



*Providing quality, innovative and cost effective services that safeguard and enhance well-being*

## 2024 QUARTER 2 | TREASURER

### SELECTED PERFORMANCE MEASURES

RECEIPTS:	2023	2024
Q2 LINQ GENERAL RECEIPTS	\$23,201,531 (795 RECEIPTS)	\$46,483,321 (807 RECEIPTS)
Q2 PROPERTY TAX COLLECTIONS	\$2,866,210 (REAL ESTATE & PERSONAL)	\$2,663,269 (REAL ESTATE & PERSONAL)
YTD PROPERTY TAX COLLECTIONS	\$65,840,648 (REAL ESTATE & PERSONAL)	\$76,340.050 (REAL ESTATE & PERSONAL)

### SUMMARY OF CURRENT ACTIVITIES

- Completed our internal Lottery Credit audit. We created new postcard style mailings this year. Approximately 1,800 property owners received those. A QR code takes them directly to the online application on the Wisconsin Department of Revenue’s website.
- Working on the next In Rem batch for delinquencies from 2019. We started with 90 properties and are down to 25 which will be included in the court proceedings in this quarter.
- Processing Parks passes both daily and yearly. Summer months are always a higher volume.
- Assist Finance and the external auditors from Clifton, Larson, Allen with the 2023 Annual Audit.

### ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Interest rates remain strong and stable.
- Tax payments are coming in as expected with increased usage of the online payment option. As a reminder, the e-check form of payment is only 50 cents and debit/credit cards are 2.35%.
- Anticipate more changes to the Tax Delinquent Foreclosure act by the state. Minor tweaks have been suggested by the Wisconsin County Treasurers to help us administer the new guidelines.

### STRATEGIC INITIATIVES (GREEN / AMBER / RED)

**Strategic Priority B:** Quality and Meaningful Relationships

**Strategic Initiative:** Pursue strategies to enhance fiscal resilience and operational effectiveness.

**Action Item:** Use continuous process improvement model.

**Status: Green (making expected progress)**

- Assist departments with electronic payment options such as ACH’s; E-checks; Credit and Debit cards.
- Assist Parks Department with processing the daily and annual park passes.
- Corporation Council is assisting us with the In Rem proceedings.
- Assist the Finance department with their Internal Controls project.
- Assist and train municipal partners with Ascent along with DOR required reporting.

Our Core Behaviors:

Proactive Ownership | Infinite Possibilities | Customer First | Stronger Together | Ardent Learners | Unwavering Respect

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**Strategic Priority C: Robust Infrastructure**

**Strategic Initiative:** Improve efficiency and performance of County operations through automation and data-driven decision-making

**Action Item:** Develop internal capacity and secure resources of subject matter experts as needed.

**Status: Green (making expected progress)**

- Our team constantly reviews processes to find more efficient and effective ways to complete our statutory requirements by making best use of our equipment and software packages (our infrastructure).
- I attend 2-3 statewide County Treasurer conferences each year. Keeping current on statute changes; best practices and utilization of shared resources.
- Attend annual training with Transcendent Technologies (our tax software company)
- Collaborate with the state Department of Revenue, Department of Natural Resources and Department of Administration on state requirements meeting all deadlines.

## GOALS FOR NEXT QUARTER

- Finish the 2<sup>nd</sup> installment tax collections
- Complete the August settlement with the taxing jurisdictions
- September 1<sup>st</sup> we create the Sale Book and Tax Certificates for mailing along with delinquent notices.
- Assist with the tracking and investing of the American Rescue Funds and the Opioid Abatement Funds.
- Keep the department website current and user friendly. Encourage use of the online payment options.
- Continuously searching for short-term investment opportunities.

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