

2024 QUARTER 3 | TREASURER

SELECTED PERFORMANCE MEASURES

RECEIPTS:	2023	2024
Q3 LINQ GENERAL RECEIPTS	\$40,972,122 (839 RECEIPTS)	\$44,315,256 (841 RECEIPTS)
Q3 PROPERTY TAX COLLECTIONS	\$34,100,900 (REAL ESTATE & PERSONAL)	\$36,749,224 (REAL ESTATE & PERSONAL)
YTD PROPERTY TAX COLLECTIONS	\$99,957,654 (REAL ESTATE & PERSONAL)	\$113,089,274 (REAL ESTATE & PERSONAL)

SUMMARY OF CURRENT ACTIVITIES

- Working on the next In Rem batch for delinquencies from 2019. We started with 90 properties and were down to 22 at time of filing the court proceedings petition. Court date is December 20, 2024.
- 2nd installment of property taxes collections went well. The 2023 Sale Book totals were slightly higher in both number of parcels and total dollars. The Tax Certificates along with delinquent statements were mailed out September 5th prompting more payments to arrive in September.
- August settlements were completed by the County making all taxing jurisdictions whole.
- Manage Forest property applicants were reviewed for the DNR.
- Continued Lottery Credit audit and assisted those needing the Late Lottery Credit.
- Sold the last parcel from our first batch of In Rem proceedings.
- Due to the decrease of available cash, we are working with Finance and the departments on paying invoices by payment terms instead of paying items as soon as they arrive at the department.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Interest rates have seen one cut, and we anticipate additional decreases by the end of this year.
- Tax payments are coming in as expected with increased usage of the online payment option. As a reminder, the e-check form of payment is only 50 cents and debit/credit cards are 2.35%.
- Clarifications continue to come in from the Department of Revenue on the Tax Delinquent Foreclosure act by the state. Minor tweaks have been administered in response to the new guidelines.

STRATEGIC INITIATIVES (GREEN / AMBER / RED)

Strategic Priority B: Quality and Meaningful Relationships

Strategic Initiative: Pursue strategies to enhance fiscal resilience and operational effectiveness.

Action Item: Use continuous process improvement model.

Status: Green (making expected progress)

- Assist departments with electronic payment options such as ACH's; E-checks; Credit and Debit cards.
- Assist Parks Department with processing the daily and annual park passes.
- Corporation Council is assisting us with the In Rem proceedings.

Our Core Behaviors:

Proactive Ownership | Infinite Possibilities | Customer First | Stronger Together | Ardent Learners | Unwavering Respect

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- Assist the Finance department with account reconciliations and audit items.
 - Assist and train municipal partners with Ascent along with DOR required reporting.
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Strategic Priority C: Robust Infrastructure

Strategic Initiative: Improve efficiency and performance of County operations through automation and data-driven decision-making

Action Item: Develop internal capacity and secure resources of subject matter experts as needed.

Status: Green (making expected progress)

- Our team constantly reviews processes to find more efficient and effective ways to complete our statutory requirements by making best use of our equipment and software packages (our infrastructure).
- I attend 2-3 statewide County Treasurer conferences each year. Keeping current on statute changes; best practices and utilization of shared resources.
- Attend annual training with Transcendent Technologies (our tax software company)
- Collaborate with the state Department of Revenue, Department of Natural Resources and Department of Administration on state requirements meeting all deadlines.

GOALS FOR NEXT QUARTER

- Preparations begin for the 2024 tax season statements. In November we start creating tax statements. By the end of the first week in December we have all statements created and those we collect for are mailed out.
- In December we begin collecting the 1st installment tax payments for those municipalities with collection agreements with us. Those include the City of Eau Claire, City of Altoona and Town of Ludington.
- Assist with the tracking and investing of the American Rescue Funds and the Opioid Abatement Funds.
- Keep the department website current and user friendly. Encourage use of the online payment options.
- Continuously searching for short-term investment opportunities.
- Our two Limited Term Employees will return in December and work thru February.

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