

Planning and Development

The Department of Planning and Development provides internal technical and professional services to all Eau Claire County operations, as well as externally to state and federal agencies; local governmental partners, the development community; and county landowners, residents, and visitors. Additionally, Planning and Development balances the use and protection of natural resources with the economic growth of the county to enhance the quality of life for current and future generations. The six programs of Planning and Development provide customer-focused services and are organized into the following program areas: Emergency Management, Land Conservation, Land Records, Land Use Controls, Geographic Information Systems (GIS), and Planning & Solid Waste Management (Recycling and Sustainability).

2022 Accomplishments – Highlights

Staffing changes impacted 8 of the 20 FTE positions in P&D in the following programs: Land Conservation, Land Use, Land Records, Emergency Management, and Administration. These changes included 2 hires from within the department, 1 hire from another county department, and 5 outside hires that were completely new to the county. This takes a tremendous amount of time and commitment to onboard these staff.

Emergency Management

- Outreach to municipalities: Emergency Operations Plan template and Incident Command System/EM training for Sr. Appointed and Elected Officials
- Applied for and received three new limited term grants in the fourth quarter.
- Staffing change of EM Program Assistant to 1.0 FTE – Onboarded the EM Program Assistant in the fourth quarter.
- Public Information training provided (3-day FEMA class, 2 social media classes)
- Assisted local emergency response agencies by utilizing our Rave notification system for several incidents.
- Completed all required training, exercises, and plan updates to ensure grant deliverables were met.

Land Conservation

- The Eau Claire County Land & Water Resource Management Plan was presented to the State's Land and Water Conservation Board on December 6, 2023. The Board recommended approval with a unanimous vote. The plan was later certified in January.
- Worked closely with the Lake Altoona Lake District leadership planning for the Bedload Sediment Collector.
- Supported the Special Land Donation Committee to acquire the Mathy property in the Town of Brunswick.
- The fourth year of the no-till drill (planter) program where another 605 acres planted using the planter.
- 44,760 acres enrolled in the Farmland Preservation Program
- 26,025 trees sold through the tree sale program.
- 577 landowners contacts.
- Continue to work with area farmers to start a new Producer-Led Group in Eau Claire County

Land Records

Field Surveying

- Created legal description and performed a boundary survey and site evaluation for a 230+ acre parcel of land to be donated to Eau Claire County (Mathy Donation).

- Evaluation of Town 26 North, Range 6 West data collected. Just prior to the above noted position's pause, the field data collection for this area was nearing 80%. We are analyzing that data to make next-step determinations on accept, reject, or gather additional information.
- Staff was able to visit, reference and reset PLSS Section Corner monuments on all road project areas and drafted tie sheets preserving said corners.
- Reviewed 48 preliminary CSM's.

Real Property

- Our Real Property Lister processed 2,275 land documents
- Training our Administrative Specialist to aid public, assessors, or officials on subjects of Real Property issues, assessment and tax role preparation.
- Process all prior year recorded documents pertinent to land records by January 31 and provide assessors with working roll for upcoming year.

Land Use Controls

- Complete Nonmetallic mining annual reports with submittal to WDNR
- Estimated value of issued land use permits was \$73 million dollars
- Issued 341 land use permits
- Reviewed and approved 143 new lots, up from 96 from 2021
- Processed 42 complaints, down 10 from 2021
- Staff attended two Town Association meetings
- 2022 permitting activity paralleled 2021, 2020 and 2019 activity.

Geographic Information Systems (GIS)

- Pro Parcel Fabric Project- Completed our data migration to the Pro Parcel Fabric data framework. We are now live editing in the Pro Parcel Fabric. This project included extensive staff training to manage record driven workflows and data quality.
- Updated our GIS data publication automation scripts to work with the new Pro Parcel Fabric and the new 3.0 version of the python scripting language. The publication scripts push data updates from the production editing environment to the publication database and subsequently to the web.
- NG911 Project- Successfully awarded \$29,500.00 from the DMA OEC NG911 GIS Grant.
- GIS Web Page receives an average of 10,000 page views per month, providing users access to GIS information and application services online.
- 1,319 addresses created or updated into the address layer in GIS

Planning & Solid Waste Management (Recycling)

Long Range (Comprehensive) Planning

- Worked with the Town of Pleasant Valley to update their Town Comprehensive Plan

Current Planning

- Worked with the City of Eau Claire and Altoona to develop a regional housing study to provide a more detailed understanding of the existing housing stock; the housing market, including gaps; and to identify strategies and actions to meet the needs of current and future residents.
- Prepared and presented 21 staff reports for rezone requests in 2022.
- Assisted various departments with their planning projects.

Solid Waste Management and Recycling

- Adoption of the County Climate Action and Resiliency Plan (CARP)
- Expansion of our electronics recycling program which provides free electronics recycling to Eau Claire County residents and in 2022 collected over 490,000 pounds of various electronics to be recycled by First Choice which is a Zero Landfill company.
- Our mattress collection event we hosted in August in partnership with 7 Rivers Recycling, Kersten Family Junk Removal, and No Boundaries Tiny Homes diverted over 200 mattresses from the landfill for an affordable price to residents. Now, in 2023 that program has encouraged several private companies to explore expanding their services to offer mattress recycling collection events.
- Recycling special collections events, including household hazardous waste Clean Sweep, electronics waste collection events, curbside bulk item pickup, and curbside yard waste collections are all proceeded as scheduled. There was excellent participation during the Clean Sweep and electronics waste collection events with 2,076 cars served between the events.
- Collected 62,629 lbs. of hazardous materials, and 6,400 lbs. of batteries during between the Clean Sweep events and drop offs in 2021.
- Completed an internal audit on the recycling program.

Alignment with 2020 – 2022 Strategic Plan

GOAL 1: Stabilize Finances and Operations	GOAL 2: Enhance communities and the equity of citizens' lives	GOAL 3: Position County for economic development
<ul style="list-style-type: none"> • Annually develop financially responsible department budget. • Continue to identify outside funding opportunities/sources that would offset dependence of levy dollars. • Maintained internal controls and reconciliation processes within department in coordination with County directive. • Review departmental fees annually to verify the fees cover administrative costs and services without putting a burden on the citizens of Eau Claire County • Incorporate sustainability planning into operational and capital budgeting. The CARP for internal departments was adopted by the County Board. • Use the carbon neutrality survey results to identify types of best practices that can be used in county buildings to lower the county's overall carbon footprint. • Evaluate department operating procedures to identify areas to improve efficiencies and to save costs. 	<ul style="list-style-type: none"> • Enhance the department's online permitting services to allow 24/7 submittal of permit applications along with the acceptance of fees. This will also create efficiencies and improve overall effectiveness with our delivery services. • Support the expansion of Rural Broadband in the County through the efforts of the County's Broadband Committee. • Provide outreach programming for the professional development community, engineering and planning consultants, agricultural partners, excavating companies, Chippewa Valley Realtor's Association, Chippewa Valley Home Builder's Association, Eau Claire County Town's Association, and others on related departmental services and processes. • Continue staff training/education/conference opportunities that will promote staff development, resulting in continued excellent customer service, increased morale, and job knowledge. • Department communications need to align with public expectation for reasonable response time. • Continued to serve as the lead agency for internal planning efforts, preparing the update to the County Hazard Mitigation Plan, County Comprehensive Plan, and engaging staff in other similar projects. 	<ul style="list-style-type: none"> • Staff and the committee will review department policies and county land use and building codes on an annual basis to ensure alignment with the goals and policies of local and county comprehensive plans, protecting property values, and fostering both development and economic growth, while complying with local, state, and federal law. • Support economic development in the rural parts of Eau Claire County. This includes supporting ag. tourism, ag. related businesses, and properly located commercial developments. • Continue to provide professional planning assistance and guidance to Towns for preparing updates to their respective comprehensive plans and other special projects. • Partner with Eau Claire Economic Development Corporation to develop a plan to attract businesses to Eau Claire County that support diverse and equitable job force.

2023 Future Opportunities

The current economic activity remains strong within Eau Claire County and while early 2023 numbers suggest a similar development activity as we did in 2021. I caution the heightened expectations as there are a lot of factors that could impact permitting activities in 23', such as interest rates, raising construction costs, limited housing stock, work force impacts, and the availability of affordable housing. Planning and Development serves as one of the frontline teams to foster and guide growth through a variety of means and/or efforts. In 2023, Planning and Development teams will be implementing updates to the county code that are meant to better adapt codes and regulations to meet current needs and emerging trends of the development community, while at the same time protecting and preserving our most sensitive or vital natural and cultural resources. The County Board recently adopted the update to the County's Land and Water Resource Plan that will provide the workplan for Land Conservation projects for the next 10 years.

Innovate and Adapt

- The Community Sustainability Work Group will identify strategies and projects, including potential energy efficiency upgrades to county facilities, investments in renewable energy generation, and investment in electric vehicle charging technology, to meet the County's interim 50% Greenhouse Gas (GHG) emissions target by 2030.
- Assist with the conversion and updating of GIS data to the NG911 Wisconsin standard data format.
- Continue to expand utilization of technology to improve public access to data, internal and external communications, efficiency of operations, and timely response to inquiries.
- Complete the final adoption of the Zoning Code Comprehensive Code Update.
- Provide education to the County Board on the rezoning process, remonumentation program, comprehensive planning. Negative sentiment towards and public opposition of development is a significant and growing issue that impacts the ability of property owners and developers to provide desired and needed housing in the community consistent with town and county comprehensive plans and land use regulations.
- Complete back scanning of all paper land use files into Laserfiche to eliminate its paper folders.
- Continue cross training across all Planning and Development programs to improve overall efficiencies, so it does not delay completion of the important processes/projects. This effort supports long term succession planning as well.
- Promote staff development by allowing staff to attend training and education. This will grow and offer excellent customer service.
- Increase focus on social media as part of public education programs and a means to disseminate information to the public accurately and efficiently.

Improve Collaboration

- Collaborating with Hands of Peace to design an after-school curriculum around the environment and a student's relationship to the Earth through art.
- Continue to participate with the Wisconsin Local Government Climate Coalition to advocate for climate change focused policies at the PSC.
- Partnering with 7-Mile Landfill to develop a local mattress recycling program in Eau Claire County.
- Designed the Beaver Creek Recycler with Beaver Creek Reserve team along with the Sustainability Intern.
- Continue partnering with First Choice Computer Recycling to offer free year-round electronics recycling to county residents.
- Working with City of Eau Claire and Altoona to develop a regional housing study to provide a more detailed understanding of the existing housing stock; the housing market, including gaps; and to identify strategies and actions to meet the needs of current and future residents.

- Collaborating with the Health Department on the Medical Reserve Corps (MRC) program and supporting the MRC Special Project position.
- Collaborate with the Groundwater Advisory Committee and the US Army Corps of Engineers on a county-wide groundwater flow and quality study.
- With increasing public awareness of groundwater protection, additional resources will be needed by Land Conservation, including increased collaboration with public health and the Wisconsin Department of Natural Resources.
- Working with the Lake Districts to select a drone from grant funding they have been awarded.
- Collaborating with Downtown Eau Claire Incorporated (DECI) to develop a Zero Waste Takeout program with local restaurants.
- Continue working on a solution for the stormwater facilities maintenance of the outlots and their ownership in subdivisions/CSMs.
- Continue to provide training and assistance to municipalities (townships) on emergency management and their requirements under State Statute 323.14.b
- Collaborating with the County Department Heads to update County's Continuity of Operations/Continuity of Government (COOP/COG)
- Continue to assist the Eau Claire County Broadband Committee to develop a Broadband, Equity, Access and Deployment local plan to serve Eau Claire County with improved broadband services, digital equity and literacy programs.
- Collaborate with and provide technical assistance to other departments and towns in the county to complete comprehensive zoning code updates.
- Provide continual coordination, collaboration, and support for Town partners regarding planning and zoning activities.
- Review merging the County and City's staff in area of real property listing for efficiency and overall effectiveness.
- Continue working with the County Highway Department to implement the County Bicycle Pedestrian Plan.
- Land Conservation will continue to implement the Eau Claire River Watershed Management Plan. This multi-agency and partners, multi-county collaborative effort takes a more comprehensive and proactive approach to improve water quality and enhance overall environmental health of this significant water resource for residents and visitors of Eau Claire County.
- Expand recycling education to the school systems in Eau Claire County and increase recycling audits for multi-family units in the County.
- Improve communication with area legislators as changes in state law can create inconsistencies with local regulations.
- Develop additional public/private partnerships (medical, faith based, media, vendors) for emergency management efforts.

Financial Stability

- Identify key economic strategies for the rural Eau Claire County while working with the Eau Claire Economic Development Cooperation with a focus on rural transit, agricultural, residential, and commercial, tourism, broadband, recreation, and other areas that impact economic activity.
- Housing supply and affordability continues to be an ongoing concern in the Chippewa Valley as housing supply continues to be insufficient to meet demand, and other factors, such as neighborhood resistance to new developments and rising home prices put pressure on affordability.
- Working with the Wisconsin Local Government Climate Coalition to develop funding proposals for statewide programs that will have direct impact to Eau Claire County and its residents in energy efficiency, electrification, and EV infrastructure.
- Identify specific opportunities, projects, partners, resources, and funding sources to achieve measurable reductions in GHG emissions and cost savings for county operations.

- Continue to upgrade the department's vehicles to electric or hybrid where it makes fiscal sense and conforms with the county's carbon neutrality goals.
- Evaluate department operating procedures to identify areas to improve efficiencies and to save costs.
- Continue to leverage grant dollars to support P&D programs area and staff.
- Continue to implement the Nine-Key Element Plan of the Eau Claire River Watershed to address water quality and quantitative issues of the Eau Claire River. Identify other funding sources to support this watershed initiative to proactively address causes of water quality degradation in Eau Claire County.
- Commence 5-year update to County Farmland Preservation Plan
- Continue to promote increased participation in the Farmland Preservation Program and the Golden Triangle Ag Enterprise Area.
- Continue to evaluate the department's performance management metrics to ensure our outcomes align with the County Board strategic goals and replace outdated metrics where necessary.

Performance Management

Emergency Management

Emergency Management Planning provides planning, training, and exercise to clarify disaster response roles and issues relating to all community threats in preparation for development of response plans and agency protocols. With emergency service departments and community organizations, identify roles, resources, and management needs that exceed local capabilities during disaster response in order to locate disaster assistance through regional, state, and federal agencies.

OUTPUTS	2019	2020	2021	2022
Number of media events to provide information on disaster preparedness	27	15	28	26
Number of Emergency Operation Plans updated during the year (13 ANNEXES)	13	13	15	15
Number of Emergency Off Site Plans updated per year	10	10	10	10
Number of emergency response exercises that are supported during the year	4	3	3	6
Number of Hazard Mitigation Plan funding grant requests (updated every 5 years)	Plan adopted in 2019	N/A	N/A	N/A
Number of HazMat Team spill responses	0	1	0	0
Plan for two tabletop, drill or exercises per year	4	2	2	6

OUTCOMES	Benchmark	2019	2020	2021	2022
Complete media campaigns annually as listed below - Tornado Awareness Campaign - EPCRA Outreach Campaign - Additional Outreach Campaigns - Provide a minimum of two speaking engagements annually to improve public awareness with an evaluation tool before and after to measure change in hazard mitigation awareness.		Metric previously reported as a percentage. Completed Grant Requirements		Grant requirements were met	Grant requirements are met
Update 50% of County Departments COOP and COG plans each year (100 % in each two year cycle)	13	*Changes at Dept head Level	No work done due to COVID-19. Plan to revamp COOP/COG in 2022/2023 due to lessons learned	No Update	Plan revision in progress
Work with three new external partners			Chippewa Housing Authority, EC Housing Authority, Many community orgs due to COVID-19 response	NOAA leadership, International Association of Emergency Managers, FEMA-Emergency Management Institute	Badger State Boys, WEM P3 Conference, WEMA Board of Directors
Develop Public-Private Partnerships			Disaster Ready Chippewa Valley-No events in 2020	Disaster Ready Chippewa Valley workshop Dec. 2021	DRCV Workshop June 14, WEM P3 Conference (Oct)
Increase in Social Media Followers			FB-Over 3,800 followers, Twitter-Over 1,200 followers, Rave-1,900 signed up, Instagram-300 followers	FB-Over 4,400 followers, Twitter-1,300, Rave-2,257 signed up, Instagram-400 followers	FB-Over 4,500 followers, Twitter-1,300, Rave-2,400 signed up, Instagram
Assist with Local, State, Federal disasters			1 (COVID-19)	1 (COVID-19)	2 (winter storms)
Work with 6 different internal departments			Had interaction with all depts due to COVID-19	Health, Sheriff's Office, P&D, Highway, Human Services, Administration	Health, Sheriff's Office, Admin, P&D, Highway, DHS
Support continuation of the hazardous materials spill response team contract to remain prepared for chemical spill incidents			Metrics previously reported as percentages. Completed Grant Requirements	Grant requirements were met	Grant requirements are met
Complete grant application for consulting work on the county hazard mitigation plan				N/A	N/A
Complete State and Federal grant programs to receive full eligible grant amount				Grant requirements were met	Grant requirements are met

Land and Water Conservation

The Eau Claire County Land and Water Resource Management (LWRM) Plan outlines programming for the Land Conservation Division (LCD) to protect and conserve the County's natural resources, reduce nutrient and sediment inputs into our waters, maintain productive agricultural lands, and preserve special habitats on the landscape. Activities encompass several subprograms including; Erosion Control & Storm Water planning/permitting, Lake Rehabilitation, Groundwater Protection, Cost-Share to landowners, State Ag & Urban Non-Point Pollution Standards administration, Animal Waste Ordinance administration, Nutrient Management Planning, Farmland Preservation compliance, Wildlife Damage Program, Conservation Tree Sales, Land Stewardship, and other outreach activities. Many of these programs are mandated under the authority of Wisconsin Statute 92 as directed by the Land Conservation Commission.

OUTPUTS	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of landowner contacts	270	198	210	577
Number of acres planned for Nutrient Management	24,594	24,723	25,520	16,291
Number of acres planted with the No-Till Drill	---	622	1022	353
Number of acres controlled to allowable soil lost (T)	85,557	#	#	16,440
Number of animal waste storage facilities constructed	---	---	---	0
Number of unused animal waste storage facilities properly closed	3	3	3	0
Number of Conservation Best Management Practices (BMPs) installed (not listed above)	4	14	6	37
Pounds of Phosphorus Reduction achieved	3,720	2,142	5,945	3,145
Tons of soil (sediment) Reduction achieved	---	452	1,324	3,124
Number of erosion control & stormwater permits issued	45	36	23	36
Number of acres enrolled in Farmland Preservation Program (FPP)	46,570	47,868	45,636	44,760
Number of acres enrolled in Agriculture Enterprise Area Program (AEA)	7,016	7,583	7,583	7,618
FPP tax credit dollars made available to landowners via LCD review	\$365,313	\$376,420	\$ 361,215	\$353,330
Number of trees sold	** 23,519	23,403	30,700	26,025
Number of wildlife damage complaints addressed	8	5	3	8

** 2019 Tree sale included Native Plant sales for the first time. 800 native plants were sold in 2021
Due to COVID-19 the Transect Survey was not performed in 2020 or 2021. The Transect Survey provided these numbers.

OUTCOMES	Benchmark	2019	2020	2021	2022
Percent of Eau Claire County Cropland in compliance with nutrient management performance standard.	add'l 2% annually	22%	22%	22.89%	13%
Percent of Eau Claire County Cropland in compliance with Tolerable Soil Loss (T), based on Transect Survey ***	add'l 2% annually	77%	#	#	#
At least 80% reduction in Total Suspended Solids (TSS) on construction sites as a result of Stormwater Permitting	80%	86%	83%	95.38%	88%
Targeted Watershed Inventories completed on at least 1,000 acres/year	1,000 acres	---	---	---	---
Additional Conservation grant funding opportunities sought	3	6	---	1	2
Provide public outreach or education presentations / workshops	5	26	21	17	24
Provide one-on-one conservation outreach or education contacts to Eau Claire County residents	200	274	245	248	355
Review/revise at least 50 conservation plans each year to evaluate whether or not farmers are in compliance with Title 17.04 Ag Performance Standards or have conservation needs	50	44	43	21	55

Due to COVID-19 the Transect Survey was not performed in 2020 or 2021. The Transect Survey provided these numbers.
*** 2019 field data was updated and corrected to better reflect actual cropland areas of the survey.

Survey/Land Records

A Dependent Resurvey of the United States Public Land Survey System (PLSS) that comprises Eau Claire County. The Public Land Survey System is the backbone that supports our real estate and property ownership framework. A major component includes the perpetual maintenance of 2,000 Eau Claire County corners, accessory survey monuments, together with all supporting documentation. An additional facet of the Land Records Division is to serve as the library of survey maps for the County. Filing and cataloging survey documents is an ongoing operation and preparing those survey documents for web research is a new, key component for this division.

OUTPUTS		<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of PLSS Corners replaced by maintenance		29	24	12	62
Number of PLSS Corners with Survey-grade Latitude/Longitude values determined		59	0	0	56
Percentage of total County monuments perpetuated		5	7	3	6
Number of documents uploaded for web research		285	258	249	342
OUTCOMES	Benchmark	2019	2020	2021	2022
2,000 PLSS Corners will be perpetuated to standards of the United States Code, Title 43, Chapter 17; Wisconsin Statute 59.74 and the Wisconsin Administrative Code A-E 7. ~1,250 are complete	750	98	144	46	118
Each of the correctly perpetuated PLSS Corners will serve as the framework from which to construct the base parcel maps in the County's Geographic Information System (GIS) and for tracking of parcels for the Real Property Program.	750	127	130	46	56
Number of monuments visited, located, perpetuated and replaced (if needed) per year.	60	98	51	46	118
Upload all filed map documents to website; 5,550 total at start of project.	5,550 (3,300 complete) plus new receipts	153	114	249	198
2,000 documents/document folders will be available for web-researchers. -Number represents project area docs.	2000	132	144	36	144
All road projects provide notification to our office prior to the destruction of any monuments occurring during road work.	100%	100%	100%	100%	100%

Real Property Listing

Coordinate and maintain up to date and accurate assessment information for 17 municipalities. Integrate and monitor all real estate and personal property data into the Land Records software systems for assessment and taxation purposes to ensure Eau Claire County maintains an open and accountable process with equity in taxation. Coordinate the assessment process - including those prescribed by the Department of Revenue - collaborating with state, county, municipal and private sectors.

OUTPUTS	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of municipality property rolls finalized during the year	17	17	17	17
Number of municipality parcel data provided to Land Use Controls	17	17	17	17
Number of documents processed	1844	1140	1,720	2275

OUTCOMES	Benchmark	2019	2020	2021	2022
Affected parties are notified by First Class Mail when a mistake is found in their recorded document. Number reflects letters sent.		13	12	15	8
All CSM's are processed to reflect new land configurations and acreages.		54	48	59	51
Parcel Splits, Combines, Plats and Annexations (from MENS table)		New 2020 Metric	196	124	64

Other Outcomes					
Provide current parcel information to the public through the County website by supplying GIS staff with parcel split and ownership changes.					
Yearly Assessment data conforms to current standards set by the State and Statement of Assessment is provided to the State Department of Revenue with municipal assessors and clerk approval.					
Process all prior year recorded documents pertinent to land records by January 31 and provide assessors with working roll for upcoming year.					
Administrative Specialist trained to aid public, assessors or officials on subjects of Real Property issues, assessment and tax role preparation.					

P&D - Code Administration - Land Use and Building

Land Use Code: The Land Use Controls division administers the county's land use codes. The land use code implements policies and objectives based in the county comprehensive plan. The land use code applies to all land and water located outside the limits of incorporated cities and villages in towns that have adopted county zoning, which include 9 towns; additionally floodplain, shoreland, subdivision, and non-metallic mining apply to all 13 towns.

Building Code: The Land Use Controls division also administers and enforces the one and two family dwelling and commercial building codes. The purpose of the program is to promote the development of quality housing, public buildings and places of employment and to protect the health, safety and welfare of the public and employees.

OUTPUTS		<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Land Use Code:	Land use permits issued:	348	344	369	341
	Conditional use permits processed:	19	23	24	22
	Variance and Appeals processed:	5	1	3	3
	Lots approved via Certified Survey Map or Plat	102	196	96	143
	Complaints received:	64	37	52	42
	Text amendments processed:	0	0	0	0
	Value of new construction in millions:	\$43	\$55	\$67	\$73
Building Code:	Residential UDC permits issued:	276	256	345	334
	Residential UDC permits issued for new dwellings:	85	82	97	84
	Commercial building permits issued:	45	52	State Authority	State Authority
	Number of complaints received:	7	5	3	2
	Value of new construction in millions (Residential/Commercial):	\$41	\$34	\$34	\$47

OUTCOMES		<u>Benchmark</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
	Develop a new zoning ordinance that will continue to enforce the policies, goals and objectives of the County's comprehensive plan, along with meeting the township needs of while providing improved services to the community by creating an user friendly code with charts and easy to understand text.	Adopt Code	10%	50%	90%	99%
	<ol style="list-style-type: none"> 1. Organize and participate in the Town/County Annual Forum Meeting 2. Attend Town Association Meetings 3. Attend regular Town Board Meetings throughout the year. 				Annual	2 Town Association Meetings

Uniform Dwelling Code and/or Commercial building permit applications will be reviewed within 10 working days of filing the application with the department.

Inspect all Uniform Dwelling Code and Commercial Building Permits within 2 working days following the request for inspection.

Land use permit applications will be reviewed for compliance with the County Code within 10 working days of filing the application with the department.

Investigate all complaints filed with the department within 5 working days.

All written compliance notices will be issued within 5 working days where staff concludes the complaint to be in violation of the code.

Geographic Information System (GIS)

The Geographic Information System (GIS) Division is responsible for the production and improvement of county base maps including: Tax Parcel, 911 Street Centerline & Addressing, Supervisory Districts, Zoning, and others. GIS technology helps Eau Claire County to streamline business practices while adhering to complex political and regulatory requirements. GIS mapping and analysis are critical components of Farmland Preservation, Comprehensive Planning, Ground Water Protection, Emergency Management, and Land Use and Zoning.

OUTPUTS	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of Parcel Splits, Combines, Plats and Annexations produced during year	196	196	123	128
Tax parcels were either newly created or had their boundary modified.		334*	677	943
Number of Addresses created or updated for 911	149	289	1031**	1319**(210 new applications)
Eau Claire County Land Information Plan (2019-2021)	Plan is current through 2024.			
Submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB	2	2	x	
Searchable survey documents uploaded to the GIS website	x	x	x	
OUTCOMES				
Completed a Land Information Plan describing current status of county GIS and plans for 2016-2018. Received Strategic Initiative Grant and retained fees funding to further our GIS innovation and achieve goals of WLIP and public/county.				
The GIS Program's solutions will conform to Eau Claire County's Land Information Plan.				
GIS Web Page receives an average of 10,000 page views per month, providing users access to GIS information and application services online.				
Collaborated with the Land Records Division to make Survey Documents accessible to the public on the GIS website. In 2016 we uploaded, spatial referenced, and made searchable PLSS Timesheets, Map of Surveys, and Section Breakdown.				
The GIS Division used a WI DOA Strategic Initiatives Grant to convert our parcel data to ESRI's Parcel Fabric and the LGIM. The project improved workflow processes and will increase parcel geometric accuracy over time.				
New addresses assigned are accurate.				
100% of property address corrections are completed within 5 working days of notification of an addressing error.				
Twice a year, on or before January 15th and July 15, we will submit current boundaries of Municipalities, Wards, and Supervisory Districts to LTSB.				
<i>*YTD indicates Jan-Jun Results</i>				
** A significant incress in address preparing our data for NG911				
* New mesurement with new parcel fabric				

Current and Long Range Planning

Protect, preserve, and promote the health, safety, and general welfare of county residents by providing high-quality, efficient, professional planning services. This is accomplished by proactively assisting residents, townships, and other community stake-holders in the development of long-range plans and through the implementation, amendment, interpretation, and administration of existing plans and ordinances. Examples of long-range planning activities include development of comprehensive plans, the outdoor recreation plan, and the farmland preservation plan.

OUTPUTS		2019	2020	2021	2022
Current Planning:	Number of land use codes assigned to all new and existing parcels	325	550	~	~
	Number of staff reports prepared	24	27	22	21
	Number of new and corrected land use codes input into Ascent	320	550	~	~
Long Range Planning	Eau Claire County Comprehensive Plan (updated every 10 years; includes amendments and updates)	1	Adopted March 2, 2021	0	0
	Eau Claire County Farmland Preservation Plan (updated every 5 years)	0	2015	Dec-24	Dec-24
	Eau Claire County Land Records Modernization Plan (updated every 5 years)	0	2021	2021	2021
	Eau Claire County Outdoor Recreation Plan (updated every 5 years) Other plans and reports on various issues as directed (ex: Bicycle-pedestrian plan, Outdoor Recreation Plan, Climate Action Plan)	Bike Ped Plan: 2019	Carbon emissions baseline study completed	Working on Outdoor Recreation al Plan	Community Climate Action & Resilience Plan (CARP)

OUTCOMES

Ensure that 100% of long range plans are consistent with statutory requirements and completed in the appropriate timeframes.

Complete 100% of other plans and reports on long-range issues within a timeframe that does not exceed 1½ times the projected timeframe.

Complete 100% of annual reports documenting consistency of development with the county's Comprehensive Plan and Farmland Preservation Plan, and the status of conditions that are intended to be protected, maintained or improved.

All calls and emails answered within a timeframe of no more than 1 day (24 hours)

Attend at least 1 Towns Association Meeting

Participate in and provide technical assistance to at least one local jurisdiction each year on a project or plan amendment of mutual interest or jurisdiction (i.e. regional bike/pedestrian plan; comprehensive plan update, subarea plan, etc)

The Senior Planner has assisted the following Towns with updates to their Comp Plans: Lincoln, Otter Creek, Seymour, Washington, Union, and Pleasant Valley.

Recycling

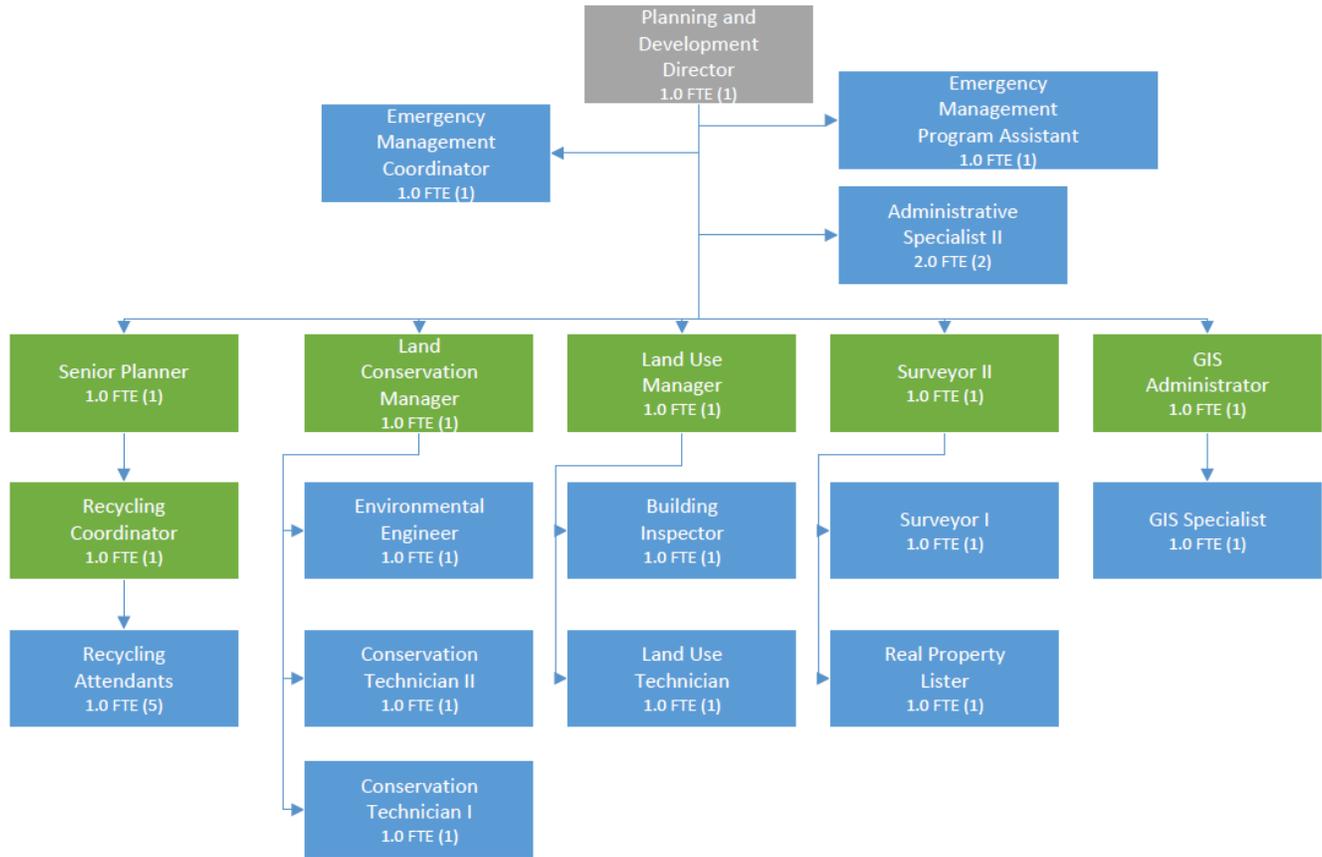
PROGRAM OBJECTIVES: Work in collaboration with solid waste haulers and private and public community organizations to provide residents with high-quality, efficient solid waste disposal and recycling services as well as provide education and information on ways to reduce, reuse and recycle waste and hazardous materials with the objective of diverting reusable and recyclable materials from the waste stream and protecting the environment.

OUTPUTS	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of households participating in curbside recycling	30,013	30,401	30,623	31,180
Tons of recyclables collected and recycled	6,619	6,427	4,093	5,914
Number of Clean Sweep events held per year	3	2	3	3
Number of households participating in Clean Sweep	1,188	758	946	800
Pounds of household hazardous waste collected and disposed of in Clean Sweep	80,835	68,340	70,277	62,629
Cost per pound of hazardous waste recycling	\$0.74/lb	\$0.57/lb	\$0.55/lb	\$0.56/lb
Pounds of waste medication collected and disposed of	1,850	1,400	2,092	2,560

OUTCOMES	Benchmark	2019	2020	2021	2022
All residents receive current up-to-date educational information about recycling		Metric previously reported as a percentage.			Residents are able to access information through several platforms including social media, news, the county website, and an annual newsletter that is mailed to residents
Collaborate with First Choice Computer Recycling on at least two (2) E-Waste recycling events per year		2	2	2	1, program moved to year-round collection which is free for residents. over 490,000 pounds collected.
Use multi-media technology and other sources to more effectively communicate with county residents	# of posts on Facebook	224	65	128	170
Build and maintain undesignated fund balance to 30% of program annual budget	30%	>30%	>30%	>30%	28%
95% of households in Eau Claire County participate in recycling	95%	74%	75%	75%	75%
Increase participation in recycling by at least 100 single or multi-family households per year	# of households	728	379	222	557
All county residents have access to recycling services through curbside collection or rural drop-off sites		Metric previously reported as a percentage.			100%
Conduct at least two (2) Clean Sweep events annually	# of events	3	2	3	3

STAFFING/ORGANIZATION CHART

Planning and Development



Year	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
FTE	20.76	20.56	20.56	20.56	23.10	23.10	20.53	20.53	20.53	19.53	19.93	19.53

Budget 2022