



Providing quality, innovative and cost effective services that safeguard and enhance well-being

2024 QUARTER 1 | TREASURER

SELECTED PERFORMANCE MEASURES

RECEIPTS:	2023	2024
LINQ GENERAL RECEIPTS	\$57,205,133 (880 RECEIPTS)	\$51,863,001 (873 RECEIPTS)
PROPERTY TAX COLLECTIONS	\$62,974,438 (REAL ESTATE & PERSONAL)	\$73,676,781 (REAL ESTATE & PERSONAL)

SUMMARY OF CURRENT ACTIVITIES

- Collect 1st installment for property taxes for the City of Eau Claire, City of Altoona and Town of Ludington
- Process January and February tax settlement reports for all 19 municipalities.
- Successfully completed State audit of our Lottery Credit files (this is randomly selected but we've been chosen the past 2 years)
- Prepared and mailed out 791 "Missed 1st Installment" letters (not state mandated)
- Started our second batch of the In Rem properties. These include 2019 and previous years. Started research with 90 properties and now we are down to approximately 60. Anticipate court action notifications in June.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Interest rates remain stable.
- 1st batch of In Rem had an outcome of three properties being taken. The auction of these closes 4/10/2024.
- Initiate our internal Lottery Credit awareness and audit. The state now has online applications for Lottery Credits. We will mail out notifications to those affected.

STRATEGIC INITIATIVES (GREEN / AMBER / RED)

Strategic Priority B: Quality and Meaningful Relationships

Strategic Initiative: Pursue strategies to enhance fiscal resilience and operational effectiveness.

Action Item: Use continuous process improvement model.

Status: Green (making expected progress)

- Assist departments with electronic payment options such as ACH's; E-checks; Credit and Debit cards.
- Assist Parks Department with processing the daily and annual park passes.
- Corporation Council is assisting us with the In Rem proceedings.
- Assist the Finance department with their Internal Controls project.
- Assist and train municipal partners with Ascent along with DOR required reporting.

Our Core Behaviors:

Proactive Ownership | Infinite Possibilities | Customer First | Stronger Together | Ardent Learners | Unwavering Respect

Strategic Priority C: Robust Infrastructure

Strategic Initiative: Improve efficiency and performance of County operations through automation and data-driven decision-making

Action Item: Develop internal capacity and secure resources of subject matter experts as needed.

Status: Green (making expected progress)

- Our team constantly reviews processes to find more efficient and effective ways to complete our statutory requirements by making best use of our equipment and software packages (our infrastructure).
- I attend 2-3 statewide County Treasurer conferences each year. Keeping current on statute changes; best practices and utilization of shared resources.
- Attend annual training with Transcendent Technologies (our tax software company)
- Collaborate with the state Department of Revenue, Department of Natural Resources and Department of Administration on state requirements meeting all deadlines.

GOALS FOR NEXT QUARTER

- Complete the Lotter Credit audit for the 2024 tax roll.
- Complete the first online auction of three parcels taken within the In Rem proceedings during 2023.
- Start the proceeding for our next batch of In Rem properties which are delinquent in 2019 and earlier.
- Assist with the tracking and investing of the American Rescue Funds and the Opioid Abatement Funds.
- Assist Finance and the external auditors from Clifton, Larson, Allen with the 2023 Annual Audit.

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