

Planning and Development

The Department of Planning and Development provides internal technical and professional services to all Eau Claire County operations, as well as externally to state and federal agencies; local governmental partners, the development community; and county landowners, residents, and visitors. Additionally, Planning and Development balances the use and protection of natural resources with the economic growth of the county to enhance the quality of life for current and future generations. The six programs of Planning and Development provide customer-focused services and are organized into the following areas: Emergency Management, Land Conservation, Land Records, Land Use Controls, Geographic Information Systems (GIS), and Planning & Solid Waste Management (Recycling).

2021 Accomplishments – Highlights

Emergency Management

- EM Coordinator achieved the “Certified Emergency Manager” qualification from the International Association of Emergency Managers-This is the highest certification in the field
- Staff attended the International Association of Emergency Managers and Wisconsin Emergency Management Association conferences
- Worked with the National Weather Service-Twin Cities on Storm Ready certification for Eau Claire County
- Attended national night out events in Eau Claire and Altoona
- Worked with the Northwest WI Healthcare Emergency Readiness Coalition and several other regional partners to create an Incident Management Team
- Updated County Code Chapter 2.40 to align the county’s emergency management definitions with the state’s, recognizes program staffing changes, creates a chain of command internally, and eliminates the municipal deputy emergency management coordinator role.
- Assisted local emergency response agencies by utilizing our Rave notification system for several incidents.
- Completed all required training, exercises, and plan updates to ensure grant deliverables were met.

Land Conservation

- The second year of the no-till drill (planter) program where 46 landowners rented the drill, that resulted in 1,022 acres of cover crops in Eau Claire County.
- 3 un-used manure storage pits were properly abandoned.
- 45,636 acres enrolled in the Farmland Preservation Program
- 30,700 trees sold through the tree sale program.
- Provided 17 outreach/educational workshops.
- Eau Claire River Watershed Technical committee reconvened with LCD leading as the facilitator for the group. First meeting since 2017.
- Collaborated with Dunn Co Land Conservation and Elk Creek Lake District on planning/installation of conservation BMPs on Elk Creek Lake
- Partnering with federal, state, and local agencies along with creating a Citizen Advisory Committee to assist with updating the 2022-2023 Eau Claire County Land and Water Resource Management Plan.
- Working with Eau Claire County Farm Bureau in starting a new Producer-Led Group in Eau Claire County

Land Records

Field Surveying

- Completed leading staking operations for Farm Technology Days “Tent City” site. Over 1600 stakes set to mark ~700 “lots”, 5 avenues and 10 streets.
- Migration of all survey scans, including filed private survey maps, right-of-way maps, railroad maps, and PLSS documentation, to SharePoint cloud storage.
- Evaluation of Town 26 North, Range 6 West data collected. Just prior to the above noted position’s pause, the field data collection for this area was nearing 80%. We are analyzing that data to make next-step determinations on accept, reject, or gather additional information.
- Staff was able to visit, reference and reset PLSS Section Corner monuments on all road project areas and draft 46 tie sheets preserving said corners.
- Reviewed 53 preliminary CSM’s.

Real Property

Our Real Property Lister continues to develop skills in GIS and now does all CSM reviews in the parcel fabric.

Land Use Controls

- Issued 369 land use permits, up from 344 permits from 2020
- Reviewed and approved 96 new lots
- Processed 52 complaints
- Staff attended two Town Association meetings
- Worked to finalize Zoning Code update draft with MSA and Corporation Counsel.
- 2021 permitting activity paralleled 2020 and 2019 activity.

Geographic Information Systems (GIS)

- 1,031 addresses created or updated into the address layer in GIS
- Developed a process using Survey 123 that is intended to streamline the CSM application process and allow for better tracking of the internal review process. The process would allow surveyors to submit applications and make payments via the web as well as provide a map-based system for internal review.
- Prepared for update to the ArcGIS Enterprise system from version 10.6.1 to version 10.9.2. This upgrade is a requirement for transitioning our parcel data to the ArcGIS Pro parcel fabric data model. The data migration process will begin shortly after the Enterprise upgrade.
- Prepared data for the annual submittal to DOA. This involves completing all edits, so the data is up to date and then processing the data to conform to the format required by the state. This data submittal is required for WLIP grant eligibility.
- Prepared the redistricting Supervisory District Plan and submitted the information to the Legislative Technology Bureau.

Planning & Solid Waste Management (Recycling)

Long Range (Comprehensive) Planning

- County Comprehensive Plan update draft completed and was recommended for approval by the Board of Health, the Comprehensive Plan Update Steering Committee, and the Committee on Planning & Development.
- Completed county-wide Greenhouse Gas (GHG) in support of the County’s 2019 Carbon Neutrality resolution. We will be working with ICLEI-Local Governments for Sustainability staff to discuss Clear Path’s Forecasting and Planning module to help meet the County’s interim carbon reduction targets, with a primary focus on county

government facilities and operations. The aim is to identify, finance, and implement carbon reduction measures that help achieve county carbon neutrality goals while achieving cost savings through improved efficiency.

Current Planning

- Prepared and presented 22 staff reports for rezone requests in 2021.
- Assisted various departments with their planning projects.
- Participated in an Affordable Housing roundtable with the City of Eau Claire and the City of Altoona.

Solid Waste Management and Recycling

- In May of 2021 we hired the full-time Recycling and Sustainability Coordinator. A Sustainability Work Group was created to develop a Climate Action & Resilience Plan (CARP) for county operations, which is anticipated to be completed later this year.
- Successfully partnered with First Choice Computer Recycling on a pilot project to offer alkaline battery recycling at the courthouse and at First Choice business location.
- Recycling special collections events, including household hazardous waste Clean Sweep, electronics waste collection events, curbside bulk item pickup, and curbside yard waste collections are all proceeded as scheduled. There was excellent participation during the Clean Sweep and electronics waste collection events with 2,076 cars served between the events.
- Collected 70,277 lbs. of hazardous materials, 144,692 lbs. of electronics materials, and 6,400 lbs. of batteries during between the Clean Sweep events and drop offs in 2021.
- Completed an internal audit on the recycling program.

Alignment with 2020 – 2022 Strategic Plan

GOAL 1: Stabilize Finances and Operations	GOAL 2: Enhance communities and the equity of citizens' lives	GOAL 3: Position county for economic development
<ul style="list-style-type: none"> • Annually develop financially responsible department budget. • Continue to identify outside funding opportunities/sources that would offset dependence of levy dollars. • Maintained internal controls and reconciliation processes within department in coordination with county directive. • Review departmental fees annually to verify the fees cover administrative costs and services without putting a burden on the citizens of Eau Claire County • Incorporate sustainability planning into operational and capital budgeting. (i.e.: EV fleet purchases, solar, geothermal, wind, and/or purchasing renewable energy from our utility providers) • Use the carbon neutrality survey results identify types of best practices that can be used in county buildings to lower the county's overall carbon footprint. • Evaluate department operating procedures to identify areas to improve efficiencies and to save costs. 	<ul style="list-style-type: none"> • Enhance the department's online permitting services to allow 24/7 submittal of permit applications along with the acceptance of fees. This will also create efficiencies and improve overall effectiveness with our delivery services. • Support the expansion of Rural Broadband in the County through the efforts of the County's Broadband Committee. • Provide outreach programming for the professional development community, engineering and planning consultants, agricultural partners, excavating companies, Chippewa Valley Realtor's Association, Chippewa Valley Home Builder's Association, Eau Claire County Town's Association, and others on related departmental services and processes. • Continue staff training/education/conference opportunities that will promote staff development, resulting in continued excellent customer service, increased morale, and job knowledge. • Department communications need to align with public expectation for reasonable response time. • Continued to serve as the lead agency for internal planning efforts, preparing the update to the County Hazard Mitigation Plan, County Comprehensive Plan, and engaging staff in other similar projects. 	<ul style="list-style-type: none"> • Staff and the committee will review department policies and county land use and building codes on an annual basis to ensure alignment with the goals and policies of local and county comprehensive plans, protecting property values, and fostering both development and economic growth, while complying with local, state, and federal law. • Support economic development in the rural parts of Eau Claire County. This includes supporting ag. tourism, ag. related businesses, and properly located commercial developments. • Continue to provide professional planning assistance and guidance to Towns for preparing updates to their respective comprehensive plans and other special projects. • Partner with Eau Claire Economic Development Corporation to develop a plan to attract businesses to Eau Claire County that support diverse and equitable job force.

2022 Future Opportunities

The current economic activity remains strong within Eau Claire County and early indications for 2021 that we will see similar development activity as we did in 2020. Planning and Development serves as one of the frontline teams to foster and guide growth through a variety of means and/or efforts. In 2021, Planning and Development teams will be implementing updates to the county code that are meant to better adapt codes and regulations to meet current needs and emerging trends of the development community, while at the same time protecting and preserving our most sensitive or vital natural and cultural resources. The County Board recently adopted the update to the County's Comprehensive Plan that will further protect the county's resources while encouraging economic development.

Innovate and Adapt

- The internal Sustainability Work Group continues to identify strategies and projects, including potential energy efficiency upgrades to county facilities, investments in renewable energy generation, and investment in electric vehicle charging technology, to meet the County's interim 50% Greenhouse Gas (GHG) emissions target by 2030.
- Assist with the conversion and updating of GIS data to the NG911 Wisconsin standard data format.
- Continue to expand utilization of technology to improve public access to data, internal and external communications, efficiency of operations, and timely response to inquiries.
- Evaluate utilization of county recycling drop-off sites to determine most effective use of resources to provide recycling services to all residents of the county.
- Complete the final adoption steps for the Zoning Code.
- Provide the County Board an overview of the rezoning and other department programs.
- Complete bask scanning of all paper land use files into Laserfiche to eliminate its paper folders.
- Cross training across all Planning and Development programs is essential to improvement overall efficiencies and does not delay completion of the important processes. This effort supports long term succession planning as well.
- Promote staff development by allowing staff to attend training and education. This will grow and offer excellent customer service.
- Increase focus on social media as part of public education program and a means to disseminate information to the public accurately and efficiently.

Improve Collaboration

- Partner with federal, state, and local agencies along with creating a Citizen Advisory Committee to assist with updating the 2022-2023 Eau Claire County Land and Water Resource Management Plan.
- Collaborate with the City of Eau Claire and the City of Altoona to acquire orthoimagery of the county in 2023. Use of virtual technology is leading to more discussion among our Local Emergency Planning Committee (LEPC) members at meetings which will improve the plans moving forward.
- Collaborate with other County Departments for project that would qualify for Energy Innovation Grant Program (EIGP) grants – examples of past grants are the Highway Shop rooftop solar, Highway Shop geothermal Heating, Ventilation and Air Conditioning (HVAC), and an investment grade energy audit of County facilities.
- Collaborate with Downtown Eau Claire Incorporated (DECI) to develop a Zero Waste Takeout program with local restaurants.
- Partnering with Seven Rivers Recycling from Onalaska 2022 to hold a pilot mattress recycling event in August of this year.
- Planning and GIS continues to provide technical support to the Parks & Forest Department to complete the 5-year update to the County Outdoor Recreation Plan (CORP) and will continue working with the

County Highway Department to implement the County Bicycle Pedestrian Plan, specifically the installation of the signage for the Chippewa Valley Bike Routes.

- Work on an internal solution for the stormwater facilities maintenance of the outlots and their ownership in subdivisions/CSMs.
- Develop an Emergency Management websites to give public awareness of EM programs and accomplishments.
- Provide training and assistance to municipalities (townships) on emergency management and their requirements under State Statute 323.14.b
- Update County's Continuity of Operations/Continuity of Government (COOP/COG) Plan based on experiences learned during COVID-19
- Identify a long-term solution for a Demo Farm project site within the county.
- Continue to assist the Eau Claire County Broadband Committee to develop a plan to serve rural Eau Claire County with improved broadband services in areas of the county that are unserved or underserved with broadband.
- Collaborate with and provide technical assistance to other departments and towns in the county to complete comprehensive plan updates.
- Provide continual coordination, collaboration, and support for Town partners regarding planning and zoning activities.
- Evaluate GIS opportunities to publish map services in the County as needs arise.
- Review merging the County and City's staff in area of real property listing for efficiency and overall effectiveness.
- Land Conservation will continue to implement the Eau Claire River Watershed Management Plan. This multi-agency and partners, multi-county collaborative effort takes a more comprehensive and proactive approach to improve water quality and enhance overall environmental health of this significant water resource for residents and visitors of Eau Claire County.
- With increasing public awareness of groundwater protection, additional resources will be needed by land conservation, including increased collaboration with public health.
- Expand recycling education to the school systems in Eau Claire County and increase recycling audits for multi-family units in the County.
- Improve communication with area legislators as changes in state law can create inconsistencies with local regulations.
- Develop additional public/private partnerships (medical, faith based, media, vendors) for emergency management efforts.

Financial Stability

- Identify key economic strategies for the rural Eau Claire County while working with the Eau Claire Economic Development Cooperation with a focus on agricultural, residential and commercial, tourism, broadband, recreation, and other areas that impact economic activity
- Housing supply and affordability continues to be an ongoing concern in the Chippewa Valley as housing supply continues to be insufficient to meet demand, and other factors, such as neighborhood resistance to new developments and rising home prices put pressure on affordability.
- Seek grant funding opportunities for sustainability projects, such Drive Clean Rural USA Projects, Drive Electric Wisconsin, and Carbon Reduction Program via the Bipartisan Infrastructure Law (BIL).
- Identify specific opportunities, projects, partners, resources, and funding sources to achieve measurable reductions in GHG emissions and cost savings for county operations. Near-term opportunities may include the new Highway Department shop and additional energy efficiency improvements, such as provision of electric vehicle charging stations at the government center and planning for electrification of the county fleet, where practical and cost-effective
- Continue to upgrade the department's vehicles to electric or hybrid where it makes fiscal sense and conforms with the county's carbon neutrality goals.

- Evaluate department operating procedures to identify areas to improve efficiencies and to save costs.
- Evaluate recycling program revenues to identify why the recycling charges vary from year to year.
- Continue to leverage grant dollars to support P&D programs area and staff.
- Continue to implement the Nine-Key Element Plan of the Eau Claire River Watershed to address water quality and quantitative issues of the Eau Claire River. Identify other funding sources to support this watershed initiative to proactively address causes of water quality degradation in Eau Claire County.
- Continue to promote increased participation in the Farmland Preservation Program and the Golden Triangle Ag Enterprise Area.
- Continue to evaluate the department's performance management metrics to ensure our outcomes align with the County Board strategic goals and replace outdated metrics where necessary.

Performance Management

Emergency Management

Emergency Management Planning provides planning, training, and exercise to clarify disaster response roles and issues relating to all community threats in preparation for development of response plans and agency protocols. With emergency service departments and community organizations, identify roles, resources, and management needs that exceed local capabilities during disaster response in order to locate disaster assistance through regional, state, and federal agencies.

OUTPUTS	2018	2019	2020	2021
Number of media events to provide information on disaster preparedness	12	27	15	28
Number of Emergency Operation Plans updated during the year (15 ANNEXES starting in 2021)	6	13	13	15
Number of Emergency Off Site Plans updated per year	7	10	10	10
Number of emergency response exercises that are supported during the year	5	4	3	3
Number of Hazard Mitigation Plan funding grant requests (updated every 5 years)	Plan I/P	Plan adopted in 2019	N/A	N/A
Number of HazMat Team spill responses	0	0	1	0
Plan for two tabletop, drill or exercises per year	2	4	2	2

OUTCOMES	Benchmark	2018	2019	2020	2021
Complete media campaigns annually as listed below - Tornado Awareness Campaign - EPCRA Outreach Campaign - Additional Outreach Campaigns - To provide a minimum of two speaking engagements annually to improve public awareness with an evaluation tool before and after to measure change in hazard mitigation awareness.				Metric previously reported as a percentage. Completed Grant Requirements	Grant requirements were met
Update 50% of County Departments COOP and COG plans each year (100 % in each two year cycle)	13	New	*Changes at Dept head Level	No work done due to COVID-19. Plan for a revamp of COOP/COG in 2022/2023 due to lessons learned	No Update
Work with three new external partners				Chippewa Housing Authority, EC Housing Authority, Many community orgs due to COVID-19 response	NOAA leadership, International Association of Emergency Managers, FEMA- Emergency Management Institute
Develop Public-Private Partnerships				Disaster Ready Chippewa Valley-No events in 2020	Disaster Ready Chippewa Valley workshop Dec. 2021
Increase in Social Media Followers				FB-Over 3,800 followers, Twitter-Over 1,200 followers, Rave-1,900 signed up, Instagram-300 followers	FB-Over 4,400 followers, Twitter-1,300, Rave-2,257 signed up, Instagram-400 followers
Assist with Local, State, Federal disasters				1 (COVID-19)	1 (COVID-19)
Work with 6 different internal departments				Had interaction with all depts due to COVID-19	Health, Sheriff's Office, P&D, Highway, Human Services, Administration
Support continuation of the hazardous materials spill response team contract to remain prepared for chemical spill incidents				Metrics previously reported as percentages.	Grant requirements were met
Complete grant application for consulting work on the county hazard mitigation plan				Completed Grant Requirements	N/A
Complete State and Federal grant programs to receive full eligible grant amount					Grant requirements were met

Planning & Development- Land and Water Conservation

The Eau Claire County Land and Water Resource Management (LWRM) Plan outlines programming for the Land Conservation Division (LCD) to protect and conserve the County's natural resources, reduce nutrient and sediment inputs into our waters, maintain productive agricultural lands, and preserve special habitats on the landscape. The LCD activities encompass several sub-programs including; Erosion Control & Storm Water planning/permitting, Lake Rehabilitation, Groundwater Protection, Cost-Share to landowners, State Ag & Urban Non-Point Pollution Standards administration, Animal Waste Ordinance administration, Nutrient Management Planning, Farmland Preservation compliance, Wildlife Damage Program, Conservation Tree Sales, Land Stewardship, and other outreach activities. Many of these programs are mandated under the authority of Wisconsin Statute 92 as directed by the Land Conservation Commission.

OUTPUTS	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Number of landowner contacts	310	270	198	210
Number of acres planned for Nutrient Management	19,292	24,594	24,723	25,520
Number of acres planted with the No-Till Drill	---	---	622	1022
Number of acres controlled to allowable soil lost (T)	97,269	85,557	#	#
Number of animal waste storage facilities constructed	---	---	---	---
Number of un-used animal waste storage facilities properly closed	1	3	3	3
Number of Conservation Best Management Practices (BMPs) installed (not listed above)	10	4	14	6
Pounds of Phosphorus Reduction achieved	3,127	3,720	2,142	5,945
Tons of soil (sediment) Reduction achieved	366	---	452	1,324
Number of erosion control & stormwater permits issued	33	45	36	23
Number of acres enrolled in Farmland Preservation Program (FPP)	46,442	46,570	47,868	45,636
Number of acres enrolled in Agriculture Enterprise Area Program (AEA)	7,016	7,016	7,583	7,583
FPP tax credit dollars made available to landowners via LCD review	\$ 364,423	\$ 365,313	\$ 376,420	\$ 361,215
Number of trees sold	27,311	** 23,519	23,403	30,700
Number of wildlife damage complaints addressed	5	8	5	3

OUTCOMES	<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Percent of Eau Claire County Cropland in compliance with nutrient management performance standard.	additional 2 % annually	13.67%	22.06%	22.17%	2289.00%
Percent of Eau Claire County Cropland in compliance with Tolerable Soil Loss (T).	additional 2 % annually ***	77.53%	76.73%	#	#
At least 80% reduction in Total Suspended Solids (TSS) on construction sites as a result of Stormwater Permitting	at least 80% reduction	88.10%	85.74%	83.26%	95.38%
Targeted Watershed Inventories completed on at least 1,000 acres/year	1,000 acres	48,935	---	---	---
Additional Conservation grant funding opportunities sought	3	---	6	---	1
Provide public outreach or education presentations / workshops	5	31	26	21	17
Provide one-on-one conservation outreach or education contacts to Eau Claire County residents	200	450	274	245	248
Review/revise at least 50 conservation plans each year to evaluate whether or not farmers are in compliance with Title 17.04 Ag Performance Standards or have conservation needs	50	66	44	43	21

Due to COVID-19 the Transect Survey was not performed in 2020 or 2021. The Transect Survey provided these numbers.

* 2021 numbers reflect activity through June 30, 2021

** 2019 Tree sale included Native Plant sales for the first time

*** based on Transect Survey; 2017 survey was not completed but data was estimated from crop residue in 2018.

Survey/Land Records

A Dependent Resurvey of the United States Public Land Survey System (PLSS) that comprises Eau Claire County. The Public Land Survey System is the backbone that supports our real estate and property ownership framework. A major component includes the perpetual maintenance of 2,000 Eau Claire County corners, accessory survey monuments, together with all supporting documentation. An additional facet of the Land Records Division is to serve as the library of survey maps for the County. Filing and cataloging survey documents is an ongoing operation and preparing those survey documents for web research is a new, key component for this division.

OUTPUTS	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	
Number of PLSS Corners replaced by maintenance	8	29	24	12	
Number of PLSS Corners with Survey-grade Latitude/Longitude values determined	86	59	0	0	
Percentage of total County monuments perpetuated	5	5	7		
Number of documents uploaded for web research	106	285	258	249	
OUTCOMES	<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
2,000 PLSS Corners will be perpetuated to standards of the United States Code, Title 43, Chapter 17; Wisconsin Statute 59.74 and the Wisconsin Administrative Code A-E 7. ~1,250 are complete	750	86	98	144	46
Each of the correctly perpetuated PLSS Corners will serve as the framework from which to construct the base parcel maps in the County's Geographic Information System (GIS) and for tracking of parcels for the Real Property Program.	750	55	127	130	46
Number of monuments visited, located, perpetuated and replaced (if needed) per year.	60	94	98	51	46
Upload all filed map documents to website; 5,550 total at start of project.	5,550 (3,300 complete) plus new receipts	229	153	114	249
2,000 documents/document folders will be available for web-researchers. - Number represents project area docs.	2,000	118	132	144	36
All road projects provide notification to our office prior to the destruction of any monuments occurring during road work.	100%	100%	100%	100%	100%

Real Property Listing

Coordinate and maintain up to date and accurate assessment information for 17 municipalities. Integrate and monitor all real estate and personal property data into the Land Records software systems for assessment and taxation purposes to ensure Eau Claire County maintains an open and accountable process with equity in taxation. Coordinate the assessment process - including those prescribed by the Department of Revenue - collaborating with state, county, municipal and private sectors.

OUTPUTS	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Number of municipality property rolls finalized during the year	17	17	17	17
Number of municipality parcel data provided to Land Use Controls Division	17	17	17	17
Number of documents processed	New 2019 Metric	1,844	1,140	1,720

OUTCOMES	<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Affected parties are notified by First Class Mail when a mistake is found in their recorded document. Number reflects letters sent.	New 2019 Metrics		13	12	15
All CSM's are processed to reflect new land configurations and acreages.			54	48	59
Parcel Splits, Combines, Plats and Annexations (from MENS table)			New 2020 Metric	196	124
Provide current parcel information to the public through the County website by supplying GIS staff with parcel split and ownership changes.			Previously Reported as Percentage		
Yearly Assessment data conforms to current standards set by the State and Statement of Assessment is provided to the State Department of Revenue with municipal assessors and clerk approval.			Previously Reported as Percentage		
Process all prior year recorded documents pertinent to land records by January 31 and provide assessors with working roll for upcoming year.			Previously Reported as Percentage		
Administrative Specialist trained to aid public, assessors or officials on subjects of Real Property issues, assessment and tax role preparation.			Previously Reported as Percentage		

P&D - Code Administration - Land Use and Building

Land Use Code: The Land Use Controls division administers the county's land use codes. The land use code implements policies and objectives based in the county comprehensive plan. The land use code applies to all land and water located outside the limits of incorporated cities and villages in towns that have adopted county zoning, which include 9 towns; additionally floodplain, shoreland, subdivision, and non-metallic mining apply to all 13 towns.

Building Code: The Land Use Controls division also administers and enforces the one and two family dwelling and commercial building codes. The purpose of the program is to promote the development of quality housing, public buildings and places of employment and to protect the health, safety and welfare of the public and employees.

OUTPUTS		<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Land Use Code:	Land use permits issued:	347	348	344	369
	Conditional use permits processed:	19	19	23	24
	Variance and Appeals processed:	1	5	1	3
	Lots approved via Certified Survey Map or Plat	105	102	196	96
	Complaints received:	50	64	37	52
	Text amendments processed:	58	0	0	0
	Value of new construction in millions:	\$44	\$43	\$55	\$67
Building Code:	Residential UDC permits issued:	250	276	256	345
	Residential UDC permits issued for new dwellings:	109	85	82	97
	Commercial building permits issued:	51	45	52	State Authority
	Number of complaints received:	8	7	5	3
	Value of new construction in millions (Residential/Commercial):	\$41	\$34	\$34	\$44

OUTCOMES		<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Land Use Code:	Land use permit applications will be reviewed for compliance with the County Code within 10 working days of filing the application with the department.					Metrics previously reported as percentages.
	Investigate all complaints filed with the department within 5 working days.					
	All written compliance notices will be issued within 5 working days where staff concludes the compliant to be in violation of the code.					
	Develop a new zoning ordinance that will continue to enforce the policies, goals and objectives of the County's comprehensive plan, along with meeting the township needs of while providing improved services to the community by creating an user friendly code with charts and easy to understand text.	Adopt Code	10%	50%	90%	99%
	1. Organize and participate in the Town/County Annual Forum Meeting 2. Attend Town Association Meetings 3. Attend regular Town Board Meetings throughout the year.				Annual	2 Town Association Meetings

OUTCOMES		<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Building Code:	Uniform Dwelling Code and/or Commercial building permit applications will be reviewed within 10 working days of filing the application with the department.					Metrics previously reported as percentages.
	Inspect all Uniform Dwelling Code and Commercial Building Permits within 2 working days following the request for inspection.					

Planning & Development - Geographic Information System (GIS)

The Geographic Information System (GIS) Division is responsible for the production and improvement of county base maps including: Tax Parcel, 911 Street Centerline & Addressing, Supervisory Districts, Zoning, and others. GIS technology helps Eau Claire County to streamline business practices while adhering to complex political and regulatory requirements. GIS mapping and analysis are critical components of Farmland Preservation, Comprehensive Planning, Ground Water Protection, Emergency Management, and Land Use and Zoning.

OUTPUTS	2018	2019	2020	2021
Number of Parcel Splits, Combines, Plats and Annexations produced during year	186	196	123	128
Tax parcels were either newly created or had their boundary modified.			334*	677
Number of Addresses created or updated for 911	188	149	289	1031**
Eau Claire County Land Information Plan (2019-2021)	Plan is current through 2024.			
Submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB	2	2	0	~
Searchable survey documents uploaded to the GIS website	285	x	0	~

OUTCOMES	<u>Benchmark</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Completed a Land Information Plan describing current status of county GIS and plans for 2016-2018. Received Strategic Initiative Grant and retained fees funding to further our GIS innovation and achieve goals of WLIP and public/county.					Metrics previously reported as percentages
The GIS Program's solutions will conform to Eau Claire County's Land					
GIS Web Page receives an average of 10,000 page views per month, providing users access to GIS information and application services online.					
Collaborated with the Land Records Division to make Survey Documents accessible to the public on the GIS website. In 2016 we uploaded, spatial referenced, and made searchable PLSS Timesheets, Map of Surveys, and Section Breakdown.					
The GIS Division used a WIDOA Strategic Initiatives Grant to convert our parcel data to ESRI's Parcel Fabric and the LGIM. The project improved workflow processes and will increase parcel geometric accuracy over time.					
New addresses assigned are accurate.					
100% of property address corrections are completed within 5 working days of					
Twice a year, on or before January 15th and July 15, we will submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB.					

** In preparation for NG911 we are now adding all multiunit statures to GIS.

Planning & Development - Planning - Current and Long Range

Protect, preserve and promote the health, safety and general welfare of county residents by providing high-quality, efficient, professional planning services. This is accomplished by proactively assisting residents, townships, and other community stakeholders in the development of long-range plans and through the implementation, amendment, interpretation, and administration of existing plans and ordinances. Examples of long-range planning activities include development of comprehensive plans, outdoor recreation plan, and the farmland preservation plan.

OUTPUTS		2018	2019	2020	2021
Current Planning:	Number of land use codes assigned to all new and existing parcels	425	325	550	~
	Number of staff reports prepared	16	24	27	11
	Number of new and corrected land use codes input into Acsent	405	320	550	~
Long Range Planning	Eau Claire County Comprehensive Plan (updated every 10 years; includes amendments and updates)	0	1	Adopted March 2, 2021.	0
	Eau Claire County Farmland Preservation Plan (updated every 5 years)	0	0	2015	2022
	Eau Claire County Land Records Modernization Plan (updated every 5 years)	0	0	2021	2021
	Eau Claire County Outdoor Recreation Plan (updated every 5 years) Other plans and reports on various issues as directed (ex: Bicycle-pedestrian plan, Outdoor Recreation Plan, Climate Action Plan)	1	Bike Ped Plan: 2019	Carbon emissions baseline study completed	Working on Outdoor Recreational Plan

OUTCOMES	Benchmark	2018	2019	2020	2021
Ensure that 100% of long range plans are consistent with statutory requirements and completed in the appropriate timeframes.					Metrics previously reported as percentages
Complete 100% of other plans and reports on long-range issues within a timeframe that does not exceed 1½ times the projected timeframe.					
Complete 100% of annual reports documenting consistency of development with the county's Comprehensive Plan and Farmland Preservation Plan, and the status of conditions that are intended to be protected, maintained or improved.					
Complete all assigned comprehensive code amendment tasks within projected timeframes, including support to steering committee, research, ordinance drafting, and public outreach/hearing processes					
Explore and integrate at least two alternative housing choices for individuals of all incomes and abilities in the comprehensive code amendment					
All calls and emails answered within a timeframe of no more than 1 day (24 hours)					
Attend at least 1 Towns Association Meeting					
Participate in and provide technical assistance to at least one local jurisdiction each year on a project or plan amendment of mutual interest or jurisdiction (i.e. regional bike/pedestrian plan; comprehensive plan update, subarea plan, etc)					

* The Senior Planner has assisted the following Towns with updates to their Comp Plans: Lincoln, Otter Creek, Seymour, Washington, and Union. Staff anticipates assisting the Towns of Brunswick, Drammen, and Pleasant Valley with their plan updates over the next three years.

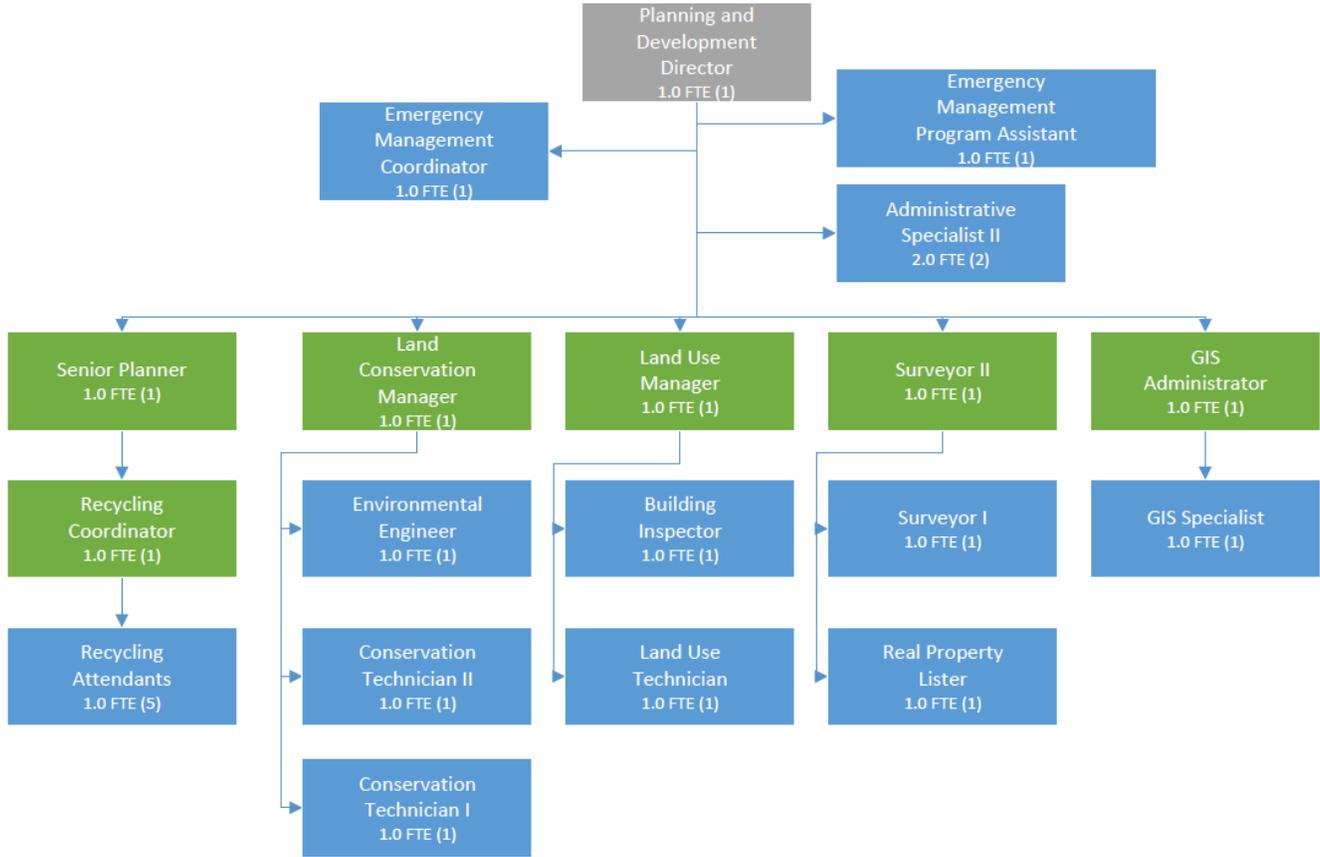
Recycling

PROGRAM OBJECTIVES: Work in collaboration with solid waste haulers and private and public community organizations to provide residents with high-quality, efficient solid waste disposal and recycling services as well as provide education and information on ways to reduce, reuse and recycle waste and hazardous materials with the objective of diverting reusable and recyclable materials from the waste stream and protecting the environment

OUTPUTS	2018	2019	2020	2021	
Number of households participating in curbside recycling	29,285	30,013	30,401	30,623	
Tons of recyclables collected and recycled	7,124	6,619	6,427	4,093	
Number of Clean Sweep events held per year	3	3	2	3	
Number of households participating in Clean Sweep	1,020	1,188	758	946	
Pounds of household hazardous waste collected and disposed of in Clean Sweep	79,018	80,835	68,340	70,277	
Cost per pound of hazardous waste recycling	\$0.41/lb	\$0.74/lb	\$0.57/lb	\$0.55/lb	
Pounds of waste medication collected and disposed of	1,750	1,850	1,400	2,092	
OUTCOMES	Benchmark	2018	2019	2020	2021
All residents receive current up-to-date educational information about recycling					Metric previously reported as a percentage.
Collaborate with First Choice Computer Recycling on at least two (2) E-Waste recycling events per year			2	2	2
Use multi-media technology and other sources to more effectively communicate with county residents	# of posts on Facebook	169	224	65	128
Build and maintain undesignated fund balance to 30% of program budget	30% of annual budget	>30%	>30%	>30%	>30%
95% of households in Eau Claire County participate in recycling	95%	74%	74%	75%	
Increase participation in recycling by at least 100 single or multi-family households per year	# of households		728	379	222
All county residents have access to recycling services through curbside collection or rural drop-off sites					Metric previously reported as a percentage.
Conduct at least two (2) Clean Sweep events annually	# of events	3	3	2	3

STAFFING/ORGANIZATION CHART

Planning and Development



Year	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
FTE	20.76	20.56	20.56	20.56	23.10	23.10	20.53	20.53	20.53	19.53	19.93	19.53

Budget 2022