

Planning and Development

The Department of Planning and Development provides internal technical and professional services to all Eau Claire County operations, as well as externally to state and federal agencies; local governmental partners, the development community; and county landowners, residents, and visitors. Additionally, Planning and Development balances the use and protection of natural resources with the economic growth of the county to enhance the quality of life for current and future generations. The six programs of Planning and Development provide customer-focused services and are organized into the following program areas: Emergency Management, Land Conservation, Land Records, Land Use Controls, Geographic Information Systems (GIS), and Planning & Solid Waste Management (Recycling and Sustainability).

2023 Accomplishments – Highlights

Emergency Management

- Conducted a significant Emergency Operations Center exercise focused on sustaining operations for a long-term power outage with severe winter conditions.
- Finalized the county's continuity of operations/continuity of government plan and Integrated Preparedness Plan
- Applied for and received three new limited term grants in the fourth quarter.
- Assisted and supported the Emergency Management Services (EMS) Special Study Committee
- Supported Towns to prepare and adopt their Emergency Operation Plans
- Increased social media followers on Facebook, X (Twitter), and Instagram
- Completed all required training, exercises, and plan updates to ensure grant deliverables were met.

Land Conservation

- Land Conservation staff worked closely with the County's Lake Association and Districts on projects to improve water quality and to identify better sediment management strategies for the Eau Claire River basin.
- Traded in the old no-till drill for a new with no levy dollars.
- Supported the Special Land Donation Committee to acquire the Mathy property in the Town of Brunswick.
- The fifth year of the no-till drill (planter) program where another 420 acres planted using the planter.
- 44,696 acres enrolled in the Farmland Preservation Program
- 29,450 trees sold through the tree sale program.
- LCD staff, in partnership with Extension and Department of Agriculture, hosted 8 workshops in 2023.

Land Records

Field Surveying

- Supported the Airport Manager and Corporation Council on a boundary dispute.
- Staff preserved PLSS monuments for all road maintenance projects within Eau Claire County and drafted tie sheets preserving said corners.
- Finalized Map of Survey for land donation made by Mathy Corp.
- Reviewed 48 preliminary Certified Survey Maps (CSM's).

Real Property

- Our Real Property Lister processed 2,030 land documents for entry into Ascent (Real Property) Database

- Yearly Assessment data conforms to current standards set by the State and a Statement of Assessment is provided to the State Department of Revenue with municipal assessors and clerk approval.
- Trained Administrative Specialists to aid the public, assessors or officials on subjects of Real Property issues, assessment and tax role preparation.
- Process all prior year recorded documents pertinent to land records by January 31 and provide assessors with working roll for upcoming year.

Land Use Controls

- Completed back scanning all paper land use files into Laserfiche which eliminated all hard copies.
- Continue the implementation of the updated title 18 and assist Towns as they move forward with adoption. 7 towns have adopted, and two others are considering their options.
- The estimated value of issued land use permits was \$70 million dollars.
- Issued 351 land use permits,
- Issued 75 Uniform Dwelling Code permits for new single-family residences, down 9 permits from 2022.
- Reviewed and approved 74 new lots, down 69 lots from 2022.
- Processed 39 complaints, down 3 from 2022.
- Staff attended one Town Association meeting and 3 town board meetings.
- 2023 permitting activity paralleled was slightly lower than the prior 3 years.

Geographic Information Systems (GIS)

- Completed our Emergency Service Atlas Project, produced a print ready pdf document and successfully worked with the Department of Natural Resources (DNR) and Fire Chiefs receiving a second grant for printing.
- Created Historical aerial imagery of Eau Claire County from USDA ASCS (Agricultural Stabilization and Conservation Service) for 1958 and 1965 web application.
- Completed our 2023 Next Generation NG911 grant project with DATAMARK. Conducted remediation pass of our NG911 GIS data making sure our migration to the new WI NG911 data standards meets the county and statewide needs.
- Finished our public facing GIS website migration from the sunset WGX site to the new Beacon platform.
- NG911 Project- Successfully awarded a second grant from the Department of Military Affairs (DMA) Office of Emergency Communications (OEC) NG911 GIS Grant.
- GIS Web Page receives an average of 10,000 page views per month, providing users access to GIS information and application services online.

Planning & Solid Waste Management (Recycling)

Long Range (Comprehensive) Planning

- Received \$18,000 grant from Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) to update Farmland Preservation Plan. The grant money will primarily be used to offset county staff costs associated with the plan update.
- Multi-jurisdictional Regional Housing Study completed by czb Consultants, with participation from Eau Claire County, the City of Eau Claire, and City of Altoona.

Current Planning

- Prepared and presented 10 staff reports for rezone requests in 2023, down 11 from 2022.
- Contracted by Town of Drammen to update Chapter 5 of the town's Comprehensive Plan.
- Assisted various departments with their planning projects.

Solid Waste Management and Recycling

- Awarded 6 grants of \$1,000 each through the Schools Fight Food Waste program to area schools.
- Hosted final stakeholder engagement meetings for Community Climate Action and Resiliency Plan (CARP) and finalized the document.
- Expansion of our electronics recycling program which provides free electronics recycling to Eau Claire County residents and in 2023 collected over 690,000 pounds of various electronics to be recycled by First Choice which is a Zero Landfill company. (2022 = 490,000 pounds collected)
- Conducted several education and outreach events including a panel discussion at the Midwest Renewable Energy Association (MREA) Energy Fair in Custer, WI
- Recycling special collections events, including household hazardous waste Clean Sweep, electronics waste collection events, curbside bulk item pickup, and curbside yard waste collections are all proceeded as scheduled. There was excellent participation during the Clean Sweep and electronics waste collection events with 2,076 cars served between the events.
- Collected 47,429 lbs. of hazardous materials between the Clean Sweep events in 2023.
- Collected 3,827 lbs. of batteries through the First Choice collections.
- Completed an internal audit on the recycling program.

Alignment with 2022 – 2024 Strategic Plan

The Planning and Development Department has 6 programs that align with 28 of the 73 key initiatives as outlined in the County's 22'-24' Strategic Plan. Below are three highlights from those key initiatives.

Strategic Priority A – A Healthy, Safe Community

Strategic Initiative

2. Invest to improve surface and ground water quality to provide safe drinking water and water for recreational activities

Key Initiative: Continue working with the Groundwater Advisory Committee and the US Army Corps of Engineers on a county-wide groundwater flow study.

Status: Amber

Key performance indicators:

- Action is paused waiting to hear from the USACE on funding.

Strategic Initiative

3. Improve access to specific needed health services to rural portions of the county.

Key Initiative: Providing broadband in rural areas will increase opportunities for Teledoc or Telehealth options (Broadband Committee)

Status: Green

Key performance indicators:

- Continue to assist the Eau Claire County Broadband Committee to develop a Broadband, Equity, Access and Deployment local plan to serve Eau Claire County with improved broadband services, digital equity and literacy programs.
- By the end of 2024 98% of the serviceable locations will have access to highspeed internet.

Key Initiative: NG911 (Planning and Development, Communications Center)

Status: Green

Key performance indicators:

- Apply for grant funding (2023):
 1. In 2023 the county was awarded DMA grant funding for the GIS data preparation, remediation, and data conversion to the NENA standard required for NG911. This conversion is critical in enabling NENA i3 call routing for NG911.
 2. \$25,000 Grant Award
- Implement project work plan
 1. Completed our 2023 NG911 grant project with DATAMARK. Conducted remediation pass of our NG911 GIS data making sure our migration to the new WI NG911 data standards meets the county and statewide needs.
- Apply for grant funding (2024):
 1. We applied for and were successful in receiving a 2024 NG911 Grant. This project will significantly improve the quality and completeness of our NG911 data.
 2. \$28,500 Grant Award
- Develop a City/County work plan
 1. Create position description for GIS Limited Term Employment (LTE) for our NG911 grant project
 2. Complete hiring process
 3. Progress checks
 4. Complete project mid-November 2024.

The following colors to signify their status:

- Green = Action item complete / on-track to complete / making expected progress
- Amber = Action item progress is paused / slower than expected / waiting
- Red = Action item progress is not being made / off-track / not expected to be complete

2024 Future Opportunities

The current economic activity remains steady within Eau Claire County and while early 2024 numbers suggest a similar development activity as we saw in 2023. Again, this year there are reasons to proceed with caution due to influencing factors that could impact land use activities in 2024, such as uncertainty with interest rates, closing of HSHS Sacred Heart Hospital, St. Joes Hospital, and Prevea Medical Clinics, upcoming presidential election, limited single-family housing stock, work force impacts, and the availability of affordable housing. Planning and Development serves as one of the frontline teams to foster and guide growth through a variety of means and/or efforts. In 2024, Planning and Development teams will be updating the following codes: Erosion Control and Stormwater, Nonmetallic Mining Reclamation, and Shoreland Ordinance, along with having the County's Farmland Preservation Plan approved by the Department of Agricultural Trade and Consumer Protection Agency (DATCP) by December. The farmland preservation plan establishes trends and resources related to agriculture, policies and goals related to farmland protection and identifies lands that will remain in agricultural use. Another opportunity of 2024 will be to advance the sustainability policies of the county board through the recent board recognized Community Climate Action and Resilience Plan (CARP). The CARP provides strategies to help the county to collaborate with community partners to help meet the county's 2030 greenhouse gas reduction goal of 30% through grant opportunities and other funding programs.

Innovate and Adapt

- Continue the conversion and updating of GIS data to the NG911 Wisconsin standard data format.
- Continue to expand utilization of technology to improve public access to data, internal and external communications, efficiency of operations, and timely response to inquiries.
- Provide education to the County Board on the rezoning process, remonumentation program, comprehensive planning. Negative sentiment towards and public opposition of development is a significant and growing issue that impacts the ability of property owners and developers to provide desired and needed housing in the community consistent with town and county comprehensive plans and land use regulations.
- Continue cross training across all Planning and Development programs to improve overall efficiencies, so it does not delay completion of the important processes/projects. This effort supports long term succession planning as well.
- Promote staff development by allowing staff to attend training and education. This will grow and offer excellent customer service.
- Increase focus on social media as part of public education programs and a means to disseminate information to the public accurately and efficiently.
- Maintain current and accurate web content for all department's web pages.

Improve Collaboration

- Collaborating with JONAH Environmental Taskforce on a variety of education and outreach initiatives.
- Continue to participate with the Wisconsin Local Government Climate Coalition to advocate for climate change focused policies at the PSC.
- Designed the Beaver Creek Recycler with Beaver Creek Reserve team along with the Sustainability Intern.
- Continue partnering with First Choice Computer Recycling to offer free year-round electronics recycling to county residents.
- Participate in the West Central Wisconsin Regional Planning Commission (WCWRCP) Chippewa Falls – Eau Claire Sewer Service Area Plan update. This process will identify the future wastewater needs in these communities, identify areas suitable for development, and help protect environmentally sensitive areas where development could have an adverse impact upon water quality.
- Continue partnering with the Health Department on the Medical Reserve Corps (MRC) program.

- Collaborate with the Groundwater Advisory Committee and the US Army Corps of Engineers on a county-wide groundwater flow and quality study.
- Identify ways to increase public awareness of groundwater protection and why it's important.
- Land Conservation staff partners with the Lake Districts volunteers to use the drone to collect and analyze data from their dredging projects.
- Continue working on a solution for the stormwater facilities maintenance of the outlots and their ownership in subdivisions/CSMs.
- Update design and function of recycling & sustainability webpages.
- Continue to provide training and assistance to municipalities (townships) on emergency management and their requirements under State Statute 323.14.b
- Maintain County's Continuity of Operations/Continuity of Government (COOP/COG) plan to ensure they are current and represent current practices and contacts are up to date.
- Continue to assist the Eau Claire County Broadband Committee to develop a Broadband, Equity, Access and Deployment (BEAD) local plan to serve Eau Claire County with improved broadband services, digital equity and literacy programs.
- Collaborate with and provide technical assistance to other departments and towns in the county to complete comprehensive zoning code updates.
- Provide continual coordination, collaboration, and support for Town partners regarding planning and zoning activities.
- Continue working with the County Highway Department to implement the County Bicycle Pedestrian Plan by installing the signage for the Chippewa Valley rural bike routes.
- Land Conservation will continue to implement the Eau Claire River Watershed Management Plan. This multi-agency and partners, multi-county collaborative effort takes a more comprehensive and proactive approach to improve water quality and enhance overall environmental health of this significant water resource for residents and visitors of Eau Claire County.
- Expand recycling education to the school systems in Eau Claire County and increase recycling audits for multi-family units in the County.
- Improve communication with area legislators as changes in state law can create inconsistencies with local regulations.
- Develop additional public/private partnerships (medical, faith based, media, vendors) for emergency management efforts.

Financial Stability

- Identify key economic strategies for the rural Eau Claire County while working with the Eau Claire Economic Development Cooperation with a focus on rural transit, agricultural, residential and commercial, tourism, broadband, recreation, and other areas that impact economic activity. Be an active participant in the County's newly formed Economic Development Committee.
- Where possible, continue to evaluate county policies and ordinances that may impact housing supply in the county's rural areas, such as neighborhood resistance to new developments and rising home prices put pressure on affordability.
- Work with the Wisconsin Local Government Climate Coalition (WLGCC) to develop funding proposals for statewide programs that will have direct impact to Eau Claire County and its residents in energy efficiency, electrification, and EV infrastructure.
- Seek grant funding opportunities for sustainability projects, such Energy Innovation Grant Program through the Wisconsin Public Service Commission.
- Identify specific opportunities, projects, partners, resources, and funding sources to achieve measurable reductions in GHG emissions and cost savings for county operations.
- Continue to upgrade the department's vehicles to electric or hybrid where it makes fiscal sense and conforms with the county's carbon neutrality goals.
- Evaluate department operating procedures to identify areas to improve efficiencies and to save costs.

- Continue to leverage grant dollars to support P&D programs area and staff.
- Continue to implement the Nine-Key Element Plan of the Eau Claire River Watershed to address water quality and quantitative issues of the Eau Claire River. Identify other funding sources to support this watershed initiative to proactively address causes of water quality degradation in Eau Claire County.
- Commence 5-year update to County Farmland Preservation Plan
- Continue to promote increased participation in the Farmland Preservation Program and the Golden Triangle Ag Enterprise Area.
- Continue to evaluate the department's performance management metrics to ensure our outcomes align with the County Board strategic goals and replace outdated metrics where necessary.

Performance Management

Emergency Management

Emergency Management Planning provides planning, training, and exercise to clarify disaster response roles and issues relating to all community threats in preparation for development of response plans and a agency protocols. With emergency service departments and community organizations, identify roles, resources, and management needs that exceed local capabilities during disaster response in order to locate disaster assistance through regional, state, and federal agencies.

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Number of media events to provide information on disaster preparedness	15	28	26	23
Number of Emergency Operation Plans updated during the year (13 ANNEXES)	13	15	15	15
Number of Emergency Off Site Plans updated per year	10	10	10	10
Number of emergency response exercises that are supported during the year	3	3	6	6
Number of Hazard Mitigation Plan funding grant requests (updated every 5 years)	N/A	N/A	N/A	1
Number of HazMat Team spill responses	1	0	0	0
Plan for two tabletop, drill or exercises per year	2	2	6	4

OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Complete media campaigns annually as listed below - Tornado Awareness Campaign - EPCRA Outreach Campaign - Additional Outreach Campaigns - Provide a minimum of two speaking engagements annually to improve public awareness with an evaluation tool before and after to measure change in hazard mitigation awareness.	Grant requirements met	Grant requirements met	Grant requirements met	Grant requirements met
Update 50% of County Departments COOP and COG plans each year (100 % in each two year cycle). Plan to revamp COOP/COG in 2022/23 due to lessons learned in 2020 with COVID-19.	No work done due to COVID-19.	No Update	Plan revision in progress	Plan complete
Assist with Local, State, Federal disasters	1 (COVID-19)	1 (COVID-19)	2 (winter storms)	0
Support continuation of the hazardous materials spill response team contract to remain prepared for chemical spill incidents	Grant requirements met	Grant requirements met	Grant requirements met	Grant requirements met
Complete State and Federal grant programs to receive full eligible grant amount	Grant requirements met	Grant requirements met	Grant requirements met	Grant requirements met
Complete grant application for consulting work on the county hazard mitigation plan		N/A	N/A	Grant proposal approved

Other Outcomes					
Work with three new external partners	2020:	Chippewa Housing Authority, EC Housing Authority, Many community orgs due to COVID-19 response			
	2021:	NOAA leadership, International Association of Emergency Managers, FEMA-Emergency Management Institute			
	2022:	Badger State Boys, WEM P3 Conference, WEMA Board of Directors			
	2023:	SIMCOM, ECASD Family Assistance Center Training			
Develop Public-Private Partnerships	2020:	Disaster Ready Chippewa Valley-No events in 2020			
	2021:	Disaster Ready Chippewa Valley workshop Dec. 2021			
	2022:	DRCV Workshop June 14, WEM P3 Conference (Oct)			
	2023:	DRCV Workshops June 13, Nov 8			
Increase Social Media Followers	Facebook	> 3,800	> 4,400	> 4,500	> 5,400
	Twitter	> 1,200	> 1,300	> 1,300	1,356
	Rave	1,900	2,257	2,400	2,732
	Instagram	300	400		509
Work with 6 different internal departments	2020:	Had interaction with all depts due to COVID-19			
	2021:	Health, Sheriff's Office, P&D, Highway, Human Services, Administration			
	2022:	Health, Sheriff's Office, Admin, P&D, Highway, DHS			
	2023:	Health, Facilities, Highway, P&D, Sheriff, IS, DHS			

Land and Water Conservation

The Eau Claire County Land and Water Resource Management (LWRM) Plan outlines programming for the Land Conservation Division (LCD) to protect and conserve the County's natural resources, reduce nutrient and sediment inputs into our waters, maintain productive agricultural lands, and preserve special habitats on the landscape. Activities encompass several subprograms including; Erosion Control & Storm Water planning/permitting, Lake Rehabilitation, Groundwater Protection, Cost-Share to landowners, State Ag & Urban Non-Point Pollution Standards administration, Animal Waste Ordinance administration, Nutrient Management Planning, Farmland Preservation compliance, Wildlife Damage Program, Conservation Tree Sales, Land Stewardship, and other outreach activities. Many of these programs are mandated under the authority of Wisconsin Statute 92 as directed by the Land Conservation Commission.

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	
Number of acres planned for Nutrient Management	24,723	25,520	16,291	25,702	
Number of acres planted with the No-Till Drill	622	1,022	353	420	
Number of unused animal waste storage facilities properly closed	3	3	0	0	
Number of engineered conservation Best Management Practices (BMPs) installed	14	6	37	5	
Tons of soil (sediment) reduction achieved due to BMP installation	452	1,324	3,124	143.0	
Number of erosion control & storm water permits issued	36	23	36	33	
Number of ordinance violations addressed	New measure for 2023			6	
Number of Certified Survey Maps reviewed				47	
Number of acres enrolled in Farmland Preservation Program (FPP)	47,868	45,636	44,760	44,696	
Number of acres enrolled in Agriculture Enterprise Area Program	7,583	7,583	7,618	7,618	
FPP tax credit dollars made available to landowners via LCD review	\$376,420	\$361,215	\$353,330	\$465,300	
Number of trees sold	23,403	30,700	26,025	29,450	
Number of wildlife damage complaints addressed	5	3	8	11	
OUTCOMES					
OUTCOMES	Benchmark	2020	2021	2022	2023
Percent of Eau Claire County Cropland in compliance with nutrient management performance standard.	add'l 2% annually	22%	23%	13%	23%
At least 80% reduction in Total Suspended Solids (TSS) on construction sites as a result of Stormwater Permitting	80%	83.3%	95.4%	87.7%	87.3%
Provide public outreach or education presentations / workshops	5	21	17	24	14
Review/revise at least 50 conservation plans each year to evaluate whether or not farmers are in compliance with Title 17.04 Ag Performance Standards or have conservation needs	50	43	21	55	74

Survey/Land Records

A Dependent Resurvey of the United States Public Land Survey System (PLSS) that comprises Eau Claire County. The Public Land Survey System is the backbone that supports our real estate and property ownership framework. A major component includes the perpetual maintenance of 2,000 Eau Claire County corners, accessory survey monuments, together with all supporting documentation. An additional facet of the Land Records Division is to serve as the library of survey maps for the County. Filing and cataloging survey documents is an ongoing operation and preparing those survey documents for web research is a new, key component for this division.

OUTPUTS		<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Number of PLSS Corners replaced by maintenance		24	12	62	26
Number of PLSS Corners with Survey-grade Latitude/Longitude values determined		0	0	56	26
Percentage of total County monuments perpetuated		7	3	6	4
Number of documents uploaded for web research		258	249	342	70
OUTCOMES	Benchmark	2020	2021	2022	2023
2,000 PLSS Corners will be perpetuated to standards of the United States Code, Title 43, Chapter 17; Wisconsin Statute 59.74 and the Wisconsin Administrative Code A-E 7. ~1,250 are complete	750	144	46	118	26
Each of the correctly perpetuated PLSS Corners will serve as the framework from which to construct the base parcel maps in the County's Geographic Information System (GIS) and for tracking of parcels for the Real Property Program.	750	130	46	56	26
Number of monuments visited, located, perpetuated and replaced (if needed) per year.	60	51	46	118	52
Upload all filed map documents to website; 5,550 total at start of project.	5,550 (3,300 complete) plus new receipts	114	249	198	70
2,000 documents/document folders will be available for web-researchers. -Number represents project area docs.	2000	144	36	144	0
All road projects provide notification to our office prior to the destruction of any monuments occurring during road work.	100%	100%	100%	100%	Pending

Real Property Listing

Coordinate and maintain up to date and accurate assessment information for 17 municipalities. Integrate and monitor all real estate and personal property data into the Land Records software systems for assessment and taxation purposes to ensure Eau Claire County maintains an open and accountable process with equity in taxation. Coordinate the assessment process - including those prescribed by the Department of Revenue - collaborating with state, county, municipal and private sectors.

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Number of municipality property rolls finalized during the year	17	17	17	NA
Number of municipality parcel data provided to Land Use Controls Division	17	17	17	NA
Number of documents processed	1,140	1,720	2,275	2,030

OUTCOMES	Benchmark	2020	2021	2022	2023
Affected parties are notified by First Class Mail when a mistake is found in their recorded document. Number reflects letters sent.		12	15	8	1
All CSM's are processed to reflect new land configurations and acreages.		48	59	51	46
Parcel Splits, Combines, Plats and Annexations (from MENS table)	-	196	124	64	49

Other Outcomes

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Provide current parcel information to the public through the County website by supplying GIS staff with parcel split and ownership changes.

Yearly Assessment data conforms to current standards set by the State and Statement of Assessment is provided to the State Department of Revenue with municipal assessors and clerk approval.

Process all prior year recorded documents pertinent to land records by January 31 and provide assessors with working roll for upcoming year.

Administrative Specialist trained to aid public, assessors or officials on subjects of Real Property issues, assessment and tax role preparation.

P&D - Code Administration - Land Use and Building

Land Use Code: The Land Use Controls division administers the county's land use codes. The land use code implements policies and objectives based in the county comprehensive plan. The land use code applies to all land and water located outside the limits of incorporated cities and villages in towns that have adopted county zoning, which include 9 towns; additionally floodplain, shoreland, subdivision, and non-metallic mining apply to all 13 towns.

Building Code: The Land Use Controls division also administers and enforces the one- and two-family dwelling and commercial building codes. The purpose of the program is to promote the development of quality housing, public buildings, and places of employment and to protect the health, safety and welfare of the public and employees.

OUTPUTS		2020	2021	2022	2023
Land Use Code	Land use permits issued	344	369	341	351
	Conditional use permits processed	23	24	22	16
	Variance and Appeals processed	1	3	3	1
	Lots approved via Certified Survey Map or Plat	196	96	143	74
	Complaints received	37	52	42	39
	Text amendments processed	0	0	0	0
	Value of new construction in millions	\$55	\$67	\$73	\$70
Building Code	Residential UDC permits issued	256	345	334	379
	Residential UDC permits issued for new dwellings	82	97	84	75
	Commercial building permits issued	52	<i>State Authority</i>		
	Number of complaints received	5	3	2	3
	Value of new construction in millions (Residential/Commercial)	\$34	\$34	\$47	\$44

OUTCOMES	Benchmark	2020	2021	2022	2023
Develop a new zoning ordinance that will continue to enforce the policies, goals and objectives of the County's comprehensive plan, along with meeting the township needs of while providing improved services to the community by creating an user friendly code with charts and easy to understand text.	Adopt Code	50%	90%	99%	100% -- County Board adopted the new code 7/18/23.
<ol style="list-style-type: none"> 1. Organize and participate in the Town/County Annual Forum Meeting 2. Attend Town Association Meetings 3. Attend regular Town Board Meetings throughout the year. 			Annual	2 Town Association Meetings	1 Town Association Meeting 3 Town Board Meetings

Uniform Dwelling Code and/or Commercial building permit applications will be reviewed within 10 working days of filing the application with the department.

Inspect all Uniform Dwelling Code and Commercial Building Permits within 2 working days following the request for inspection.

Land use permit applications will be reviewed for compliance with the County Code within 10 working days of filing the application with the department.

Investigate all complaints filed with the department within 5 working days.

All written compliance notices will be issued within 5 working days where staff concludes the compliant to be in violation of the code.

Geographic Information System (GIS)

The Geographic Information System (GIS) Division is responsible for the production and improvement of county base maps including: Tax Parcel, 911 Street Centerline & Addressing, Supervisory Districts, Zoning, and others. GIS technology helps Eau Claire County to streamline business practices while adhering to complex political and regulatory requirements. GIS mapping and analysis are critical components of Farmland Preservation, Comprehensive Planning, Ground Water Protection, Emergency Management, and Land Use and Zoning.

OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Number of Parcel Splits, Combines, Plats and Annexations produced during year	196	123	128	119
Tax parcels were either newly created or had their boundary modified.	334**	677	943	1,948
Number of Address Applications created or updated for 911	289	467	218	262
Eau Claire County Land Information Plan (2019-2021)	Plan is current through 2024.			
Submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB	2	x	x	
Searchable survey documents uploaded to the GIS website	x	x	x	

***New measurement with new parcel fabric*

OUTCOMES	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Completed a Land Information Plan describing current status of county GIS and plans for 2016-2018. Received Strategic Initiative Grant and retained fees funding to further our GIS innovation and achieve goals of WLIP and public/county.				
The GIS Program's solutions will conform to Eau Claire County's Land Information Plan.				
GIS Web Page receives an average of 10,000 page views per month, providing users access to GIS information and application services online.				
Collaborated with the Land Records Division to make Survey Documents accessible to the public on the GIS website. In 2016 we uploaded, spatial referenced, and made searchable PLSS Timesheets, Map of Surveys, and Section Breakdown.				
The GIS Division used a WI DOA Strategic Initiatives Grant to convert our parcel data to ESRI's Parcel Fabric and the LGIM. The project improved workflow processes and will increase parcel geometric accuracy over time.				
New addresses assigned are accurate.				
100% of property address corrections are completed within 5 working days of notification of an addressing error.				
Twice a year, on or before January 15th and July 15, we will submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB.				

Current and Long-Range Planning

Protect, preserve, and promote the health, safety, and general welfare of county residents by providing high-quality, efficient, professional planning services. This is accomplished by proactively assisting residents, townships, and other community stakeholders in the development of long-range plans and through the implementation, amendment, interpretation, and administration of existing plans and ordinances. Examples of long-range planning activities include development of comprehensive plans, the outdoor recreation plan, and the farmland preservation plan.

OUTPUTS		<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Current Planning	Number of land use codes assigned to all new and existing parcels	550	~	~	~
	Number of staff reports prepared	27	22	21	10
	Number of new and corrected land use codes input into Ascent	550	~	~	~
Long Range Planning	Eau Claire County Comprehensive Plan (updated every 10 years; includes amendments and updates)	Adopted March 2, 2021	~	~	~
	Eau Claire County Farmland Preservation Plan (updated every 5 years)	2015	Dec-24	Dec-24	Dec-24
	Eau Claire County Land Records Modernization Plan (updated every 5 years)	2021	2021	2021	2021
	Eau Claire County Outdoor Recreation Plan (updated every 5 years) Other plans and reports on various issues as directed (ex: Bicycle-pedestrian plan, Outdoor Recreation Plan, Climate Action Plan)	Carbon emissions baseline study completed	Working on Outdoor Recreational Plan	Community Climate Action & Resilience Plan (CARP)	Farmland Preservation Plan; Town of Drammen Comp Plan

OUTCOMES

Ensure that 100% of long-range plans are consistent with statutory requirements and completed in the appropriate timeframes.

Complete 100% of other plans and reports on long-range issues within a timeframe that does not exceed 1½ times the projected timeframe.

Complete 100% of annual reports documenting consistency of development with the county's Comprehensive Plan and Farmland Preservation Plan, and the status of conditions that are intended to be protected, maintained, or improved.

All calls and emails answered within a timeframe of no more than 1 day (24 hours)

Attend at least 1 Towns Association Meeting

Participate in and provide technical assistance to at least one local jurisdiction each year on a project or plan amendment of mutual interest or jurisdiction (i.e. regional bike/pedestrian plan; comprehensive plan update, subarea plan, etc)

The Senior Planner has assisted the following Towns with updates to their Comp Plans: Lincoln, Otter Creek, Seymour, Washington, Union, and Pleasant Valley.

Recycling

Work in collaboration with solid waste haulers and private and public community organizations to provide residents with high-quality, efficient solid waste disposal and recycling services as well as provide education and information on ways to reduce, reuse and recycle waste and hazardous materials with the objective of diverting reusable and recyclable materials from the waste stream and protecting the environment.

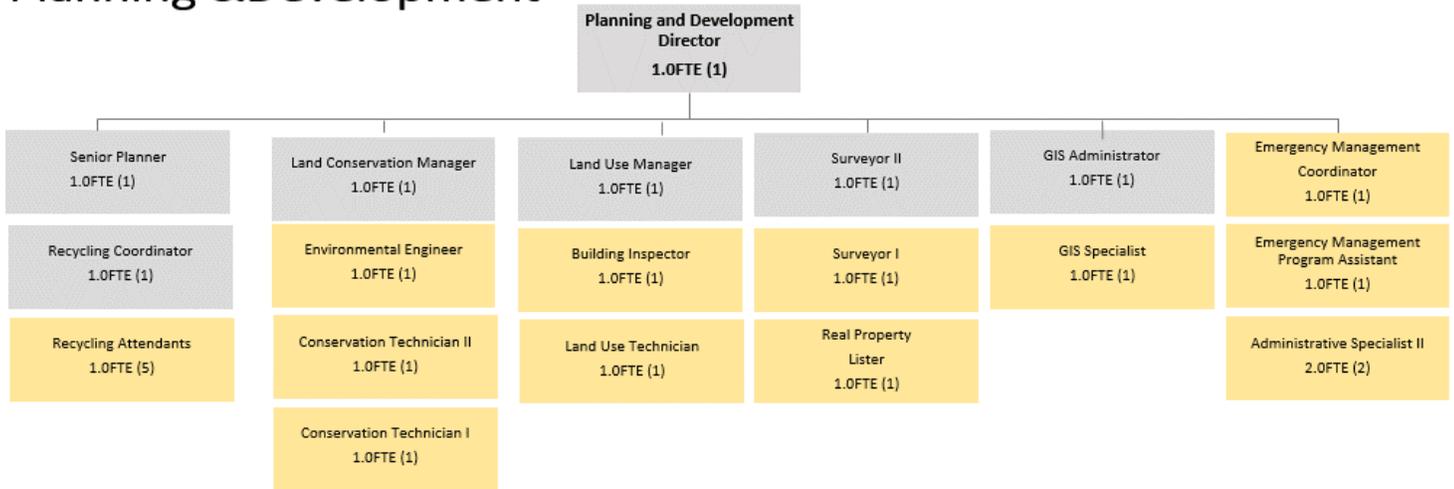
OUTPUTS	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Number of households participating in curbside recycling	30,401	30,623	31,180	30,844
Tons of recyclables collected and recycled	6,427	4,093	5,914	3,233
Number of Clean Sweep events held per year	2	3	3	3
Number of households participating in Clean Sweep	758	946	800	800
Pounds of household hazardous waste collected and disposed of in Clean Sweep	68,340	70,277	62,629	47,429
Cost per pound of hazardous waste recycling	\$0.57	\$0.55	\$0.56	\$1.02
Pounds of waste medication collected and disposed of	1,400	2,092	2,560	~

OUTCOMES	Benchmark	2020	2021	2022	2023
All residents receive current up-to-date educational information about recycling. Residents can access information through several platforms including social media, news, the county website, and an annual newsletter that is mailed to residents		Metric previously reported as a percentage.			46,000 newsletters mailed
Collaborate with First Choice Computer Recycling on year-round collection for E-Waste - most items are free to recycle for Eau Claire County residents.		2 annual events**	2 annual events**	> 490,000 pounds collected	690,000 lbs. collected
Use multi-media technology and other sources to more effectively communicate with county residents	# of posts on Facebook	65	128	170	210
Build and maintain undesignated fund balance to 30% of program annual budget	30%	>30%	>30%	28%	>30%
95% of households in Eau Claire County participate in recycling	95%	75%	75%	75%	74%
Increase participation in recycling by at least 100 single or multi-family households per year	# of households	379	222	557	-336 ***
All county residents have access to recycling services through curbside collection or rural drop-off sites	100%	100%	100%	100%	100%
Conduct at least two (2) Clean Sweep events annually	# of events	2	3	3	3

**Until 2022, two annual events were held to collect e-waste.
***Waste hauler audit in 2023 resulted in removal of duplicate records and other reporting errors.

STAFFING/ORGANIZATION CHART

Planning & Development



Year	2022
FTE	20.20