

Criminal Justice Services (CJS) Department

Criminal Justice Collaborating Council (CJCC)

2.1.2024

The Eau Claire Criminal Justice Collaboration Council (CJCC) was established by county board resolution in September of 2006. The Council provides coordinated leadership necessary to establish and foster collaboration within the criminal justice system. In 2021, the Criminal Justice Services Department was created to manage all programs established through the guidance of the CJCC. This department will continue to support and staff the CJCC.

Mission - Improve the administration of justice and promote public safety through planning, research, education, and system-wide coordination of criminal justice initiatives.

2023 Accomplishments

CRIMINAL JUSTICE SERVICES (CJS) DEPARTMENT

Established the Criminal Justice Services Department which will manage the Court-Ordered Community Service Program, Pretrial, Community Transition Center, and Data Analytics services/programs. CJS will also provide oversight and staffing support to the CJCC.

The focus of the CJCC for 2024 will be a review of the following. This charge was sent to the EBDM policy team for action.

EARLY DEFLECTION PROGRAMMING

Law Enforcement Opioid Abatement Efforts are supported with funds received by the Wisconsin Department of Health Services (WI DHS) from litigation agreements with the nation's three major pharmaceutical distributors (Cardinal, McKesson, and AmerisourceBergen) and Johnson & Johnson.

- Opioid Abatement Efforts by Law Enforcement
- Establish a Deflection program.
- Onboard a Data Specialist to track opioid data across the system along with outcomes of the deflection program.

Accomplishments

- Secured funding to send 4 members to Massachusetts to view Law Enforcement early deflection in practice.
- Secured cross-system grant as stated above. Collaboration with Public Health, Sheriff's Department, Human Services, and Criminal Justice Services
- Began recruitment for data specialist that will be funded through the grant and housed within CJS.

PEER SPECIALIST AND MENTAL HEALTH ENGAGEMENT

CJS received WI Department of Justice Pretrial Grant funding to support the use of peer specialists in the county jail. Persons who are incarcerated in the county jail and are placed on pretrial monitoring will meet with a peer specialist before release from custody. That Peer will then work with that individual throughout the pretrial stage. This work will cross collaborate with the CCI and deflection programs.

Reviewed system enhancements related to mental health (MH) or substance abuse disorders (SUDS) for those who enter our criminal justice system. With a significant focus placed on community deflection.

Accomplishments

- COMMUNITY COLLABORATIONS and INTERVENTIONS (CCI) continue to work with clients in the jail. Working with DHS to see how to further interventions where needed.
- Working with the Jail to establish MAT continuation for those currently receiving services before incarceration. Future review will look at the need and cost of an induction program.

DATA ANALYTICS

Enhancing the use and outputs from our data analytics staff

Accomplishments

- Created and published public dashboards for criminal justice statistics and jail statistics, including notable trends.
- Created a citation dashboard for ongoing diversion programs.
- Enhanced the internal jail and arrest dashboards to include such things as being able to determine if a 17-year-old was housed in JDC or ECCJ, where an inmate was last housed, residence at time of arrest, demographics of those in jail on any given day, etc.
- Conducted a medical assistance inmate analysis for jail admin.
- Assisted Public Health with their MCH Equity Grant by creating a comprehensive data dashboard.
- Created a sharepoint site for CJS with access to all internal dashboards.
- Prepared and presented drug data to the Opioid Taskforce.
- Provided opioid overdose death data for Trempealeau County.
- Provided training to the data analyst in Marathon County.
- Created an internal dashboard for the Public Safety Assessment program.
- Provided ongoing training to the DHS Data Analyst.
- Created dashboards for quarterly and annual reports for the Sheriff's Office.
- Developed a comprehensive Competency Dashboard for Jail Admin.
- Created and shared a data report for the Osseo/Fairchild Fire Department.
- Created a dashboard to share comm center calls by nature of call and linked that data to the data of all community members involved in the calls.
- Assisted Tiana in developing job description and interview questions for new Data Specialist position.
- Presented data accomplishments at NNCJCC.

INITIATIVE ENGAGEMENT

- Stepping up PEER LEARNING NETWORK (PLN): The National Association of Counties (NACo) has supported the County Justice Peer Learning Network (PLN). The PLN receives support from the John D. and Catherine T. MacArthur Foundation as part of the Safety and Justice Challenge <http://www.safetyandjusticechallenge.org/>. ECC will receive technical assistance to implement solutions to provide support for justice-involved individuals with mental illness using a racial and ethnic disparities framework. The PLN ran from January 2020 to June 2021 with quarterly virtual network calls and two peer exchanges (held in Spring 2020 and Spring 2021).
- **Member of WI Western Region Behavioral Health – CJCC -TAD networking meeting**
- Participated in the John D. and Catherine T. MacArthur Foundation’s Safety and Justice Challenge (SJC) Network Expansion: the **IMPACT Network**. The IMPACT Network expansion will engage both a group of current SJC sites and up to eight communities not receiving SJC funding to maximize what SJC sites have learned about how to accelerate behavioral health reform and diversion across the criminal justice system, with an emphasis on local jails, and with a commitment to pursue community-driven race-conscious solutions to reduce harm to populations overrepresented in, or disparately impacted by, the criminal justice system.
 - Facilitated SIMS mapping session for Eau Claire County
- **SET, MEASURE, ACHIEVE - The Council of State Governments (CSG) Justice Center** is hosting a virtual Community of Practice focused on positioning Stepping Up counties for success in Set, Measure, Achieve,(SMA). Set, Measure, achieve encourages counties to establish and reach measurable goals that demonstrate reduced prevalence of serious mental illness (SMI) in jails. Expansion: the **IMPACT Network**
- **Participation with NACo Familiar Faces** initiative. Through the Familiar Faces Initiative, the National Association of Counties empowers communities to share data and integrate care options between health and justice systems so they can intervene earlier, improve outcomes and reduce incarceration and hospitalization rates.
 - **A data dashboard** was created which identifies Familiar Faces (High Intensity Users), this information is shared with CCI group and LE-Co- responder and deflection group to establish continued care or intervention.

OTHER ACCOMPLISHMENTS

- Opioid Taskforce membership. CJS director is a member of the special committee, known as the Eau Claire County Opioid Settlement Task Force, for the purpose of developing an objective process for distributing and expending the Opioid Settlement funds in compliance with the required guidelines and criteria.
 - The Opioid Task Force will be tasked with recommending uses of the settlement funds to be used for opioid abatement purposes such as expanding addiction treatment and increasing the adoption of clinical best practices.
- Received continued funding for 2024 pretrial programming through WI DOJ with a fiscal increase to support wages and the addition of a peer specialist.

COURT-ORDERED COMMUNITY SERVICE PROGRAM

During 2023, the Court-Ordered Community Service Program continued to expand on the program redesign initiated in 2020. The broad goal of the program is to better meet the needs of defendants through evidence-based services and programming. The program was originally created to help develop a meaningful way to address jail overcrowding and improve our community. A Community Service sentence is primarily used for adult criminal offenders as an alternative to incarceration; it addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.

2023 Court-Ordered Community Service Program Accomplishments

- Research, and purchased, a new innovative department-wide software
- Performed extensive database clean-up on old systems (to prepare for transition to new software)
- Explored Dialectal Behavior Therapy (DBT) and Domestic Violence Prevention programming through CTC
- Expanded knowledge of Spillman (Jail software system) to verify sentences; this pertains to Capiases.
- Began redesigned program data collection and reporting
- Started receiving referrals from the Eau Claire County District Attorney's Office; referrals allowed defendants to complete hours to avoid a conviction or more severe charge
- Continued to add non-profit agencies, and Evidence-Based options (mainly counseling/treatment providers), to the program; this provides additional opportunities for defendants to complete hours
- Continued to work with the Jail to reduce the number of program denials/terminations since the Huber Center has been closed/at limited capacity due to COVID-19/staffing issues
- Collaborated with the new Jail Captain and Jail Lieutenant on the Capias process
- Began referring Failure to Report to Jail cases to the Eau Claire County District Attorney's Office

Continued to provide assistance to the Criminal Justice Data Analyst by maintaining automated reports for Pre-Trial Monitoring

PRETRIAL MONITORING

- Awarded DOJ pretrial grant for an additional year to support PSA staff and monitoring, this year's grant also extended funding for the use of a Peer Specialist within this program for up to 10 hours/week.
- Changed case management software from Avatar to EzSupervision.
- Successful completion of PSA's for initial court
- Participated and created PSA data dashboards and reviewed with the state.
- Achieved 81.36% appearance rate over three years for all defendants who've completed monitoring.
- Achieved 97.49% Concurrence rate over three years for all defendants who've completed monitoring.

- Achieved 57.34% safety rate over three years for all defendants who've completed monitoring.
- Cross-trained external stakeholders in the use and need of pretrial.
- Established clear non-compliance protocols with ECC courts allowing for the E-filing of all "pretrial notices of non-compliance" for easy access by judges and any assigned attorneys.
- Presented pretrial monitoring overview with Q & A to Eau Claire County stakeholders, public defenders, and district attorney's office.
- Worked with ECC data analyst to publish visual representations of annual data for future presentation.
- Worked with Community transition center to provide bus tokens to defendants apart of pretrial monitoring program who struggle with transportation to and from court dates and or regular check in's.

COMMUNITY TRANSITION CENTER(CTC)

Overall Program Goals: The Community Transition Center (CTC) assists clients in the criminal justice system to develop skills necessary for a successful return to full participation in a safe and supportive community. Transition provides effective evidence-based services, with the overall goal of alleviating jail population growth and reducing recidivism. The Chippewa Area Recovery Resource (CARR) program provides clinical outpatient treatment to individuals with substance use and mental health needs via group or individual services.

Accomplishments

CTC

- CTC Staff have continued to work with jail re-entry team on coordinating services with individuals in the jail including working individually with clients in the jail to address areas of need, connect with resources, and offer individual workbooks/curriculum for individuals about psychoeducational topics. CTC Care Coordinator has offered in person meetings at CTC upon release to continue service coordination into the community.
- CTC Completing third year of partnership with ECC's pretrial monitoring program.
- Pretrial Care Coordinator has been completing PSA assessment twice a week for Initial Appearance Court in the ECC jail and attended Initial Appearance Court daily.
- The first full year of the DAGP STAR program which led to an increase in referrals.
- Second year of OWI Early Intervention Program (JRI) having a SAC or higher credentialed case manager to monitor the OWI program. This has allowed for faster SUD assessments/reassessment to respond to client need and engagement in SUD treatment services in a timely manner.
- Continued to meet with Pretrial clients (PSA level 3 or 4) in custody after Initial Appearance court to schedule intake appointment.
- CTC staff completed Trauma Informed Care training and Motivational Interviewing
- Miranda and Amanda started Motivational Interviewing Coaching for CTC program and other LSS programs at 306 S. Barstow Office.
- Miranda was promoted to Clinical Supervisor for CTC program.

- DOC stopped sending referrals in the first half of 2023 due to concerns of possible overspending. July of 2023 DOC choose to focus primarily on clients at DOC funded housing to attend Full Programing at CTC.
- Drug Testing for DOC clients at CTC changed from an automatically included services to by request of agent only as of July 2023
- DOC required gender specific group programing. Due to lack of an appropriate number of referrals CTC stopped providing Psychosocial groups.
- CTC restarted and coordinated in person volunteer programing in the jail from community partners.
- CTC started a waitlist for DOC referrals in the last quarter due to a Care Coordinator being called to active military duty and time needed to recruit for, hire, and train in a new staff member.
- CTC collaborated with Community Service Program to provide individual meetings and group programing to individuals needing community service hours.
- Program Supervisor was trained in MRT DV (Moral Reconation Therapy-Domestic Violence) curriculum.
- CTC research, vetted, and transitioned to a new drug testing vendor (Options Lab and Reconnect) due to the prior vendor’s lab result return rates being over acceptable wait time. The new vendor has been meeting expectations.

Alignment with Strategic Plan

A Safe, Community	Quality and Meaningful Relationships	Robust Infrastructure
<p>A collaborative approach to offering deflection and diversion options.</p> <p>Provide harm reduction opportunities when referred to programming to include AODA treatment and care.</p> <p>Use of peer specialists in the jail and a collaborative approach to defection</p> <p>Collaboration with multiple coalitions for drug and alcohol abuse, and Mental health</p>	<p>We continue to create a culture of innovation by adapting ways to improve the justice system by use of evidence-based decision-making that are fiscally sound, and evidence-based.</p> <p>Continue to foster and facilitate cross-system collaborations (internal and external) on several projects. Active collaborations are with DHS, Public Health and Sheriff Dept on Opioid deflection</p>	<p>Working collaboratively with our data analyst to support departments with data extraction and analysis.</p>

FUTURE OPPORTUNITIES

Criminal Justice Services Department

- Host a strategic planning session for the CJCC.
- Host a system mapping session for EBDM
- Continued discussion with system stakeholders about the need for a county crime analytics department.
- Enhance our forward-facing data platform to be informative to the community.
- Improve the internal data platform to look for trends and be used for quarterly reports, decision-making, and predictive analysis.
- Work with the Department of Human Services to establish new programming that will replace restorative justice services.
- Schedule training and education options to focus on the continuation of EBDM principles, and pretrial needs.
- Establish with DHS, LE and others the Deflection Program for Eau Claire County.

Court-Ordered Community Service Program

- Implementation of new software system
- Visit agencies contracted with the program.
- Continue to utilize, and secure additional, Evidence-Based Programming options
- Seek options for defendants prevalent mental health issues
- Creation of a Power BI dashboard to report program stats

Pretrial Monitoring

- Create both internal and community-facing PSA dashboards.
- Working with State DOJ on state-wide performance measurements.
- Measure impact and success with the use of peer specialists.

Community Transition Center (CTC)

- Establish new average expected jail bed days saved for Pretrial Monitoring Program
- Review data of number of Pretrial referrals of PSA level 3 or 4 (or ordered to CTC in conjunction) and number of individuals who engage in pretrial programming at CTC to determine trends in why clients do and do not comply with CTC component of Pretrial Monitoring to establish next steps to increase participation.
- Create and streamline access to treatment services for DAGP STAR clients.
- Review use and purpose of current screens and assessment CTC is offering to determine which are the best to promote and utilize going forward within CTC and ECC Diversion Programs.
- Exploring psychoeducational group services that could support other ECC diversion programs.

PERFORMANCE MANAGEMENT

Criminal Justice Services Department (CJS/CJCC)					
The principal mission of the Council is to enhance public safety in Eau Claire County through community collaboration by ensuring offender accountability, providing evidence based decision making and evidence based programming that will support the rights and needs of stakeholders and victims. In addition, the Council is committed to providing the coordinated leadership necessary to establish and foster evidence based strategies for adult and juvenile offenders by build a system wide framework (arrest through final disposition and discharge) that will result in more collaborative, evidence based decision making and practices in local criminal justice systems.					
OUTPUTS	<u>2018</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u> <u>YTD</u>
Number of CJCC/EBDM presentations	96	92	54	48	21
90 % of members attend all regularly scheduled meetings	92%	94%	97%	96%	77% #
OUTCOMES	Bench mark (2010)	2020	<u>2021</u>	<u>2022</u>	<u>2023</u> <u>YTD</u>
Change in misdemeanor cases opened, in comparison to previous year (15% reduction goal)	1,764	1193 -14.2%	1119 -6.2%	1171 4.65%	1098 -6.58%
Change in felony cases opened, in comparison to previous year	852	1519 -17.2%	1429 -5.92%	1384 -3.14%	1314 -5.1%
Average annual change for total secure population only (based on barland growth)	144	159.6 -28.1%	180.2 12.9%	178.49 -0.95%	212.74 19.19%
Maintain a 1% average daily jail population growth rate (Total population)	263	199.8 -28.9%	186.2 -37.31%	194.37 -35.21%	227.56 -24.89%
*N/A applies when performance measurement data point is mid-year					
Community Service					
The Eau Claire County Community Service Program was created to help develop a meaningful way to address jail overcrowding and improve our community. Community Service is primarily used for adult criminal offenders as an alternative to incarceration. It addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.					
OUTPUTS	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Defendants Referred (ALL PROGRAMS)	229	196	253	148	159
Defendants Accepted (ALL PROGRAMS)	180	162	223	141	155
Defendants Denied/Terminated (COURT/PO)					7
Number of Jail Days Imposed (DENIALS/TERMINATIONS)	New data point in 2023				122

Number of Community Service Hours Ordered (TOTAL ALL PROGRAMS)	16,468	17,526	19,142	8,699	9,855
Average Number of Community Service Hours (PER CASE) (ALL PROGRAMS)	New data point in 2023				62
Number of Jail Days Ordered (DEFENDANT CHOSE CS INSTEAD)	New data point in 2023				365
Number of Community Service Hours Ordered (IN LIEU OF JAIL DAYS)	1,068	1,566	1,800	2,952	2,920
Number of Community Service Hours Completed (ALL PROGRAMS)	10,629	6,362	10,892	6,446	10,013
Number of Defendants Completed (ALL PROGRAMS)	145	98	82	104	148
Average Number of Active Defendants (MONTHLY)	144	129	212	247	218
Number of Jail Days Diverted (BASED ON TOTAL COMPLETED HOURS) (ALL PROGRAMS)	1,481	795	1,362	806	1,252
Capias Issued (ALL PROGRAMS)	New data point in 2023				1
Capias Cancelled (ALL PROGRAMS)	New data point in 2023				5
Surcharges Collected (ALL PROGRAMS)	\$21,460.00	\$10,016.00	\$13,260.50	\$6,970.50	\$8,750.00

Pretrial Services (DOJ grant 2020-2024)

The mission of Pretrial Services is to provide accurate and timely information to assist the Judicial Officers in Eau Claire County with making informed pretrial release decisions and to monitor defendants released on bond to promote compliance with court orders, and to support public safety.

OUTPUTS		2020	2021	2022	2023
Total booked into jail			2,692	2,941	2,926
Total PSA completed			956	1,104	1,275
Ordered to Pretrial Monitoring			318	285	210
Percentage recommended at level:	1	New program in December 2020	106 (33.3%)	94 (33.1%)	42 (20%)
	2		45 (14.2%)	34 (11.9%)	21 (10%)
	3		28 (8.8%)	27 (9.5%)	18 (8.6%)
	4		139 (43.7%)	129 (45.3%)	129 (61.4%)
OUTCOME MEASURES			2021	2022	2023
<i>Appearance Rate:</i> The percentage of supervised defendants who make all scheduled court appearances.		New program in December 2020	90.1% (91 of 101)	65.2% (86 of 132)	73.8% (73 of 99)
<i>Concurrence Rate:</i> The ratio of defendants whose supervision level or detention status corresponds with their assessed risk of pretrial misconduct.			97.5% (310 of 318)	95.8% (273 of 285)	98.6% (207 of 210)

Safety Rate: The percentage of supervised defendants who are not charged with a new offense during the pretrial stage.		69.3% (70 of 101)	41.7% (55 of 132)	56.6% (56 of 99)
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Community Transition Center (CTC) (Contract)

Contracted services include; CTC bond monitoring, CTC programming for court orders, DOC and treatment court referrals, delivery and monitoring of jail programming, COMPAS, OWI early intervention, and RAPP programming

OUTPUTS		<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u> <u>YTD</u>
Number of referrals to the program		788	405	325	382	337
Number of clients received services		445	244	187	221	197
Number of clients who were referred but never started		343	161	138	161	140
Number of Discharges:		376	169	144	57	125
Number of Successful discharges		170	88	86	26	76
Number of Terminations		206	81	51	31	49
Number of pretrial referrals		572	324	223	72	201
Number of bed days diverted		20,221	21,356	12,572	8,724	11,320
Level of supervision (to include all active clients for that year)	Full Case Management	125	51	43	100	69
	Group only	50	7	9	32	11
	Number tests administered	12,149	5,266	3,529	4,210	999
	% of positive UA/BA	7.56%	20.56%	14.67%	22.00%	14.00%