

Criminal Justice Services (CJS) Department

Criminal Justice Collaborating Council (CJCC)

2.11.2022

The Eau Claire Criminal Justice Collaboration Council (CJCC) was established by county board resolution in September of 2006. The Council provides coordinated leadership necessary to establish and foster collaboration within the criminal justice system. In 2021, the Criminal Justice Services Department was created to manage all programs established through the guidance of the CJCC. This department will continue to support and staff the CJCC

Mission - Improve the administration of justice and promote public safety through planning, research, education, and system-wide coordination of criminal justice initiatives.

2021 Accomplishments

CRIMINAL JUSTICE SERVICES (CJS) DEPARTMENT

Established the Criminal Justice Services Department which will manage the Court-Ordered Community Service Program, Pretrial, CTC, Restorative Justice and Data Analytics services/programs. CJS will also provide oversight and staffing support to the CJCC.

The focus of the CJCC for 2021 will be a review of the following. This charge was sent to the EBDM policy team for action.

EQUITY, INCLUSION AND DIVERSITY

Develop a methodology for viewing how current practices and processes are examined with an equity lens.

Accomplishments

- County hired EDI coordinator – this continues to be a collaborative relationship for training
- Working with DOJ grant in 2022 to hold trainings on EDI for stakeholders
- Establish based line data through PLN/IMPACT networks

MENTAL HEALTH ENGAGEMENT

Reviewed system enhancements related to mental health (MH) or substance abuse disorders (SUDS) for those who enter our criminal justice system. With a significant focus placed on community deflection.

Accomplishments

- Completed cross system review
- Screening process established at the jail

- COMMUNITY COLLABORATIONS and INTERVENTIONS (CCI) established weekly meetings with team to review crisis SMI and AODA cases
- Recruitment for Jail reentry position – working on redesign of the position

INITIATIVE ENGAGEMENT

- Stepping up PEER LEARNING NETWORK (PLN): The National Association of Counties (NACo) has supported the County Justice Peer Learning Network (PLN). The PLN receives support from the John D. and Catherine T. MacArthur Foundation as part of the Safety and Justice Challenge <http://www.safetyandjusticechallenge.org/>. ECC will receive technical assistance to implement solutions to provide support for justice-involved individuals with mental illness using a racial and ethnic disparities framework. The PLN ran from January 2020 to June 2021 with quarterly virtual network calls and two peer exchanges (held in Spring 2020 and Spring 2021).
- **Attended NNCJCC** - Racial equity series
- Participated in the John D. and Catherine T. MacArthur Foundation's Safety and Justice Challenge (SJC) Network Expansion: the **IMPACT Network**. The IMPACT Network expansion will engage both a group of current SJC sites and up to eight communities not receiving SJC funding to maximize what SJC sites have learned about how to accelerate behavioral health reform and diversion across the criminal justice system, with an emphasis on local jails, and with a commitment to pursue community-driven race-conscious solutions to reduce harm to populations overrepresented in, or disparately impacted by, the criminal justice system.
- **SET, MEASURE, ACHIEVE** - The Council of State Governments (CSG) Justice Center is hosting a virtual Community of Practice focused on positioning Stepping Up counties for success in [Set, Measure, Achieve](#), (SMA). Set, Measure, achieve encourages counties to establish and reach measurable goals that demonstrate reduced prevalence of serious mental illness (SMI) in jails. Expansion: the **IMPACT Network**

OTHER ACCOMPLISHMENTS

- Added seat for person with lived experience to the CJCC membership; currently actively recruiting
- Added computer in office for online scheduling and payments for community service
- Discussion with the District Attorneys office for the establishment of the DAGP- STAR program to begin (2022)
- Active recruitment for CJ Data Analyst; the previous analyst resigned in November 2021 *this has had a significant impact on our data dashboard
- Received continued funding for pretrial programming through WI DOJ
- Application to CIB for ORI #
- Presentation on psychological autopsy at Towards one (UW EC event)
- UWEC - Submitted an article about the psychological autopsy process and outcomes in EC County to the American Public Human Services Association: Policy & Practice magazine to be published in their December issue and they accepted it!

COURT-ORDERED COMMUNITY SERVICE PROGRAM

During 2021, the Court-Ordered Community Service Program continued the program redesign initiated in 2020. The broad goal of the program is to better meet the needs of defendants through evidence-based services and programming. The program was originally created to help develop a meaningful way to address jail overcrowding and improve our community. A Community Service sentence is primarily used for adult criminal offenders as an alternative to incarceration; it addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.

2021 Court-Ordered Community Service Program Accomplishments

- Converted the existing (outdated) database to a new case management software that is Criminal Justice Information Services (CJIS) compliant
- Added non-profit agencies to the program; this provides additional opportunities for defendants to complete hours
- Improved the online appointment scheduling system
- Participated in interviewing and training a new Administrative Specialist
- Streamlined surcharge deposit system with the Treasurer's Office
- Effectively managed caseload through the ongoing pandemic, staffing changes, and an influx of defendants as the Courts reopened
- Identified a more efficient way to request and receive documents from the Clerk of Courts
- Coordinated with the Jail to reduce the number of program denials/terminations since the Huber Center was closed/at limited capacity due to the pandemic
- Provided back-up to the Criminal Justice Data Analyst position after the analyst resigned
- Identified problems, and potential solutions, for the issuing of a Capias

PRETRIAL MONITORING

- Awarded DOJ pretrial grant for 3 years to complete/pay for PSA staff
- Successful completion of PSA's for initial court
- Participated and created PSA training modules for future PSA staff
- Alignment of services between counties (Chippewa and Eau Claire) for those in common for pretrial monitoring

COMMUNITY TRANSITION CENTER(CTC)

Overall Program Goals: The Community Transition Center (CTC) assists clients in the criminal justice system to develop skills necessary for a successful return to full participation in a safe and supportive community. Transition provides the most effective evidence-based services, with the overall goal of alleviating jail population growth, and reducing recidivism.

Notable achievements during this 11th year of operation include continuing to use an effective referral process for appropriate candidates, using the evidence-based COMPAS tool to address client needs, developing a screen tool and screening individuals in the Jail for needs/services, refining services to fit the client's needs, completing first year of partnership with ECC's pretrial monitoring program and providing monitoring services at CTC, and planning for upcoming

DAGP STAR program that will offer treatment to individuals given a DAGP for drug/alcohol related charges.

In 2021, LSS, CTC, and County partners continued to address health risks and provided safety measure associated with rise and fall of COVID infection rates in the community. Telehealth services are still available to individuals who have an identified need or barrier. Telehealth services are staffed with program supervisors and/or clinical supervisor as needed for approval. CTC worked with our drug testing companies to implement new “touchless” testing protocols for both oral swabs and breathalizers to be able to offer those tests as options while still reducing risk to clients and staff.

The OWI Early Intervention Program has offered individuals with non-felony OWI offenses in Eau Claire County the opportunity for treatment, testing, and educational services. SUD assessments are completed at CTC with our SAC credentialed Case Managers. Our SAC credentialed case manager who monitors the OWI program and can reassess individuals swiftly if they are struggling with sobriety to identify a new plan for treatment or services. CTC has continued to use an OWI focused curriculum (Responsibly Decisions: Impaired Driving Program from Change Companies) for individuals to complete if educational services are the appropriately level of services based on assessment.

Alignment with Strategic Plan

Ensure Financial Stability.	Innovate and adapt.	Improve Collaboration
<p>Align program outcomes with financial accountability.</p> <p>Utilize data to ensure performance and operations of treatment courts and jail transitions are effective and financially responsible.</p>	<p>We continue to create a culture of innovation by adapting ways to improve the justice system by use of evidence-based decision making.</p>	<p>Continue to foster and facilitate cross systems collaborations (internal and external) on several projects.</p>
<p>Streamline essential functions of the Community Transition Center to better align with the needs of the county and the clients.</p>	<p>Identify triggers within our systems and work collaboratively to effect change</p>	<p>Collaborate with Dept. of Human Stepping up workgroup, Jail transitions grant, treatment courts</p>

Future Opportunities

Criminal Justice Services Department

- Begin discussion for the need of a county crime analytics department
- Visual display of how county programs/services intersect
 - Update web page
- Forward facing data platform, and internal working platform, for decision making
- Continue focus on early screening collaboration with DHS, CTC, and Jail for screening of those remaining in jail beyond 10 days; this will better inform diversion options, needs, transitions, or community connections
- 2022 will be a working year to establish Restorative Justice Services in the adult system.
- Establish training and education options to focus on continuation of EBDM principles, RED, and pretrial needs

Court-Ordered Community Service Program

- Expand knowledge of the new database/software system
- Revisit all agencies contracted with the program since the ongoing pandemic did not allow for many on-site visits during 2021
- Continue to utilize, and secure additional, Evidence-Based Programming options
- Coordinate with the District Attorney's Office to implement a new Capias process
- Present program information to the new District Attorney's Office staff and Public Defender's Office

Pretrial Monitoring

- DOJ pretrial funding to support EDI training with Lacrosse County
- Continue to align outcome measures with national norms

Community Transition Center (CTC)

- Identify an early screening process for referral for services or into an alternative program.
- Utilizing Department of Human Services, Lutheran Social Services, Mental Health Clinic, Positive Avenues and other internal and external service providers.
- Implement and review integration and flow of referrals to services between CTC and CARR.
- Realign and implement services at CTC based on new Department of Corrections agreement with Eau Claire County
- Implement and review pilot of service coordination role of CTC staff in the ECC Jail.
- Review use and outcomes of screening tools with inmates in ECC Jail for referral to additional services.

Performance Management

Criminal Justice Services Department (CJS/CJCC)

The principal mission of the Council is to enhance public safety in Eau Claire County through community collaboration by ensuring offender accountability, providing evidence-based decision making and evidence-based programming that will support the rights and needs of stakeholders and victims. In addition, the Council is committed to providing the coordinated leadership necessary to establish and foster evidence-based strategies for adult and juvenile offenders by build a system wide framework (arrest through final disposition and discharge) that will result in more collaborative, evidence-based decision making and practices in local criminal justice systems.

OUTPUTS	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Number of CJCC/EBDM presentations	125	96	119	92	54
90 % of members attend all regularly scheduled meetings	83%	92%	95%	94%	97%

OUTCOMES	Benchmark	2018	2019	2020	<u>2021</u>
Change in misdemeanor cases opened, in comparison to previous year (15% reduction goal)	1,764	1,493 6.6%	1,391 -6.8%	1193 -14.2%	1047 -12.24%
Change in felony cases opened, in comparison to previous year	852	1,928 27.3%	1,834 -4.9%	1519 -17.2%	1,400 -7.83%
Average annual change for total secure population only	144	236 10.8%	221.9 -6.0%	159.6 -28.1%	148 -7.27%
Maintain a 1% average daily jail population growth rate (Total population)	263	296 7.2%	281 -5.1%	199.8 -28.9%	186.6 -37.17

Community Service

The Eau Claire County Community Service Program was created to help develop a meaningful way to address jail overcrowding and improve our community. Community Service is primarily used for adult criminal offenders as an alternative to incarceration. It addresses the traditional sentencing goals of punishment, reparation, restitution, and rehabilitation while simultaneously benefitting the community, victims, and the offender.

OUTPUTS	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Participants Referred	246	247	229	196	253
Participants Accepted	175	186	180	162	223
Number of hours ordered	20,655	19,165	16,468	17,526	19,142
Number of hours completed	14,368	12,382	10,629	6,362	10,892
Number of participants completed	162	164	145	98	82
Average number of active participants each month	211	170	144	129	212
Number of Community Service hours ordered in lieu of jail days	812	575	1,068	1,566	1,800
Number of jail days diverted by completing Community Service	1,162	1,077	1,481	795	1,362

Surcharges collected	\$18,303.00	\$17,635.00	\$21,460.00	\$10,016.00	\$13,260.50
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Pretrial Services (DOJ grant 2019-2024)

The mission of Pretrial Services is to provide accurate and timely information to assist the Judicial Officers in Eau Claire County with making informed pretrial release decisions and to monitor defendants released on bond to promote compliance with court orders, and to support public safety.

OUTPUTS	*	*	*	<u>2020</u>	<u>2021</u>
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* Program began December 2020

Total booked	New program in December 2020				1,192	
Total Pretrial only					359	
Total PSA					716	
Percentage recommended at level:					1	129 (35.9%)
					2	64 (17.8%)
	3	36 (10.0%)				
	4	130 (36.2%)				

OUTCOME MEASURES	Benchmark			2021
<i>Appearance Rate:</i> The percentage of supervised defendants who make all scheduled court appearances.		New program in December 2020		91.7% (67 of 72)
<i>Concurrence Rate:</i> The ratio of defendants whose supervision level or detention status corresponds with their assessed risk of pretrial misconduct.				98.6% (71 of 72)
<i>Safety Rate:</i> The percentage of supervised defendants who are not charged with a new offense during the pretrial stage.				65.2% (47 of 72)

Community Transition Center (CTC) (Contract)

Contracted services include CTC bond monitoring, CTC programming for court orders, DOC and treatment court referrals, delivery and monitoring of jail programming, COMPAS, OWI early intervention, and RAPP programming

OUTPUTS	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Number of referrals to the program	659	916	788	405	325
Number of clients received services	522	513	445	244	187
Number of clients who were referred but never started	186	403	343	161	138
Number of Discharges:	472	459	376	169	144
Number of Successful discharges	201	205	170	88	86
Number of Terminations	249	208	206	81	51
Number of pretrial referrals	501	624	572	324	223
Number of bed days diverted	22,276	21,737	20,221	21,356	12,572

Level of supervision (to include all active clients for that year)	Full Case Management	173	154	125	51	43
	Group only	61	36	50	7	9
	Number tests administered	22,742	12,373	12,149	5,266	3,529
	% Of positive UA/BA	5.63%	6.97%	7.56%	20.56%	14.67%

OUTCOMES	Benchmark	2018	2019	2020	2021
More than 45% of individuals assigned CTC testing as part of their bond conditions will successfully complete CTC as determined by the court.	45%	43.32%	46.02%	*35.95%	NA
More than 60% of successful bond referrals will remain offense free in Wisconsin within one (1) year of completion as measured by charges filed.	60%	60.19%	57.45%	**	NA
	COHORT	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
More than 55% of successful bond referrals will remain offense free in Wisconsin within three (3) years of completion as measured by convictions filed.	55%	51.60%	59.70%	57.90%	66.00%

* Covid continues to impact person's court appearances and referrals to CTC

** Due to lag time with required calculations completions