

Criminal Justice Services (CJS) Department

Criminal Justice Collaborating Council (CJCC)

2.11.2023

The Eau Claire Criminal Justice Collaboration Council (CJCC) was established by county board resolution in September of 2006. The Council provides coordinated leadership necessary to establish and foster collaboration within the criminal justice system. In 2021, the Criminal Justice Services Department was created to manage all programs established through the guidance of the CJCC. This department will continue to support and staff the CJCC.

Mission - Improve the administration of justice and promote public safety through planning, research, education, and system-wide coordination of criminal justice initiatives.

2022 Accomplishments

CRIMINAL JUSTICE SERVICES (CJS) DEPARTMENT

Established the Criminal Justice Services Department which will manage the Court-Ordered Community Service Program, Pretrial, CTC, Restorative Justice, and Data Analytics services/programs. CJS will also provide oversight and staffing support to the CJCC.

The focus of the CJCC for 2022 will be a review of the following. This charge was sent to the to EBDM policy team for action.

EQUITY, INCLUSION AND DIVERSITY

Develop a methodology for viewing how current practices and processes are examined with an equity lens.

Accomplishments

- Working with DHS on the RED grant in 2022 and 2023. Focusing on the Juvenile system.
- Integrating Diversity data where available in our dashboards.

MENTAL HEALTH ENGAGEMENT

Reviewed system enhancements related to mental health (MH) or substance abuse disorders (SUDS) for those who enter our criminal justice system. With a significant focus placed on community deflection.

Accomplishments

- SIMS mapping completed and action plans being created in 2023
- COMMUNITY COLLABORATIONS and INTERVENTIONS (CCI) continues to work with clients in the jail. Working with DHS to see how to further interventions where needed.

- Working with the Jail to establish MAT continuation for those currently receiving services prior to incarceration. Future review will look at the need and cost of an induction program.

DATA ANALYTICS

Hired vacant position for Data Analyst in March of 2022.

Accomplishments

- Completed the following reports: ECSO Adult Arrest Analysis (2017-2022); Arrests of 17-Year-Olds (2012-2022); ECSO Juvenile Arrest Analysis (2017-2022); Impact of Remote Appearances (2020-2022); System of Care Program Analysis; ECSO Drug/Alcohol/Use of Force Analysis (2017-2022); Competency Hearing Analysis; ECSO Search Warrants; Child Abuse Victim Analysis (2022).
- Created and implemented a comprehensive Arrest Dashboard for all ECC Arresting Agencies.
- Created and implemented a data dashboard for Pre-Trial Unpaid Cash Bond holds.
- Created a dashboard for Public Safety Assessment data.
- Worked with Public Health to correct and deliver data related to Opioid Arrests.

INITIATIVE ENGAGEMENT

- Stepping up PEER LEARNING NETWORK (PLN): The National Association of Counties (NACo) has supported the County Justice Peer Learning Network (PLN). The PLN receives support from the John D. and Catherine T. MacArthur Foundation as part of the Safety and Justice Challenge <http://www.safetyandjusticechallenge.org/>. ECC will receive technical assistance to implement solutions to provide support for justice-involved individuals with mental illness using a racial and ethnic disparities framework. The PLN ran from January 2020 to June 2021 with quarterly virtual network calls and two peer exchanges (held in Spring 2020 and Spring 2021).
- **Member of WI Western Region Behavioral Health – CJCC -TAD networking meeting**
- Participated in the John D. and Catherine T. MacArthur Foundation’s Safety and Justice Challenge (SJC) Network Expansion: the **IMPACT Network**. The IMPACT Network expansion will engage both a group of current SJC sites and up to eight communities not receiving SJC funding to maximize what SJC sites have learned about how to accelerate behavioral health reform and diversion across the criminal justice system, with an emphasis on local jails, and with a commitment to pursue community-driven race-conscious solutions to reduce harm to populations overrepresented in, or disparately impacted by, the criminal justice system.
 - Facilitated SIMS mapping session for Eau Claire County
- **SET, MEASURE, ACHIEVE - The Council of State Governments (CSG) Justice Center** is hosting a virtual Community of Practice focused on positioning Stepping Up counties for success in [Set, Measure, Achieve](#),(SMA). Set, Measure, achieve encourages counties to establish and reach measurable goals that demonstrate reduced prevalence of serious mental illness (SMI) in jails. Expansion: the **IMPACT Network**
- **Participation with NACo Familiar Faces** initiative. Through the Familiar Faces Initiative, the National Association of Counties empowers communities to share data and

integrate care options between health and justice systems so they can intervene earlier, improve outcomes and reduce incarceration and hospitalization rates.

- **Data dashboard** created which identifies Familiar Faces (High Intensity Users), this information is shared with CCI group and LE-Co- responder to establish continued care or intervention.

OTHER ACCOMPLISHMENTS

- This resolution creates a special committee, known as the Eau Claire County Opioid Settlement Task Force, for the purpose of developing an objective process for distributing and expending the Opioid Settlement funds in compliance with the required guidelines and criteria.
 - The Opioid Task Force will be tasked with recommending uses of the settlement funds to be used for opioid abatement purposes such as expanding addiction treatment, increasing adoption of clinical best practices.
- Received continued funding for 2023 pretrial programming through WI DOJ
- Held Sequential intercept model session with several internal and external stakeholders to discuss the diversion and deflection for those suffering with mental health needs.

COURT-ORDERED COMMUNITY SERVICE PROGRAM

During 2022, the Court-Ordered Community Service Program expanded on the program redesign initiated in 2020. The broad goal of the program is to better meet the needs of defendants through evidence-based services and programming. The program was originally created to help develop a meaningful way to address jail overcrowding and improve our community. A Community Service sentence is primarily used for adult criminal offenders as an alternative to incarceration; it addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.

2022 Court-Ordered Community Service Program Accomplishments

- Began using canceling/issuing Capiases; this was previously done by the Jail and Clerk of Courts
- Gained access to Spillman (Jail system only) to verify sentences; this pertains to Capiases.
- Converted the payment system from VPS to MSB
- Presented program information to the Defense Bar and District Attorney's Office
- Presented program information to the Eau Claire Probation and Parole Units
- Began entering information into the WI Department of Corrections (DOC) database (COMPAS)
- Presented to the Sequential Intercept Mapping (SIM) group.
- Continued to add non-profit agencies, and Evidence-Based options, to the program this provides additional opportunities for defendants to complete hours.
- Participated in interviewing and training a new Administrative Specialist
- Assumed the majority of responsibilities that the previous Administrative Specialists held as this position now also supports the Criminal Justice Services Director

- Continued to work with the Jail to reduce the number of program denials/terminations since the Huber Center has been closed/at limited capacity due to COVID-19/staffing issues.
- Continued to provide assistance to the Criminal Justice Data Analyst by maintaining automated reports.

PRETRIAL MONITORING

- Awarded DOJ pretrial grant for 3 years to complete/pay for PSA staff.
- Successful completion of PSA's for initial court
- Participated and created PSA training modules for future PSA staff.
- Alignment of services between counties (Chippewa and Eau Claire) for those in common for pretrial monitoring
- Extracted two years of pretrial outcome data (2021/2022)
- Achieved 87.52% appearance rate over two years for all defendants who've completed monitoring.
- Achieved 98.61% Concurrence rate over two years for all defendants who've completed monitoring.
- Achieved 58.46% safety rate over two years for all defendants who've completed monitoring.
- Cross trained staff in completion of daily PSA reports to provide backup and ongoing coverage.
- Established clear non-compliance protocols with ECC courts allowing for the E-filing of all "pretrial notices of non-compliance" for easy access by judges and any assigned attorneys.
- Worked with ECC data analyst to create visual representations of annual data for future presentation.

COMMUNITY TRANSITION CENTER(CTC)

Overall Program Goals: The Community Transition Center (CTC) assists clients in the criminal justice system to develop skills necessary for a successful return to full participation in a safe and supportive community. Transition provides the effective evidence-based services, with the overall goal of alleviating jail population growth and reducing recidivism. The Chippewa Area Recovery Resource (CARR) program provides clinical outpatient treatment to individuals with substance use and mental health needs via group or individual services.

Notable achievements during this 12th year of operation include;

CTC

- CTC Staff have work with Jail re-entry team on coordinating services with individuals in the jail.
- CTC Completing second year of partnership with ECC's pretrial monitoring program.
- Began the DAGP STAR program in collaboration with DAGP/Diversion programs and DA Office.
- Continued and normalize Covid health and safety protocols for all services with touchless testing protocol, health screens questions, and virtual options for services.

- OWI Early Intervention Program (JRI) had a SAC credentialed case manager to monitor the OWI program. This allowed for reassessment swiftly for clients struggling with sobriety and create new plan for services.
- Pretrial clients (PSA level 3 or 4) schedule intakes while in custody after Initial Appearance.
- CTC staff completed Trauma Informed Care training.
- Miranda and Amanda started Motivational Interviewing Coach training.
- Smooth process of DOC referrals coming to CTC and then CTC staff referring to CARR as appropriate after determining level of SUD need.
- CTC worked with referral sources to determine a plan to support individuals who were on a wait list for treatment service.
- In person programing in the ECC Jail was approved in Fall 2022. CTC staff helped coordinate a few small volunteer run groups to meet in person.
- LSS trained all staff in and implemented a new and more comprehensive assessment for clients to help determine needs, risks, and barriers to address during services.
- Miranda is in process of obtaining her Clinical Supervisor license.
- Our court assessor was trained in the (Intoxicated Driver Assessment) IDA.
- CTC completed a CPC Audit from DOC.

CARR

- CARR Intensive Outpatient groups increased from 6 to 9 hours of treatment services.
- Two rounds of TREM and MTREM groups were offered in 2022.
- CARR was able provide both Intensive Outpatient and Outpatient services for client for the majority of 2022.
- CARR was able to provide Mental Health services to clients due to DHS 75 rewrite.

Alignment with Strategic Plan

Ensure Financial Stability.	Innovate and adapt.	Improve Collaboration
Align program outcomes with financial accountability. Utilize data to ensure performance and operations of treatment courts and jail transitions are effective and financially responsible.	We continue to create a culture of innovation by adapting ways to improve the justice system by use of evidence-based decision making.	Continue to foster and facilitate cross systems collaborations (internal and external) on several projects.
Streamline essential functions of the Community Transition Center to better align with the needs of the county and the clients.	Identify triggers within our systems and work collaboratively to effect change	Collaborate with Dept. of Human Stepping up workgroup, Jail transitions grant, treatment courts

Future Opportunities

Criminal Justice Services Department

- Continue discussion with system stakeholders for the need of a county crime analytics department.
- Visual display of how county programs/services intersect.
 - Update web page
- Forward facing data platform, and internal working platform, for decision making
- Creating action plans around the mental health deflection population.
- 2023 will be a working year to transfer resources from Restorative Justice Services fully into the Juvenile system.
- Establish training and education options to focus on continuation of EBDM principles, RED, and pretrial needs.
- Create and implement private dashboards for the DAGP program and the courts.
- Use data dashboards for predictive analysis.

Court-Ordered Community Service Program

- Expand knowledge of the database/software systems the program utilizes.
- Visit agencies contracted with the program.
- Continue to utilize, and secure additional, Evidence-Based Programming options.
- Seek options for defendants prevalent mental health issues.

Pretrial Monitoring

- Create both internal and community facing PSA dashboard with current data.
- Collaborate with other Wisconsin PSA counties to align data extraction and presentation.
- Examine how other Avatar using PSA counties extract data using specific case management system.
- Working with State DOJ on state-wide performance measurements.

Community Transition Center (CTC)

- Identify an early screening process for referral for services or into an alternative program.
- Utilizing Department of Human Services, Lutheran Social Services, Mental Health Clinic, Positive Avenues and other internal and external service providers.
- Implement and review integration and flow of referrals to services between CTC and CARR.
- Realign and implement services at CTC based on new Department of Corrections agreement with Eau Claire County
- Implement and review pilot of service coordination role of CTC staff in the ECC Jail.
- Review use and outcomes of screening tools with inmates in ECC Jail for referral to additional services.

Performance Management

Criminal Justice Services Department (CJS/CJCC)

The principal mission of the Council is to enhance public safety in Eau Claire County through community collaboration by ensuring offender accountability, providing evidence based decision making and evidence based programming that will support the rights and needs of stakeholders and victims. In addition, the Council is committed to providing the coordinated leadership necessary to establish and foster evidence based strategies for adult and juvenile offenders by build a system wide framework (arrest through final disposition and discharge) that will result in more collaborative, evidence based decision making and practices in local criminal justice systems.

OUTPUTS		<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	
Number of CJCC/EBDM presentations		119	92	54	48	
90 % of members attend all regularly scheduled meetings		95%	94%	97%	96%	
OUTCOMES		Benchmark	2019	2020	2021	2022
Change in misdemeanor cases opened, in comparison to previous year (15% reduction goal)		1,764	1,391 -6.8%	1193 -14.2%	1119 6.43%	1171 4.44%
Change in felony cases opened, in comparison to previous year		852	1,834 -4.9%	1519 -17.2%	1429 2.03%	1384 -3.25%
Average annual change for total secure population only (based on barland growth)		144	221.9 -6.0%	159.6 -28.1%	180.2 -8.55%	178.49 -7.52%
Maintain a 1% average daily jail population growth rate (Total population)		263	281 -5.1%	199.8 -28.9%	186.2 -37.31%	194.37 -35.21%

Community Service

The Eau Claire County Community Service Program was created to help develop a meaningful way to address jail overcrowding and improve our community. Community Service is primarily used for adult criminal offenders as an alternative to incarceration. It addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.

OUTPUTS		<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Participants Referred		247	229	196	253	132
Participants Accepted		186	180	162	223	125
Number of hours ordered		19,165	16,468	17,526	19,142	4,501
Number of hours completed		12,382	10,629	6,362	10,892	3,780
Number of participants completed		164	145	98	82	42
Average number of active participants each month		170	144	129	212	247
Number of Community Service hours ordered in lieu of jail days		575	1,068	1,566	1,800	960
Number of jail days diverted by completing Community Service		1,077	1,481	795	1,362	473
Surcharges collected		\$17,635.00	\$21,460.00	\$10,016.00	\$13,260.50	\$5,120.50

Pretrial Services (DOJ grant 2019-2024)

The mission of Pretrial Services is to provide accurate and timely information to assist the Judicial Officers in Eau Claire County with making informed pretrial release decisions and to monitor defendants released on bond to promote compliance with court orders, and to support public safety.

OUTPUTS		<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Total booked into jail		New program in December 2020			1,192	1,452
Total PSA completed					716	719
Ordered to Pretrial Monitoring					359	319
Percentage recommended at level:	1				129 (35.9%)	109 (34.17%)
	2				64 (17.8%)	47 (14.73%)
	3	36 (10.0%)	34 (10.66%)			
	4	130 (36.2%)	129 (40.44%)			
OUTCOME MEASURES		2018	2019	2020	2021	2022
<i>Appearance Rate:</i> The percentage of supervised defendants who make all scheduled court appearances.		New program in December 2020			91.7% (67 of 72)	83.33 (145 of 174)
<i>Concurrence Rate:</i> The ratio of defendants whose supervision level or detention status corresponds with their assessed risk of pretrial misconduct.					98.6% (71 of 72)	98.62% 170 of 174
<i>Safety Rate:</i> The percentage of supervised defendants who are not charged with a new offense during the pretrial stage.					65.2% (47 of 72)	51.72% 90 of 174

Community Transition Center (CTC) (Contract)

Contracted services include; CTC bond monitoring, CTC programming for court orders, DOC and treatment court referrals, delivery and monitoring of jail programming, COMPAS, OWI early intervention, and STAR programming

OUTPUTS		<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Number of referrals to the program		916	788	405	325	382
Number of clients received services		513	445	244	187	221
Number of clients who were referred but never started		403	343	161	138	161
Number of Discharges:		459	376	169	144	57
Number of Successful discharges		205	170	88	86	26
Number of Terminations		208	206	81	51	31
Number of pretrial referrals		624	572	324	223	72
Number of bed days diverted		21,737	20,221	21,356	12,572	8,724
Level of supervision (to include all active clients for that year)	Full Case Management	154	125	51	43	100
	Group only	36	50	7	9	32
	Number tests administered	12,373	12,149	5,266	3,529	4,210
	% of positive UA/BA	6.97%	7.56%	20.56%	14.67%	22.00%
OUTCOMES		COHORT	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017**</u>
More than 55% of successful CTC referrals will remain offense free in Wisconsin within three (3) years of completion as measured by convictions filed. *		55%	51.60%	59.70%	57.90%	66.00%
<small>* Data analyst is currently working on back log of these data points ** Due to lag time with required calculations completions</small>						