and lost workdays while ensuring proper treatment of injuries for employees.
- Worked with County Administrator and the Strategic Planning Team to begin developing our 2025-2027 Strategic Plan.
- Provided many ergonomic assessments for employees throughout the county to address questions about workstation set up before they became injuries/issues.
- Participated in the Well Being Fair HR held in June and promoted the Direct Access Clinic and Care my Way.
- Continuing to support the following committees:
 - Highway, Traffic Safety Commission, Judiciary and Law, Public Health Emergency Planning

Finance & Budget Administration

- Worked closely with Finance Director, the Committee on Finance & Budget, County Board and staff on the 2024 county budget. Conducted evaluation of budget process and recommended changes for improvement.
- Continued to work on developing long term strategies addressing decrease in state revenues/tax levy controls/labor negotiations/infrastructure vs. operational needs.
- Continued work with the Capital Improvement Plan to correlate long-term borrowing and financing into the model. Developing investment plans in key areas of capital spending – Highway, Information Systems, Fleet, Infrastructure, and Communications.
- Focus on developing tools that move from strategy to budget planning – to work plans and implementation.

Human Resources

- Provided back-up resources to Human Resources team during transition for recruitment, workers compensation and FMLA during the start of 2023. Recruitment was a priority activity for organization functioning.

- Worked with Human Resources team on planning for compensation adjustments, wage matrix, compensation strategy and philosophy. This includes changes in forms and process to recruitments, job descriptions, performance appraisals, and basic management tools and is a multi-year project. 2023 planning allowed for the implementation of the phased compensation structure as part of the 2024 budget; with an updated wage matrix and level-setting to market and providing internal equity.
- Review of total rewards strategy. Linked survey data on employee value perception of benefit package to changes with the package to line up with changes in health care provider.

Additional Projects/Activities

- Enhanced Communication(s)
 - Newsletter
 - 1:1 meetings with Department Heads
 - Monthly meetings with Department Heads
 - Website enhancements (content – work with individual departments)
 - Social media management
- Continued involvement in new employee orientation program, and onboarding.
- Continued support and involvement with the Criminal Justice Coordinating Council and its efforts to implement CJCC Strategic Plan elements and facilitate management of CJCC Director.
- Produced educational video on ethics, harassment and appropriate workplace conduct.
- Onboarding – Preparing orientation and ongoing materials for board development.
- Areas of shared focus pre-planning stage: Human Resources – model for overall compensation and total rewards system plan; Finance – updated controls across all department areas.
- ARPA fund coordination and project management with the Finance Department.
- Continued support for virtual meetings for Committees and the County Board
- Participated in Chippewa Valley Rally, WCA Legislative Exchange, WCA Annual Convention, ICMA Annual Conference to gain knowledge in field.
- Assisted County Board Chair with Annual “State of the County” address for Chamber of Commerce.
- Provided interviews for media on county-related issues / updates.
- Worked to increase overall communications platforms to board, citizens, and employees.
- Continued reorganization of the administrative function with a focus on strengthening communications.
- Applied for inclusion of the region in the Rural Partners Network; and serve as lead county for projects.
- Committees supported:
 - Chippewa-St. Croix Passenger Rail Commission
 - Broadband committee
 - Opioid Settlement Taskforce
 - Regional Partners Network
 - EMS Study Committee
 - Conduct Inquiry Board
 - Committee on Administration
 - Committee on Human Resources

Alignment with Strategic Plan

A Healthy, Safe Community	Quality and Meaningful Relationships	Robust Infrastructure	Vibrant Communities
Explore and commit to community collaboration for proactive housing solutions	Increase detail what taxes are spent on with measurable outcomes	Develop internal capacity and secure resources of subject matter experts as needed	Identify opportunities to analyze the environment and promote to strengthen the local economy
Joint efforts by Chamber, County and City to identify solutions for homeless populations.	Reduce debt based on plan by Finance Committee	Improve data-driven processes that are measurable, and processes are accessible by the public	Continue collaboration with community partners to reduce waste, increase recycling
	Develop communication networks for partnerships with community non-profit organizations with a common mission	Board education/access of county informational resources	Work with community partners to develop 10x10x10 – the thousand things to do that create a place where people choose to live
	Board members become ambassadors of county government	Board education on background of economic development history, current practices, and opportunities on the horizon	Increase education to underserved communities on what the County Government and the County Board does
		Investigate using a regional approach for projects with a high capital startup	Support the work of the Economic Development Committee in identifying county role
		Fund and identify renewable energy sources for County facilities	Dedicate more resources towards communication and marketing plan
			Participate in development of regional opportunities with the Rural Partners Network

2025 Future Opportunities

Eau Claire County and all local governments will continue to be faced with annual budget challenges as the State and Federal governments try to manage long term structural deficits; and mitigate borrowing as a funding source for roads and technology infrastructure. Pressure in the form of increased mental health and wellbeing pressures county systems in multiple areas. Changes in federal government funding will also trickle down and potentially impact funding in various areas. The county will continue to face operational pressure to retain ongoing programming if revenues remain flat or decline.

Another challenge is the enhancement of critical tools necessary to assist the county in managing the changing fiscal and political environment, including performance management, shared service initiatives and citizen engagement. We will continue to look at structure in order to develop a flexible and adaptive organization. Disruptive technologies will influence the way in which we operate and the transformation to a workforce of knowledge workers and automated workflows will continue. Plans are underway to look at key software systems both in Finance and Human Resources.

▶ Building a sense of community within all departments ▶ Educate the County Board and provide tools
▶ Online Reports ▶ Ongoing Educational Forums ▶ Succession Planning ▶ Organization effectiveness
▶ Compensation/Competition for talent ▶ Facilities master plan & capital planning ▶ Building Safety
▶ Work with teams to development "change management" strategies ▶ County-wide Initiative for shared data & workflows ▶ Financial Sustainability ▶ Compensation/Competition for talent ▶ Targeted meaningful citizen engagement

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Number of Community Events Attended	18	18	28	21	24
Number of Meetings Attended	931	948	788	842	848
Number of Board, Commission, Vacancies Recruited	34	32	33	31	35
# of Committee/Board/Council/Taskforce Agendas Prepared	77	45	66	56	69
# of County Board Agendas /Addendums prepared	24	23	23	24	22
# of Resolutions/Ordinances	137	110	110	96	124
# of employees trained by Risk Manager on safety and compliance topics	250	312	250	300	325
# of vehicle accidents, property and liability claims processed	5	6	12	7	18
# of Worker's Compensation Claims	46	53	59	38	59
OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2024</u>
Cost per resident for Medical Examiner services	New in 2019	\$3.24	\$3.11	\$3.69	\$4.64
Employees surveyed will indicate basic understanding of code of conduct.	New in 2019	N/A	(1)	<u>1:1</u>	<u>1:1</u>
Strategic plan identifies focused goals and meaningful process as identified by survey of participants.	New in 2019	N/A	(1)	<u>1:1</u>	<u>1:1</u>
Contracts for shared services updated.	New in 2019	N/A	100%	100%	100%
Mod rate for Worker's Comp—maintain a mod rate of less than 1.00	.88	.79	.75	.75	.69
Provide adequate funding of self-insurance of workers comp and liability programs. Measured at 80% to 85% reliability level as determined by actuary review	85%	85%	85%	85%	85%
In-depth safety / risk system review of 4 programs per year.	4	4	4	4	4

(1) These surveys were not conducted in 2020 due to the need to reallocate resources to COVID-19 response.

Eau Claire County - Veterans Services

Quarterly Department Report - Summary

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20 - Veterans Services

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	344,267	344,267	86,067	0	0	0	86,067	25.00%
	04-Intergovernment Grants and Aid	17,875	17,875	0	0	0	0	0	0.00%
	09-Other Revenue	1,500	1,500	0	0	0	0	0	0.00%
	11-Fund Balance Applied	0	0					0	0.00%

Total Revenue - Veterans Services

\$363,642	\$363,642	\$86,067	\$0	\$0	\$0	\$86,067	23.67%
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Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-275,575	-275,575	-49,680	0	0	0	-49,680	18.03%
	03-Payroll Benefits	-60,501	-60,501	-11,762	0	0	0	-11,762	19.44%
	04-Contracted Services	-14,000	-14,000	-1,667	0	0	0	-1,667	11.91%
	05-Supplies & Expenses	-10,350	-10,350	-3,608	0	0	0	-3,608	34.86%
	09-Equipment	-1,216	-1,216	-304	0	0	0	-304	25.00%
	10-Grants, Contributions, Other	-2,000	-2,000	-1,138	0	0	0	-1,138	56.90%

Total Expense - Veterans Services

-\$363,642	-\$363,642	-\$68,159	\$0	\$0	\$0	-\$68,159	18.74%
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Net Surplus/(-Deficit) - Veterans Services

\$0	\$0	\$17,908	\$0	\$0	\$0	\$17,908
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Eau Claire County - Facilities

Quarterly Department Report - Summary

For Period Ending: Q1, 2025

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16 - Facilities

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	2,159,083	2,159,083	539,771	0	0	0	539,771	25.00%
	04-Intergovernment Grants and Aid	0	0					0	0.00%
	05-Intergovernmental Charges for Services	0	0					0	0.00%
	06-Public Charges for Services	0	0					0	0.00%
	09-Other Revenue	577,569	577,569	145,832	0	0	0	145,832	25.25%
	11-Fund Balance Applied	0	0					0	0.00%

Total Revenue - Facilities	\$2,736,652	\$2,736,652	\$685,603	\$0	\$0	\$0	\$0	\$685,603	25.05%
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Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-869,404	-869,404	-159,448	0	0	0	-159,448	18.34%
	02-OT Wages	-12,000	-12,000	-1,329	0	0	0	-1,329	11.07%
	03-Payroll Benefits	-302,284	-302,284	-63,252	0	0	0	-63,252	20.92%
	04-Contracted Services	-1,391,915	-1,391,915	-177,959	0	0	0	-177,959	12.79%
	05-Supplies & Expenses	-133,832	-133,832	-9,456	0	0	0	-9,456	7.07%
	07-Fixed Charges	-21,013	-21,013	-11,652	0	0	0	-11,652	55.45%
	09-Equipment	-6,204	-6,204	-676	0	0	0	-676	10.90%

Total Expense - Facilities	-\$2,736,652	-\$2,736,652	-\$423,772	\$0	\$0	\$0	\$0	-\$423,772	15.49%
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Net Surplus/(-Deficit) - Facilities	\$0	\$0	\$261,831	\$0	\$0	\$0	\$0	\$261,831
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Eau Claire County - Information Systems

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08 - Information Systems

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	2,797,664	2,797,664	699,416	0	0	0	699,416	25.00%
	05-Intergovernmental Charges for Services	13,230	13,230	0	0	0	0	0	0.00%
	06-Public Charges for Services	0	0					0	0.00%
	09-Other Revenue	0	0					0	0.00%
	10-Bond Proceeds	0	0					0	0.00%
	11-Fund Balance Applied	0	0					0	0.00%
	12-Fund Transfers	0	0					0	0.00%

Total Revenue - Information Systems

		\$2,810,894	\$2,810,894	\$699,416	\$0	\$0	\$0	\$699,416	24.88%
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Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-1,054,940	-1,054,940	-192,316	0	0	0	-192,316	18.23%
	02-OT Wages	0	0	-4	0	0	0	-4	0.00%
	03-Payroll Benefits	-351,964	-351,964	-73,107	0	0	0	-73,107	20.77%
	04-Contracted Services	-967,365	-967,365	-377,541	0	0	0	-377,541	39.03%
	05-Supplies & Expenses	-24,950	-24,950	-1,502	0	0	0	-1,502	6.02%
	09-Equipment	-411,675	-411,675	-2,454	0	0	0	-2,454	0.60%

Total Expense - Information Systems

		-\$2,810,894	-\$2,810,894	-\$646,924	\$0	\$0	\$0	-\$646,924	23.01%
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Net Surplus/(-Deficit) - Information Systems

		\$0	\$0	\$52,492	\$0	\$0	\$0	\$52,492	
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Eau Claire County - Child Support Agency

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19 - Child Support Agency

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	92,098	92,098	23,025	0	0	0	23,025	25.00%
	04-Intergovernment Grants and Aid	1,461,384	1,461,384	0	0	0	0	0	0.00%
	06-Public Charges for Services	6,800	6,800	2,082	0	0	0	2,082	30.62%

Total Revenue - Child Support Agency

		\$1,560,282	\$1,560,282	\$25,107	\$0	\$0	\$0	\$25,107	1.61%
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Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-1,022,265	-1,022,265	-186,340	0	0	0	-186,340	18.23%
	02-OT Wages	0	0	-4	0	0	0	-4	0.00%
	03-Payroll Benefits	-433,949	-433,949	-87,473	0	0	0	-87,473	20.16%
	04-Contracted Services	-50,850	-50,850	-11,404	0	0	0	-11,404	22.43%
	05-Supplies & Expenses	-36,418	-36,418	-4,833	0	0	0	-4,833	13.27%
	07-Fixed Charges	-6,400	-6,400	-1,593	0	0	0	-1,593	24.88%
	09-Equipment	-10,400	-10,400	-1,409	0	0	0	-1,409	13.55%

Total Expense - Child Support Agency

		-\$1,560,282	-\$1,560,282	-\$293,055	\$0	\$0	\$0	-\$293,055	18.78%
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Net Surplus/(-Deficit) - Child Support Agency

		\$0	\$0	-\$267,948	\$0	\$0	\$0	-\$267,948	
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Eau Claire County - Corporation Counsel

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13 - Corporation Counsel

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	884,312	884,312	221,078	0	0	0	221,078	25.00%
	05-Intergovernmental Charges for Services	4,000	4,000	1,066	0	0	0	1,066	26.65%
	06-Public Charges for Services	34,000	34,000	3,838	0	0	0	3,838	11.29%

Total Revenue - Corporation Counsel

\$922,312 \$922,312 \$225,982 \$0 \$0 \$0 \$225,982 24.50%

Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-697,173	-697,173	-114,601	0	0	0	-114,601	16.44%
	02-OT Wages	-200	-200	-4	0	0	0	-4	1.97%
	03-Payroll Benefits	-207,569	-207,569	-40,923	0	0	0	-40,923	19.72%
	04-Contracted Services	-1,620	-1,620	0	0	0	0	0	0.00%
	05-Supplies & Expenses	-11,250	-11,250	-443	0	0	0	-443	3.93%
	09-Equipment	-4,500	-4,500	-923	0	0	0	-923	20.51%

Total Expense - Corporation Counsel

-\$922,312 -\$922,312 -\$156,893 \$0 \$0 \$0 -\$156,893 17.01%

Net Surplus/(-Deficit) - Corporation Counsel

\$0 \$0 \$69,089 \$0 \$0 \$0 \$69,089

Eau Claire County - County Administrator

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05 - County Administrator

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	229,622	229,622	57,406	0	0	0	57,406	25.00%
	06-Public Charges for Services	0	0					0	0.00%
	11-Fund Balance Applied	0	0					0	0.00%

Total Revenue - County Administrator

\$229,622 \$229,622 \$57,406 \$0 \$0 \$0 \$57,406 25.00%

Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-172,436	-172,436	-31,423	0	0	0	-31,423	18.22%
	03-Payroll Benefits	-41,505	-41,505	-8,386	0	0	0	-8,386	20.20%
	04-Contracted Services	-360	-360	0	0	0	0	0	0.00%
	05-Supplies & Expenses	-13,700	-13,700	-5,741	0	0	0	-5,741	41.90%
	09-Equipment	-1,621	-1,621	-405	0	0	0	-405	25.00%

Total Expense - County Administrator

-\$229,622 -\$229,622 -\$45,955 \$0 \$0 \$0 -\$45,955 20.01%

Net Surplus/(-Deficit) - County Administrator

\$0 \$0 \$11,450 \$0 \$0 \$0 \$11,450

Eau Claire County - County Board

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01 - County Board

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Tax Levy	234,403	234,403	58,601	0	0	0	58,601	25.00%
Total Revenue - County Board		\$234,403	\$234,403	\$58,601	\$0	\$0	\$0	\$58,601	25.00%

Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
100	01-Regular Wages	-130,667	-130,667	-23,080	0	0	0	-23,080	17.66%
	03-Payroll Benefits	-74,963	-74,963	-9,432	0	0	0	-9,432	12.58%
	04-Contracted Services	0	0	-64	0	0	0	-64	0.00%
	05-Supplies & Expenses	-28,075	-28,075	-17,318	0	0	0	-17,318	61.68%
	09-Equipment	-698	-698	-175	0	0	0	-175	25.00%
Total Expense - County Board		-\$234,403	-\$234,403	-\$50,068	\$0	\$0	\$0	-\$50,068	21.36%

Net Surplus/(-Deficit) - County Board		\$0	\$0	\$8,533	\$0	\$0	\$0	\$8,533
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Eau Claire County - Risk Management

Quarterly Department Report - Summary

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Risk Management

Fund	Revenue:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
703	05-Intergovernmental Charges for Services	1,377,931	1,377,931	336,013	0	0	0	336,013	24.39%
	09-Other Revenue	33,007	33,007	0	0	0	0	0	0.00%
	11-Fund Balance Applied	212,578	212,578	0	0	0	0	0	0.00%

Total Revenue - Risk Management

		\$1,623,516	\$1,623,516	\$336,013	\$0	\$0	\$0	\$336,013	20.70%
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Fund	Expenditures:	Orig Budget 2025	Adj Budget 2025	Q1 2025	Q2 2025	Q3 2025	Q4 2025	YTD 2025	% of Budget
703	01-Regular Wages	-124,231	-124,231	-17,446	0	0	0	-17,446	14.04%
	03-Payroll Benefits	-48,560	-48,560	-8,475	0	0	0	-8,475	17.45%
	04-Contracted Services	-32,900	-32,900	-657	0	0	0	-657	2.00%
	05-Supplies & Expenses	-7,085	-7,085	-880	0	0	0	-880	12.41%
	07-Fixed Charges	-1,023,335	-1,023,335	-472,018	0	0	0	-472,018	46.13%
	09-Equipment	-405	-405	-101	0	0	0	-101	25.00%
	10-Grants, Contributions, Other	-387,000	-387,000	-19,708	0	0	0	-19,708	5.09%

Total Expense - Risk Management

		-\$1,623,516	-\$1,623,516	-\$519,286	\$0	\$0	\$0	-\$519,286	31.99%
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Net Surplus/(-Deficit) - Risk Management

		\$0	\$0	-\$183,273	\$0	\$0	\$0	-\$183,273	
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